

Understanding Your ID Card

Your member ID card includes useful information about your plan for both you and your providers. Always carry your member ID card with you and present it to your provider, facility, or pharmacy during visits or when filling prescriptions.

Your provider network

Your member ID number and group information

Covered members under your plan

The sample ID card is for ABC COMPANY, ID# HHZ010000, Group Z01. It lists covered members: ROBERTSON: GEORGE, AMANDA; GEORGE, CAITLIN, WILLIAM; and JENNIFER, CHRISTOPHER. It includes the Cigna logo, HPI logo, and contact information for HPI Customer Service. The card also displays Rx Benefit Information, Pharmacy information, and Medical Cost Share details.

Your prescription benefit information will appear here if you have a joint medical and prescription benefit card

If your plan includes copayments, they may appear here

Contact HPI Customer Service if you have any questions

Contact and claim submission information for your provider

Please note, your actual card may differ slightly from the sample card above.

Need a new member ID card?

Download a mobile card, print a temporary copy, or request a new one on your desktop or mobile device.



Have questions? Call the phone number or visit the website listed on the back of your member ID card.

