

# Benefit Vendor Contacts



## Medical

**UMR - UnitedHealthcare Network** Group #76-412015

- [www.UMR.com](http://www.UMR.com) Customer Service 1-800-826-9781
- Search online for providers, claims status, deductibles, print id cards, coverage, live chat, health cost estimator tool, + more

## HSA Account

**Fidelity - Health Savings Account** Plan #7279X

- [www.401k.com](http://www.401k.com) OR [nb.fidelity.com](http://nb.fidelity.com) Customer Service 1-800-544-3716
- HSA account set up, check account balance, view & manage contributions, investment tools, tax documents and more

## Dental

**Delta Dental of Ohio** Group #9958

- [memberportal.com](http://memberportal.com) Customer Service 1-800-524-0149
- Find dentist near you, explanation of coverage, deductible & claims status, claim forms, view & print cards, and more

## Vision

**VSP - Vision Service Plan** Group #30029252

- [www.vsp.com](http://www.vsp.com) Customer Service 1-800-877-7195
- Find a provider, plan coverage, special offers & discounts, eyewear selection, and more

## Pharmacy Benefits

**CVS Caremark** Plan ID #23FJ

- Register online at [Caremark.com/StartNow](http://Caremark.com/StartNow) Customer Care 833-844-5649
- Print ID card, plan details, locate a network pharmacy or enroll in home delivery, find ways to save

## Accident, Critical Illness and Hospital Indemnity

**Sun Life**

- [Sunlife.com/account](http://Sunlife.com/account) Customer Service 888-444-0239
- Register online to access your benefits, print or download important documents, check claim status, and more

## Voluntary Life/AD&D

**Sun Life**

- [Sunlife.com/account](http://Sunlife.com/account) Customer Service 888-444-0239
- Online resources, benefit information and tools, policy documents, FAQs

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## Healthy Hillman Employee Wellness

### Marquee Health

- [Hillman.mywellportal.com](https://hillman.mywellportal.com) 1-800-822-2109
- Enroll in screenings, locate biometric results, coaching program information, + more
- Login: UN = *First Name + initial of Last Name + birth date MMDDYYYY (ex. JamesT07011975)*  
PW = Last 4 digits of your SSN
- [info@mywellportal.com](mailto:info@mywellportal.com) - email questions, login assistance, coaching program sign up

## Disability & FMLA Claims

### Sun Life

- [Sunlife.com/account](https://sunlife.com/account) Customer Service 888-444-0239
- File a claim for disability or FMLA leave, qualification inquiries and connect with a case manager.
- For additional information or eligibility questions email [HRLeave.management@hillmangroup.com](mailto:HRLeave.management@hillmangroup.com)

## Employee Assistance Mental Health

### Lyra

- [Hillman.Lyrahealth.com](https://hillman.lyrahealth.com)
- To get started you must create an account online
- Mental Health coach or therapy sessions for you and your family
- Self-care guides with a coach who can create a plan for your needs.
- On-demand library to help with sleep, medication, stress-relief and more.
- Work-Life Services - Financial, legal, identity theft, and child, elder, pet care

## Benefits Website

### Hillman's Benefits Showcase



English <https://flimp.live/Hillman-Benefits-Showcase>

Español <https://flimp.live/Hillman-Benefits-Showcase-SP>

नेपाली <https://flimp.live/Hillman-Benefits-Showcase-NP>

# Benefit Vendor Contacts



## Employee Stock Purchase Plan (ESPP)

### Fidelity - Employee Stock Purchase Plan

- Questions of eligibility and plan details email Hillman Stock Admin. [Stock.Administration@hillmangroup.com](mailto:Stock.Administration@hillmangroup.com)
- Enrollment, withdrawal or change in contribution, log onto [www.401k.com](http://www.401k.com)
- *English* Support 1-800-544-9354 *Spanish* Support 1-800-597-5282 *International* Support 1-800-544-0274

## 401k Benefit

### Fidelity - 401k group plan number 12144

- Questions of eligibility, rules & regulations email [Compensation@hillmangroup.com](mailto:Compensation@hillmangroup.com)
- Fidelity account information: [www.401k.com](http://www.401k.com) Customer Service 1-800-835-5097
- Track contributions, update & view portfolio, growth/savings, online tools, financial learning/training courses

## Education Assistance

### Hillman Employee Education Assistance

- Employees and their immediate family are eligible to receive discounts with our partner colleges.
- Education reimbursement of up to \$3,500 per calendar year.
- Check the Learning Hub frequently as we work with external partners to offer free or deeply discounted classes and certificates.
- Contact via email [Learning@hillmangroup.com](mailto:Learning@hillmangroup.com)

## Employee Financial Assistance

### Hillman Cares

- Question of eligibility, application form or how to donate, email [HillmanCares@hillmangroup.com](mailto:HillmanCares@hillmangroup.com)
- Assistance to cover basic necessities for active, full time employees (under director level) with over 1 year of service who experience financial hardship due to a qualifying event beyond their control, such as natural disaster or significant emergency.
- Donations are accepted via payroll deductions by filing out deduction form in Dayforce.

## Musculoskeletal

### Hinge Health

- Enrollment is included with medical plan at [hinge.health/enroll-today](http://hinge.health/enroll-today)
- Contact Hinge Health via email: [hello@hingehealth.com](mailto:hello@hingehealth.com) or call 855-902-2777

## Pet Insurance

### Nationwide

- <https://partnersolutions.nationwide.com/pet/hillmangroup>
- Call 877-738-7874 and mention Hillman as your company.