

# Understanding Your ID Card

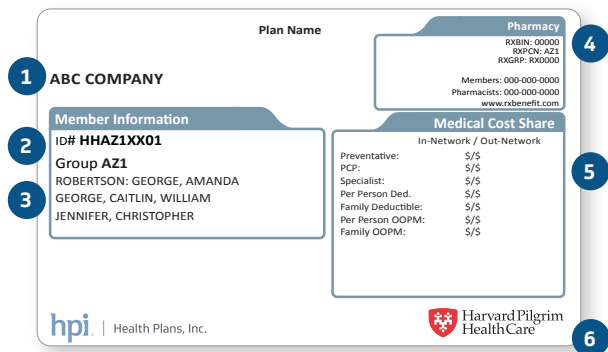
## Harvard Pilgrim Health Care and UnitedHealthcare Choice Plus

Your plan features two network options. You'll receive one of the two cards below depending on your primary location.

Your member ID card includes useful information about your plan for both you and your providers. Always carry your member ID card with you and present it to your provider, facility, or pharmacy during visits or when filling prescriptions.

### Harvard Pilgrim Health Care Network Card

For members who live in MA, ME, or NH



**1** ABC COMPANY

**2** ID# HHAZ1XX01

**3** Group AZ1  
ROBERTSON: GEORGE, AMANDA  
GEORGE, CAITLIN, WILLIAM  
JENNIFER, CHRISTOPHER

**4** Pharmacy  
RXBIN: 00000  
RXPEN: AZ1  
RGGP: RX0000  
Members: 000-000-0000  
Pharmacists: 000-000-0000  
www.rxbenefit.com

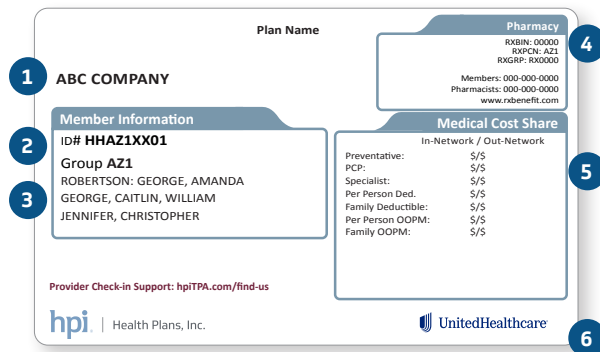
**5** Medical Cost Share  
In-Network / Out-Network  
Preventative: S/S  
PCP: S/S  
Specialist: S/S  
Family Deductible: S/S  
Per Person OOPM: S/S  
Family OOPM: S/S

**6** hpi | Health Plans, Inc. Harvard Pilgrim Health Care

Front of card

### UnitedHealthcare Choice Plus Network Card

For members who live in all other states



**1** ABC COMPANY

**2** ID# HHAZ1XX01

**3** Group AZ1  
ROBERTSON: GEORGE, AMANDA  
GEORGE, CAITLIN, WILLIAM  
JENNIFER, CHRISTOPHER

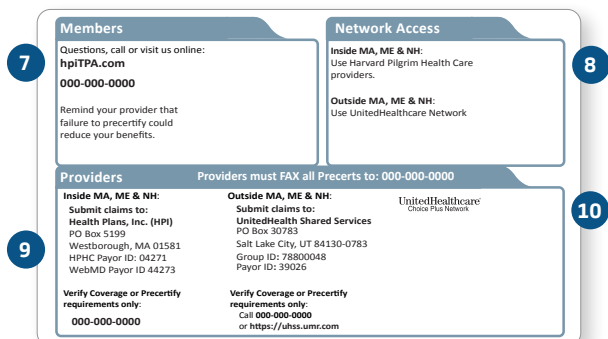
**4** Pharmacy  
RXBIN: 00000  
RXPEN: AZ1  
RGGP: RX0000  
Members: 000-000-0000  
Pharmacists: 000-000-0000  
www.rxbenefit.com

**5** Medical Cost Share  
In-Network / Out-Network  
Preventative: S/S  
PCP: S/S  
Specialist: S/S  
Family Deductible: S/S  
Per Person OOPM: S/S  
Family OOPM: S/S

**6** hpi | Health Plans, Inc. UnitedHealthcare

Provider Check-in Support: [hpiTPA.com/find-us](http://hpiTPA.com/find-us)

Back of card

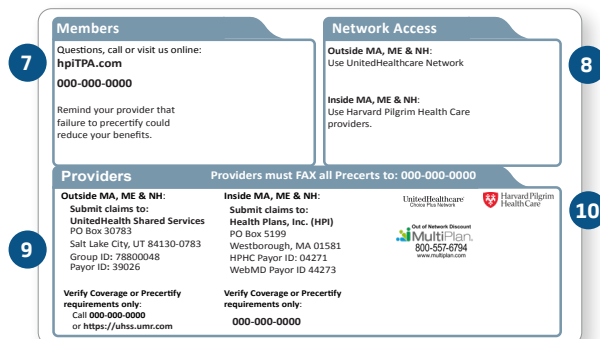


**7** Members  
Questions, call or visit us online:  
[hpiTPA.com](http://hpiTPA.com)  
000-000-0000  
Remind your provider that failure to precertify could reduce your benefits.

**8** Network Access  
Inside MA, ME & NH:  
Use Harvard Pilgrim Health Care providers.  
Outside MA, ME & NH:  
Use UnitedHealthcare Network

**9** Providers  
Providers must FAX all Precerts to: 000-000-0000  
Inside MA, ME & NH:  
Submit claims to:  
Health Plans, Inc. (HPI)  
PO Box 5199  
Westborough, MA 01581  
HPHC Payor ID: 04271  
WebMD Payor ID 44273  
Verify Coverage or Precertify requirements only:  
000-000-0000  
Outside MA, ME & NH:  
Submit claims to:  
UnitedHealth Shared Services  
PO Box 30783  
Salt Lake City, UT 84130-0783  
Group ID: 78800048  
Payor ID: 39026  
Verify Coverage or Precertify requirements only:  
Call 000-000-0000  
or <https://uhss.umi.com>

**10** UnitedHealthcare Choice Plus Network



**7** Members  
Questions, call or visit us online:  
[hpiTPA.com](http://hpiTPA.com)  
000-000-0000  
Remind your provider that failure to precertify could reduce your benefits.

**8** Network Access  
Outside MA, ME & NH:  
Use UnitedHealthcare Network  
Inside MA, ME & NH:  
Use Harvard Pilgrim Health Care providers.

**9** Providers  
Providers must FAX all Precerts to: 000-000-0000  
Outside MA, ME & NH:  
Submit claims to:  
UnitedHealth Shared Services  
PO Box 30783  
Salt Lake City, UT 84130-0783  
Group ID: 78800048  
Payor ID: 39026  
Verify Coverage or Precertify requirements only:  
Call 000-000-0000  
or <https://uhss.umi.com>  
Inside MA, ME & NH:  
Submit claims to:  
Health Plans, Inc. (HPI)  
PO Box 5199  
Westborough, MA 01581  
HPHC Payor ID: 04271  
WebMD Payor ID 44273  
Verify Coverage or Precertify requirements only:  
000-000-0000

**10** UnitedHealthcare Choice Plus Network

Please note, your actual card may differ slightly from the sample card above.

- 1** Your employer's name
- 2** Your member ID number and group number
- 3** Covered members on your plan
- 4** Prescription benefit information for your pharmacy
- 5** Your cost share, including any copayments, deductibles, or out-of-pocket limit
- 6** Your primary provider network
- 7** Member services contact information for you
- 8** Which network to access based on your location
- 9** Plan contact information for your providers, including phone numbers and claim submission details
- 10** Secondary/out of area provider networks

### Need a new member ID card?

You can download, print a temporary copy, or request a new one online.



**Have questions?**

**Call the phone number or visit the website listed on the back of your member ID card.**

