

LYRIC VIRTUAL VISITS

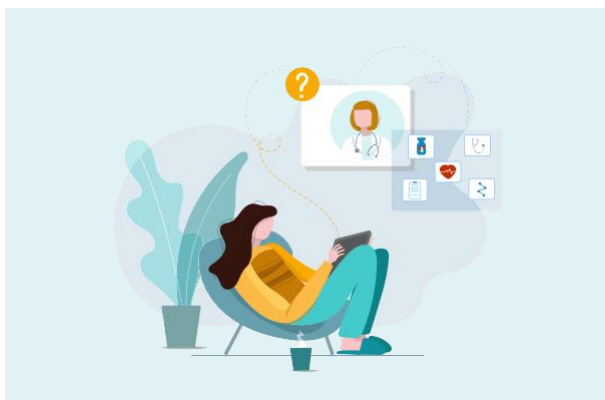
Access to care when you need it most.

24/7/365 access to care. FREE, Fast, Convenient & Affordable.

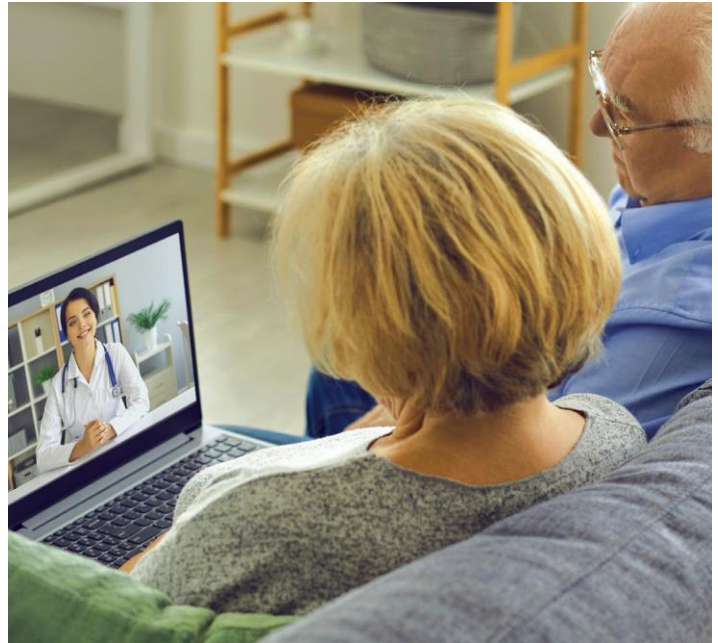
Doctors can be hard to reach, illness can occur in the middle of the night, and sometimes you just have a question. In all of those circumstances – and many more – Lyric Health is a convenient and affordable solution. As a member, you now have access to a network of board-certified doctors available 24/7/365 to treat many of your medical issues. Telemedicine visits are FREE to all members enrolled in Chalk's medical plan.

SIMPLE AS 1, 2, 3

1. Call **1-866-223-8831**, download the **Lyric App** or log on to your member portal at www.getlyric.com to schedule a consultation with state licensed physician.
2. Speak to a Care Coordinator who will triage and update your Electronic Health Record (EHR).
3. Consult with a Physician who will recommend a treatment plan, and if medication(s) is prescribed, it's sent electronically.



70%
of low acuity illness can be
taken care of **virtually**



WHEN TO USE

Our goal is to provide you with convenient, affordable healthcare, when you need it most – 24/7/365.

- When you need care now
- If you have a health related questions, and just need professional guidance
- If you're considered the ER or urgent care center for a non-emergency issue
- On vacation, a business trip, or away from home

Common Conditions:

- | | |
|---------------------------|---------------------------|
| • Cold and Flu Symptoms | • Stomach Viruses |
| • Sinus Problems | • Infections |
| • Ear Infection | • Rashes |
| • Allergies | • Sore Throat |
| • Urinary Tract Infection | • Acne |
| • Nausea | • Recommendations |
| • Pink Eye | • Second Options and more |

For additional assistance, you can reach Lyric Customer Service at **1-866-223-8831** or visit www.getlyric.com.