

VIVIO is a valuable part of your employer-sponsored benefits. Because VIVIO only works with specialty prescriptions, you will use VIVIO only if you or a covered family member is prescribed a specialty drug.

VIVIO will partner with your doctor to assess your specialty drug options based on your personal clinical records and the latest clinical data and research to ensure the specialty drug you're prescribed is the best one for your condition.

In some instances, a new drug will be recommended. Alternative drug recommendations are made when a different drug is clinically superior, causes fewer side effects, or works the same but costs less.

Once a final determination has been made, VIVIO's pharmacy partners will fill the prescription and ship it directly to your home.

What is a specialty drug?

A specialty drug is a medication prescribed to treat complex, chronic or rare conditions, such as:

- Cancer
- Cystic Fibrosis
- Hemophilia
- Multiple Sclerosis
- Psoriasis
- Rheumatoid Arthritis

The VIVIO Difference

There are four ways VIVIO provides better support for your doctor and for you:



The VIVIO Concierge Team is here to help guide you through the process step by step and can be reached at 800-470-4034.



Partnering with your doctor, VIVIO's experts analyze your clinical records, and the latest clinical research.



VIVIO doesn't use drug formularies, which gives your doctor more freedom to recommend treatment options.



VIVIO looks for opportunities - for example, copay cards or coupons issued by drug makers - to keep costs as low as possible.