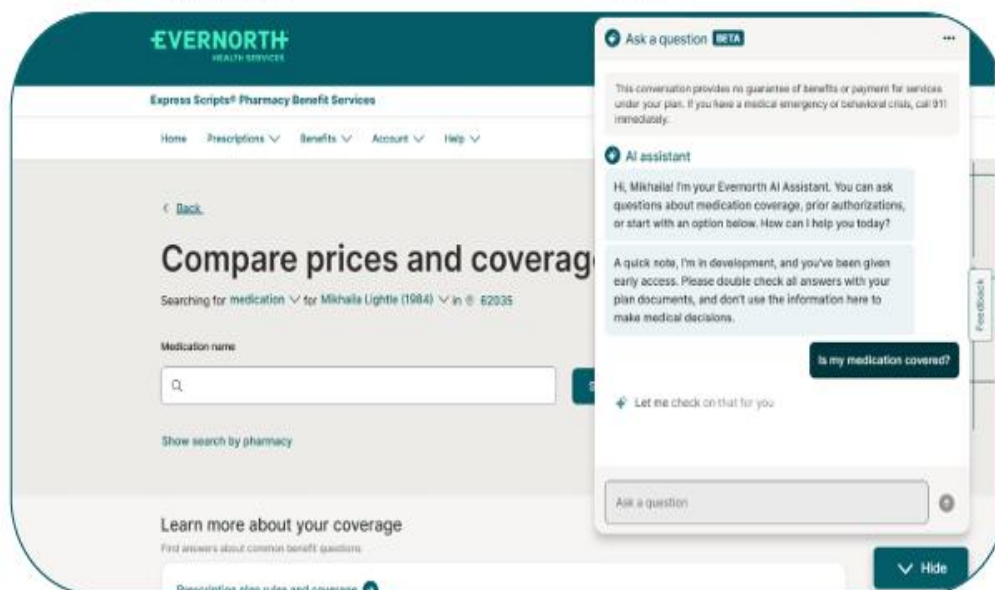
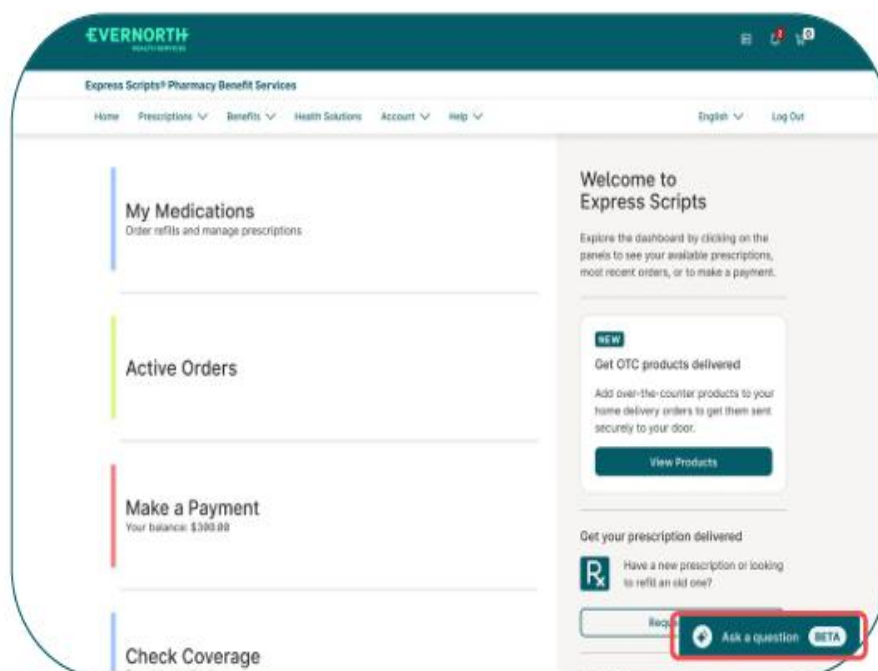


Express Scripts® Pharmacy Benefit Services

AI CHAT

The **AI Assistant** is an AI-powered chat experience that is currently available and will continue to expand across the member website and mobile app. You can use it to ask questions about medication coverage, costs, and pharmacy benefits. Select **Ask a question** in the bottom right corner to start a conversation.

- Ask questions about your medications and pharmacy benefits or select one of the suggested options to get started.
- The AI Assistant can provide information about medication coverage, costs, and available alternatives, and may ask follow-up questions to provide more relevant information.
- You can provide feedback on responses by selecting **Helpful** or **Not helpful**.



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