

Employee Resources		
Provider Finder	1-800-810-2583	www.bcbstx.com
BCBS Mental Health/Substance Use Disorder Prior Authorization Helpline	1-800-528-7264	Available 24 hours a day 7 days a week
ComPsych Employee Assistance Program (EAP)	1-877-595-5281	Available 24 hours a day 7 days a week www.guidanceresources.com Web ID: EAPBusiness
MDLIVE Behavioral Health Virtual Visits	1-888-680-8646	MDLIVE.com\bcbstx
Behavioral Health Services (PPO Plan)		
Mental Health Care Serious Mental Illness Treatment of Substance Use Disorder (SUD) (Certain services will require Prior Authorization.)		
Inpatient Services		
Plan Benefit	In-Network Benefits	Out-of-Network Benefits
Hospital Services (facility)	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Behavioral Health Practitioner Services	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Outpatient Services		
Behavioral Health Practitioner Expenses (office setting)	100% of Allowable Amount after \$30 Copayment Amount	50% of Allowable Amount after Calendar Year Deductible
Other Outpatient Services	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Behavioral Health Services (Premier/ Basic CDHP Plan)		
Plan Benefit	In-Network Benefits	Out-of-Network Benefits
Mental Health Care Serious Mental Illness Treatment of Substance Use Disorder (SUD) (Certain services will require Prior Authorization.)		
Inpatient Services		
Hospital Services (facility)	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Behavioral Health Practitioner Services	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Outpatient Services		

Behavioral Health Practitioner Expenses (office setting)	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible
Other Outpatient Services	20% of Allowable Amount after Calendar Year Deductible	50% of Allowable Amount after Calendar Year Deductible