Get all your answers **quick** and **easy** @ **umr.com**

Make **umr.com** your first stop

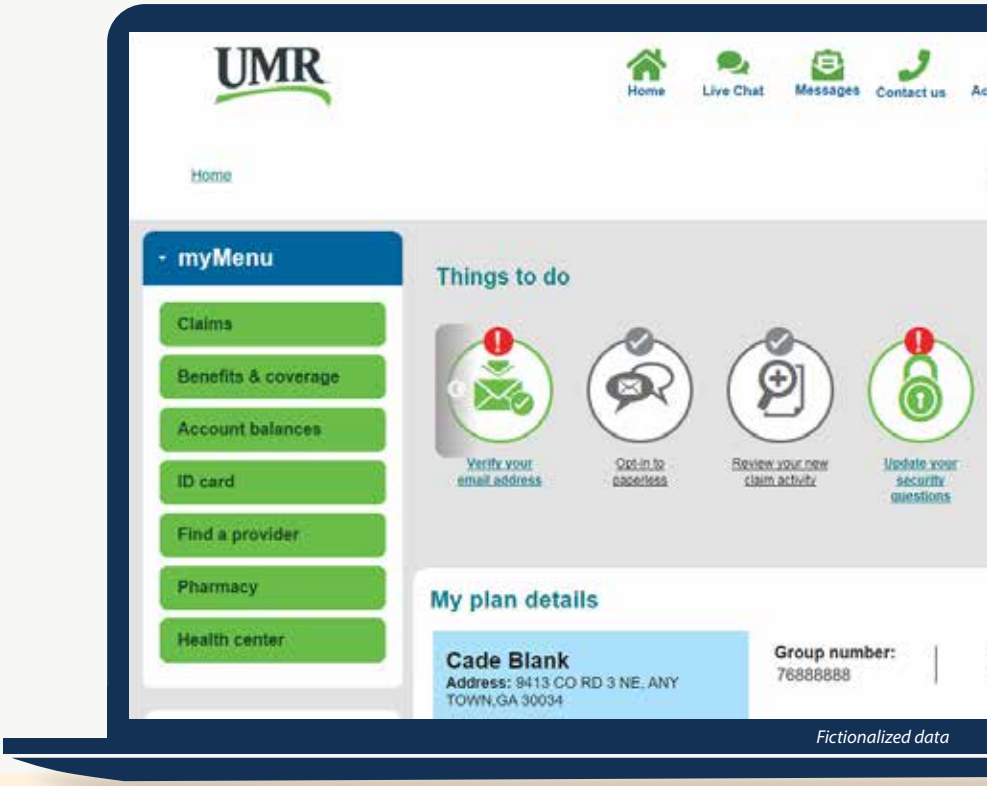
You want managing your health care to be fast and easy, right? You got it. At **umr.com**, you'll find everything you want to know – and need to do – as soon as you log in.

No hassles. No waiting. Just the answers you're looking for anytime, night or day!

Log in now to:

- View **Things to do**, your personalized benefits to-do list
- Check your benefits and see what's covered
- Look up what you owe and how much you've paid
- Find a doctor in your network
- Learn about medical conditions and your treatment options
- Access tools and trusted resources to help you live a healthier life

Note: *The images shown reflect available features within our desktop site. These features may or may not be available to all users, depending on your individual and/or company benefits.*





The **UMR app** is another way we're reimagining health care to work for you.

We have a smarter, simpler, faster way to manage your health care benefits, right from the palm of your hand.

With just a tap, you can:

- Access your digital ID card
- View your plan details on-demand – anytime, anywhere
- Find out if there is a co-pay for your upcoming appointment
- Chat, call or message UMR's member support team

Stay connected to your health care and download the UMR app today!

Simply scan the QR code to the left or visit your app store to get started.

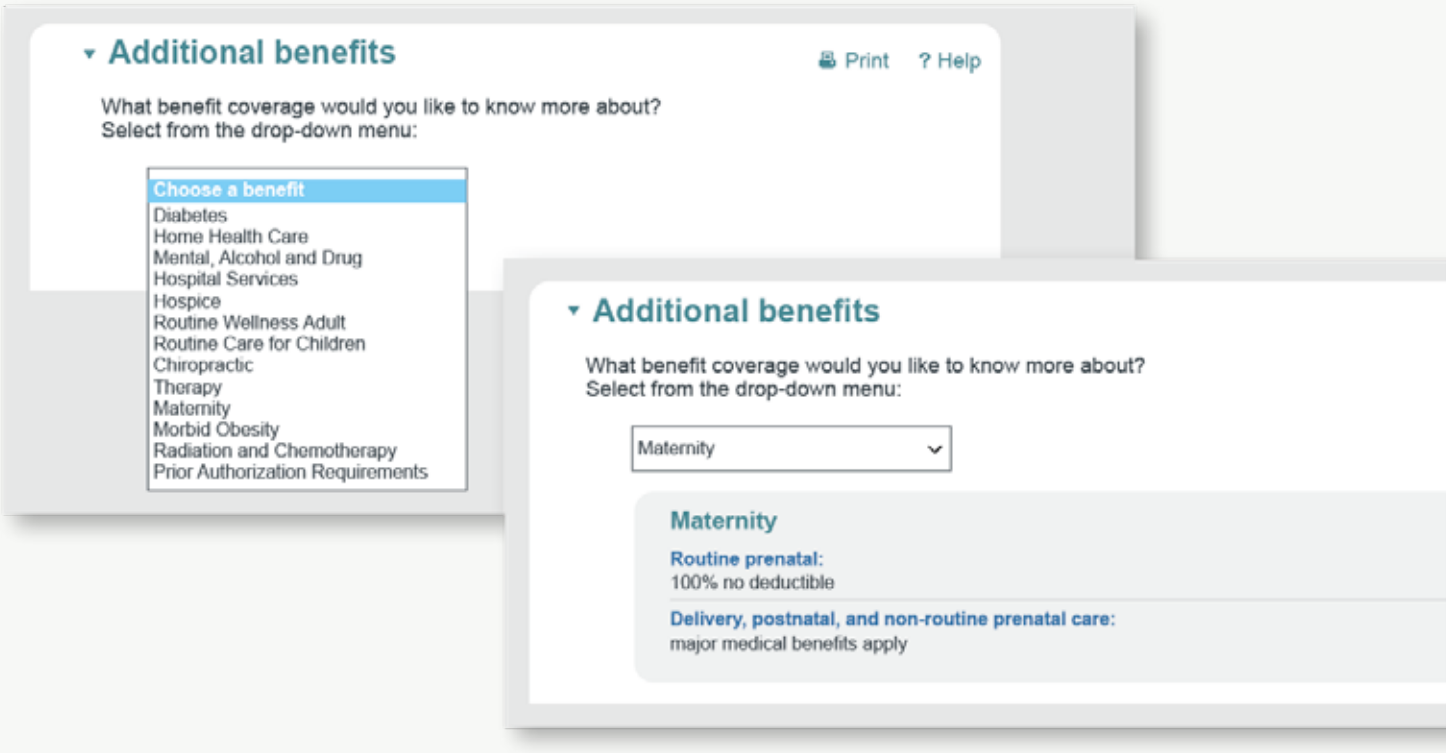


You don't need a Ph.D. to **understand your benefits**

We've made it easy to find the top things people want to know. Choose **Benefits & coverage** from myMenu to find out:

- What health care services are covered?
- What's the cost difference between an in-network and out-of-network service?
- What's your deductible, and are you close to reaching it?
- Is there a co-payment for your office visit? If so, how much?

Get your answers at a glance on **umr.com**



Fictionalized data

Glossary

abc

Still confused about what a deductible is?

Just click the glossary tile shortcut on the member home page to find common health care terms (including benefit terms) defined in plain, clear language.



Fictionalized data

Did your dog eat your **ID card**?

No worries. It's easy to get a replacement online

Just click **ID card** from **myMenu** to see a copy of your card. With a couple more clicks you can have a new card mailed to your home.

Can't wait for the mailman? Print a temporary copy from our desktop site. Or, use your smart phone to view your ID card or fax a copy to your doctor's office.

Don't be surprised by **unexpected costs**



Know the price you'll pay ahead of time

Use the **Health cost estimator** to look up a treatment or procedure in your area.

Quickly see what you spent on health care this year

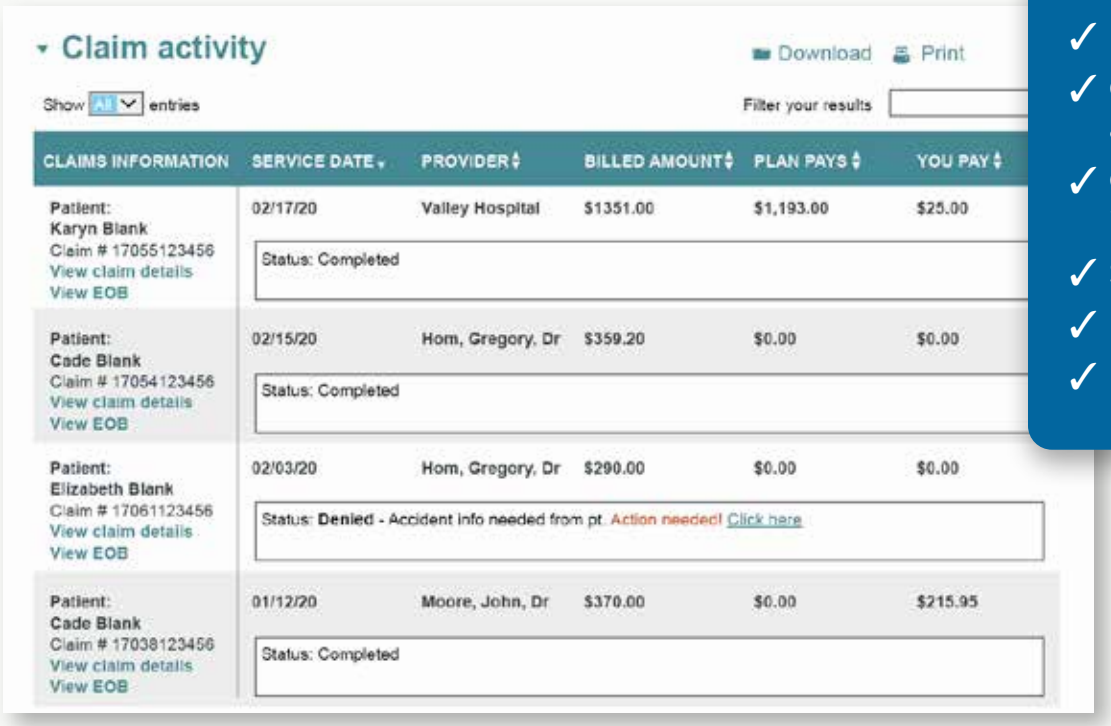
Get a breakdown by the types of services, so you can see where all your money went.

Make sure you get your in-network discount

Do a quick search for participating doctors and facilities near you.

Buried in paperwork?
A single click lets you track all your claims

- ✓ Saves time - no waiting!
- ✓ Keep up-to date 24/7
- ✓ Clearly organized and easy to sort
- ✓ Get all the details in one place
- ✓ Safe and secure
- ✓ Find out what you owe
- ✓ No lost paperwork



Claim activity

Download Print

Show All entries Filter your results

CLAIMS INFORMATION	SERVICE DATE	PROVIDER	BILLED AMOUNT	PLAN PAYS	YOU PAY
Patient: Karyn Blank Claim # 17055123456 View claim details View EOB	02/17/20	Valley Hospital	$1351.00	$1,193.00	$25.00
	Status: Completed				
Patient: Cade Blank Claim # 17054123456 View claim details View EOB	02/15/20	Hom, Gregory, Dr	$359.20	$0.00	$0.00
	Status: Completed				
Patient: Elizabeth Blank Claim # 17061123456 View claim details View EOB	02/03/20	Hom, Gregory, Dr	$290.00	$0.00	$0.00
	Status: **Denied** - Accident info needed from pt. Action needed! Click here				
Patient: Cade Blank Claim # 17038123456 View claim details View EOB	01/12/20	Moore, John, Dr	$370.00	$0.00	$215.95
	Status: Completed				

Fictionalized data

Hassle-free access when you need it

Check in at your convenience to see if a claim has been processed and what you might owe. To get more details on a specific claim, click **View claim details** or **view EOB**. This will tell you the type of services provided, the amount billed and the amount paid, if any, and whether there's any action that needs to be taken before the claim can be processed.

You can choose to receive a secure e-mail any time you have a new EOB. And if you're not ready to give up paper completely, you can print out copies from our claims center.

Helpful apps, calculators, videos and health information **all in one place**

Online health information: up-to-date and ad-free

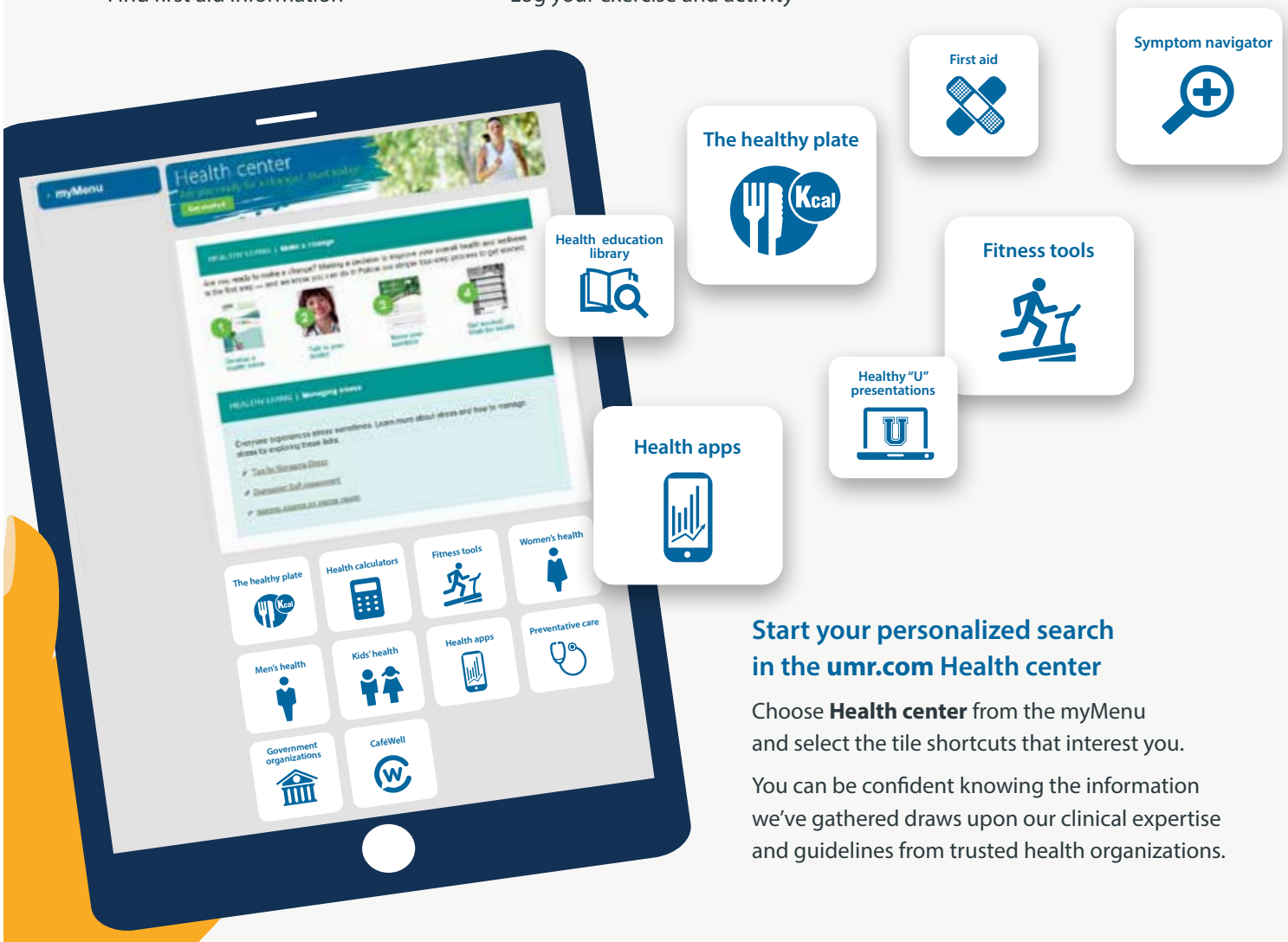
- Search your health symptoms
- Understand your treatment options
- Learn about drug interactions
- Find first aid information

Our top picks for healthy eating and exercise

- Get the essentials on men's, women's & kids' health
- Watch step-by-step recipe videos
- Log your exercise and activity

Free tools, apps and calculators

- Calculate your body-mass index (BMI)
- Download apps to help you stay healthy
- Track your nutrition and fitness goals



Start your personalized search in the **umr.com** Health center

Choose **Health center** from the myMenu and select the tile shortcuts that interest you.

You can be confident knowing the information we've gathered draws upon our clinical expertise and guidelines from trusted health organizations.

Logging in is easy

Ready to pop in and take our site for a spin? Visit **umr.com** anytime to get started. If you already have an account, select the **Log in/Register** button to sign in.

If it's your first time visiting us, use the **Log in/Register** button to open an account. Make sure you have your ID card handy and follow the steps to get started.

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