



# Customer Service for Employees



**800-367-6401**

Customer Service, Membership Processing, Billing and Claims



**[service.ancillary.bcbsil.com](mailto:service.ancillary.bcbsil.com)**

Customer Service, Membership Processing, Billing and Claims



**Website:**

**[bcbsil.com/ancillary/employees](http://bcbsil.com/ancillary/employees)**

**Vision Member Website:**

**[member.eyemedvisioncare.com/bcbsil](http://member.eyemedvisioncare.com/bcbsil)**

**Online Disability Claims for Members:**

**[ancillary.bcbsil.com](http://ancillary.bcbsil.com)**

**Forms**

[bcbsil.com/ancillary/employees/forms](http://bcbsil.com/ancillary/employees/forms)

**Evidence of Insurability**

Fax: 855-691-7157

[bcbsil.com/ancillary/employees/forms](http://bcbsil.com/ancillary/employees/forms)



**Mailing Address**

Member eligibility,  
changes to bill and other  
correspondence inquiries:

Blue Cross and Blue Shield  
of Illinois  
701 E. 22nd Street, Suite 300  
Lombard, IL 60148

**Payments:**

Blue Cross and Blue Shield  
of Illinois  
36788 Eagle Way  
Chicago, IL 60678-1367