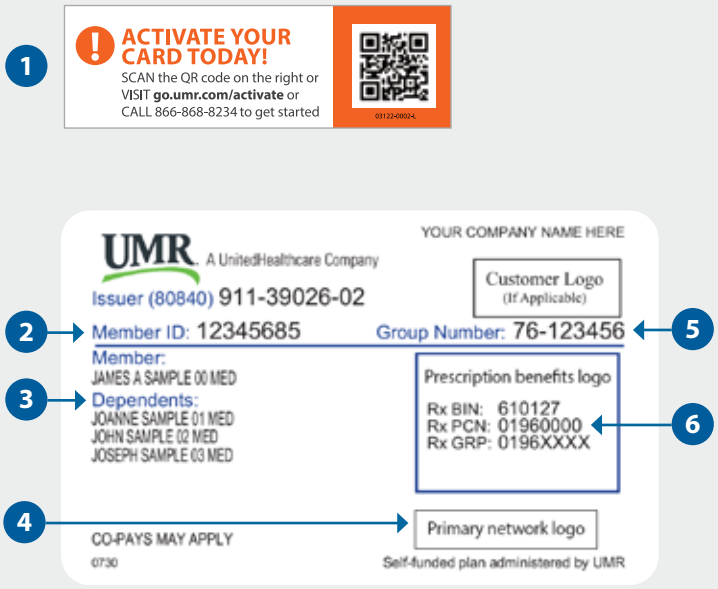
Understanding and using your new ID card

Activate your ID card and find out how to read important information about your health plan. Below is a sample of what you might see. Each plan is different.



Fictionalized data



Fictionalized data

1. **Activation sticker:** You will see this sticker when you receive your new ID card. Scan the code or call the number on the sticker to activate.
2. **Member ID:** The number assigned specifically to you to track all of your benefits and claims information.
3. **Dependents:** A list of the family members who are covered under your plan.
4. **PPO:** Your medical provider network, also referred to as your preferred provider organization (PPO). Going to doctors, clinics and hospitals in your network will save you money.
5. **Group number:** The number assigned to identify your group health plan.
6. **Rx numbers:** Information about your prescription drug plan. Pharmacists use this to process your claims.

More on the back

Look for contact information and more on the back of your ID card.

7. **Plan details:** Your in-network (In-Net) and out-of-network (Out of Net) medical individual and family deductibles (Ded) and out-of-pocket maximums (OOPM) information.
8. **UMR CARE number:** Call this number only when you need medical services and your plan requires prior authorization for those services.
9. **Customer service number:** This is your main number to call for questions about claims or benefits.
10. **Pharmacy benefits number:** Call this number when you have questions about pharmacy benefits.

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