


# Use the Find Care tool

at [anthem.com/ca](https://anthem.com/ca) to find an Anthem provider

The Find Care tool from Anthem Blue Cross was created to make it easy to find the care you need. Use this quick step-by-step guide to help you find care.

- 1 Go to [anthem.com/ca/find-care](https://anthem.com/ca/find-care).  
For guests like you, choose **Basic search as a guest**. This is available to everyone without logging in.
- 2 Scroll down and complete the following fields:
  - Select the type of plan or network — Use the dropdown menu to choose **Medical Plan or Network**.
  - Select the state — Use the dropdown menu to choose **California**.
  - Select how you get health insurance — Use the dropdown menu to choose **Medical (Employer-Sponsored)**.
  - Select a plan or network — Use the dropdown menu to choose **Select HMO**.
  - Select the **Continue** button.
- 3 Enter the city, county, or ZIP code on the top left. You now have two options to narrow your search:
  - **Option 1** — **Enter a care provider by name or specialty in the search box**. The results will appear below the search box, where you can select the name for more details about the care provider.
  - **Option 2** — **Search by Care Provider**. Select the icon of the type of care provider you're looking for. The results will appear on a new screen, and you can select the care provider name for additional details.
- 4 View your search results:
  - Choose the printer icon to print the results of your search, or select the email icon to email the search results (only the first 100 listed providers will appear).
  - Select a care provider name to see more details.
  - Choose **Back to Find Care** on the upper left or the **Back** button at the bottom of the screen to return to your results.

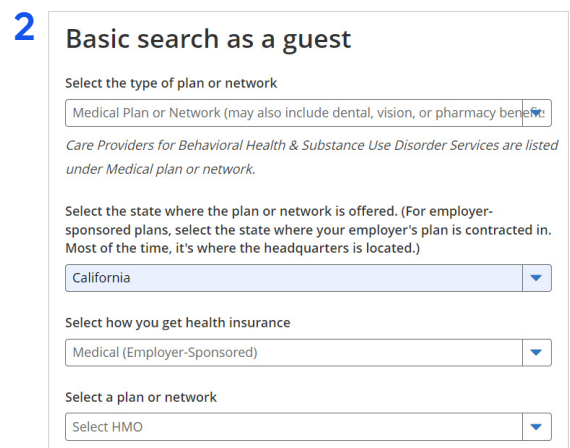


1

**Log in for Personalized Search**  
Find doctors, hospitals, and more in your plan's network. Get detailed estimates for procedures or services (not available with some plans). If you don't have an account, [click here](#).

**Use Member ID for Basic Search**  
Find doctors, hospitals, and more near you.  
Search your medical plan without logging in. [ID number or prefix \(first three values\)](#) **Continue**

**Basic search as a guest**  
Select a plan and find out if a doctor, hospital, or other care provider is in-network.



2

### Basic search as a guest

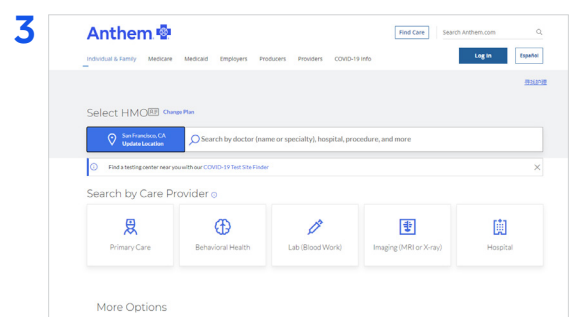
Select the type of plan or network  
Medical Plan or Network (may also include dental, vision, or pharmacy benefits)

Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.

Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)  
California

Select how you get health insurance  
Medical (Employer-Sponsored)

Select a plan or network  
Select HMO



3

**Anthem**  
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Select HMO [Change Plan](#)

**San Francisco, CA** [Update Location](#) Search by doctor (name or specialty), hospital, procedures, and more

Find a testing center near you with our COVID-19 Test Site Finder

Search by Care Provider

Primary Care | Behavioral Health | Lab (Blood Work) | Imaging (MRI or X-ray) | Hospital

More Options