DELTA DENTAL®

Member Connection

Connecting with Delta Dental of Iowa is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at www.deltadentalia.com or through our automated phone system at 800-544-0718.

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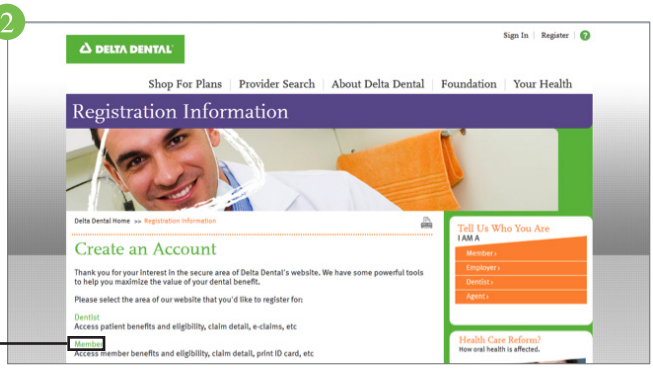

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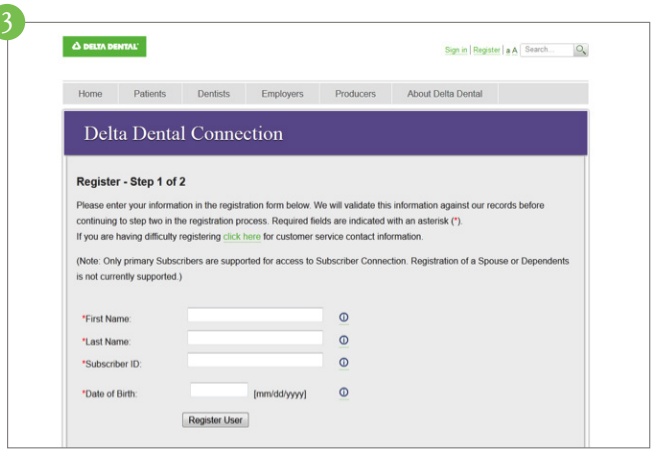
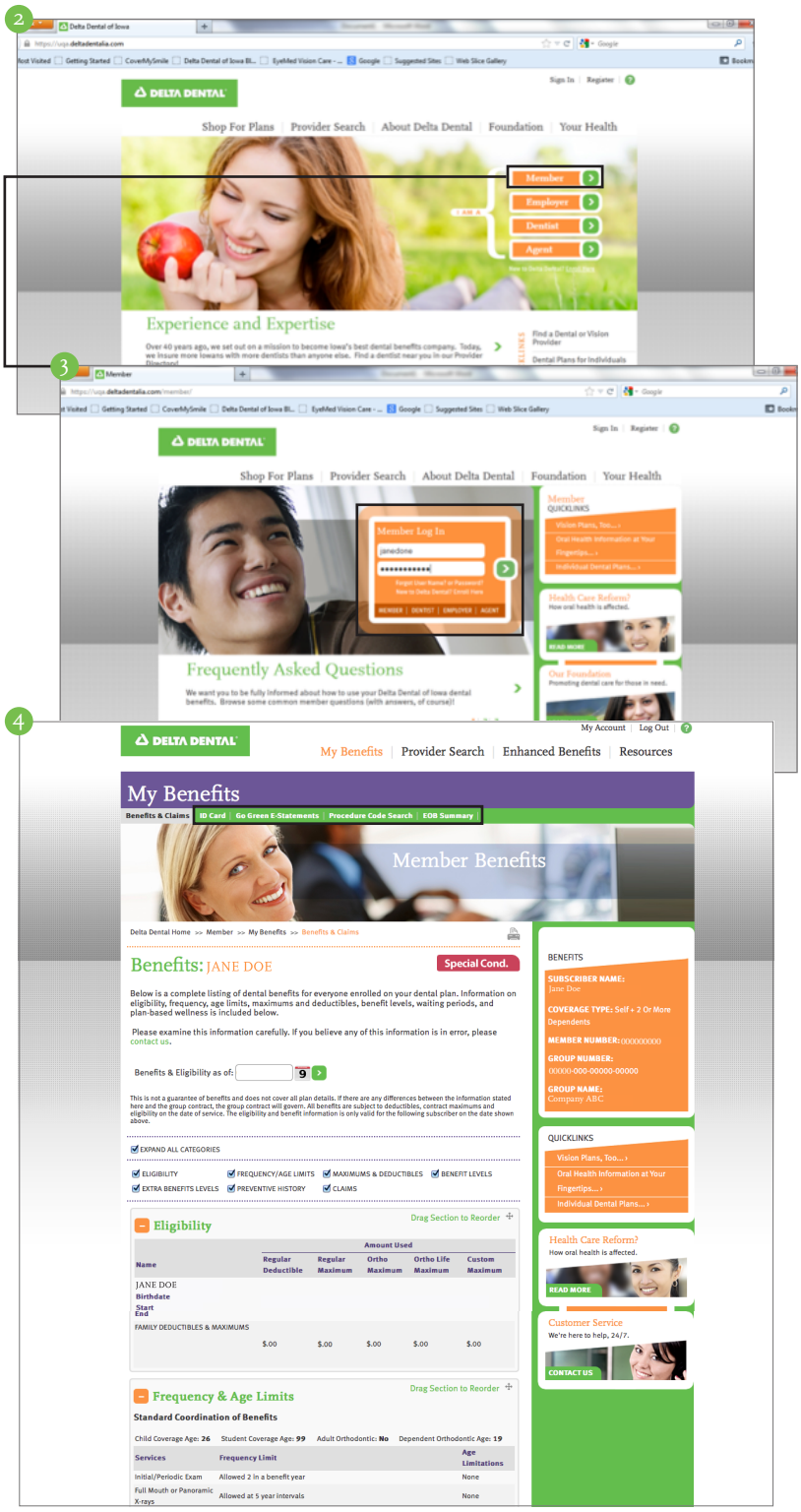


With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Print ID card
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

To register for the Member Connection, you need to:

1. Go to www.deltadentalia.com and select "New to Delta Dental? Enroll Now".
2. Select "Member" from the Registration page.
3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as your employer entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID or Social Security number (enter nine digit number with no dashes), and date of birth.
4. Create a username and password, enter your email, create a challenge question, and then click on "Register User".



Using the Delta Dental of Iowa Member Connection

Once you have registered for the Member Connection, you can view information on your and your covered dependents' benefits.

1. Go to www.deltadentalia.com.
2. Select "Member" from the home page.
3. Enter your Member Connection username and password.
4. Access your and your covered dependents' benefits and claims information, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), conduct a procedure code search and access EOB history.

Automated Phone System. Faster service for you.

You can also call 800-544-0718 to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7:30 a.m. to 5 p.m. Monday through Friday, Central Time).