



Medical Provider Locator Instructions

Find doctors, hospitals and other care facilities



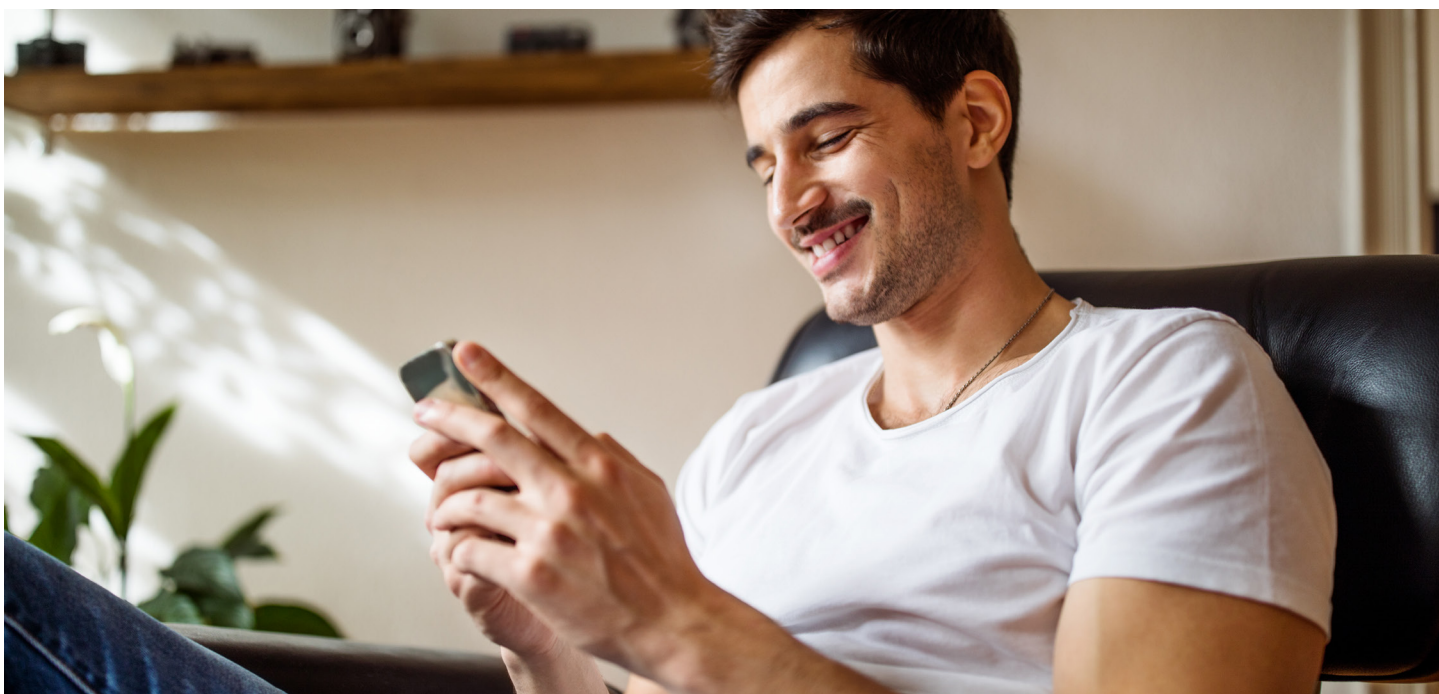
Find your provider today.

Blue Cross and Blue Shield of Illinois wants to help you get the most from your health care benefits. Using independently contracted in-network providers is one way to keep your out-of-pocket costs lower.

Find out if your current provider is in-network. Use Provider Finder® as a guest to look for doctors, hospitals and other health care providers before you get your member ID card:

1. Go to **bcbsil.com**.
2. Click **Find Care** and select **Find a Doctor or Hospital**.
3. Scroll down to **Basic Guest Search** and click **Search for Doctors as a Guest**.
4. Enter the city and state or ZIP code where you want to search.
5. Use this table to easily select the right network for your location:

If you live in . . .	Your plan network is . . .
District of Columbia	BlueChoice Adv Open Access SM
Florida	Network Blue SM
Georgia	Blue Open Access POS SM
Missouri (Kansas City area)	Preferred-Care Blue SM
New York	Empire POS
Pennsylvania	Community Blue SM
Wisconsin	Blue Preferred POS SM
Illinois and all other states	Participating Provider Organization
If you live in any of these states and need care outside of your home state, search for a provider in the Participating Provider Organization network.	



6. You can filter results by checking boxes, such as **Accepting New Patients** and **Offers Telehealth** or specify the distance you want to travel.
7. Click **View Profile** to get more details about the provider.

After you get your member ID card, register for Blue Access for MembersSM and log in there for personalized search results.

Your ID Card

Once enrolled, you will receive your member ID card in the mail from Blue Cross and Blue Shield of Illinois that shows your network. Present this ID card to your providers for care:

- Register for Blue Access for Members by going to **bcbsil.com** and clicking **Member Log In or Sign Up** from the **Log In or Sign Up** drop-down. On this member site, you can request a new or replacement ID card, print a temporary card, view your claims and much more.
- Download the BCBSIL app to get an electronic version of your ID card on your phone. Text **BCBSIL** to **33633**.¹

Log in to BAMSM

After you get your ID card, log in to BAM to:

- Estimate the cost of procedures, treatments and tests based on provider and your plan
- See what other patients have to say about a provider, or add your own review
- View quality, certifications and recognitions for doctors

Transition of Care for New Hires

If you are getting care from a doctor who is not in your network, you may be able to continue treatment with that doctor. For full benefit details, call Customer Service at **855-349-6450**.

At Your Service

Call Customer Service at **855-349-6450**, weekdays from 8 a.m. to 6 p.m. CT, if you need help finding an in-network doctor or if you have questions about your health plan.

1. Message and data rates may apply. Terms, conditions and privacy policy are at **bcbsil.com/mobile/text-messaging**.

BlueChoice Adv Open Access is offered by CareFirst BlueCross Blue Shield, an independent licensee of the Blue Cross and Blue Shield Association.

Network Blue is offered by Blue Cross and Blue Shield of Florida, Inc. DBA Florida Blue, an independent licensee of the Blue Cross and Blue Shield Association.

Blue Open Access POS is offered by Anthem Blue Cross Blue Shield, an independent licensee of the Blue Cross and Blue Shield Association.

Preferred-Care Blue is offered by Blue Cross and Blue Shield of Kansas City, an independent licensee of the Blue Cross and Blue Shield Association.

Empire POS is offered by Empire Blue Cross Blue Shield, an independent licensee of the Blue Cross and Blue Shield Association.

Community Blue is offered by Highmark Blue Cross and Blue Shield, an independent licensee of the Blue Cross and Blue Shield Association.

Blue Preferred POS is offered by Anthem Blue Cross Blue Shield, an independent licensee of the Blue Cross and Blue Shield Association.