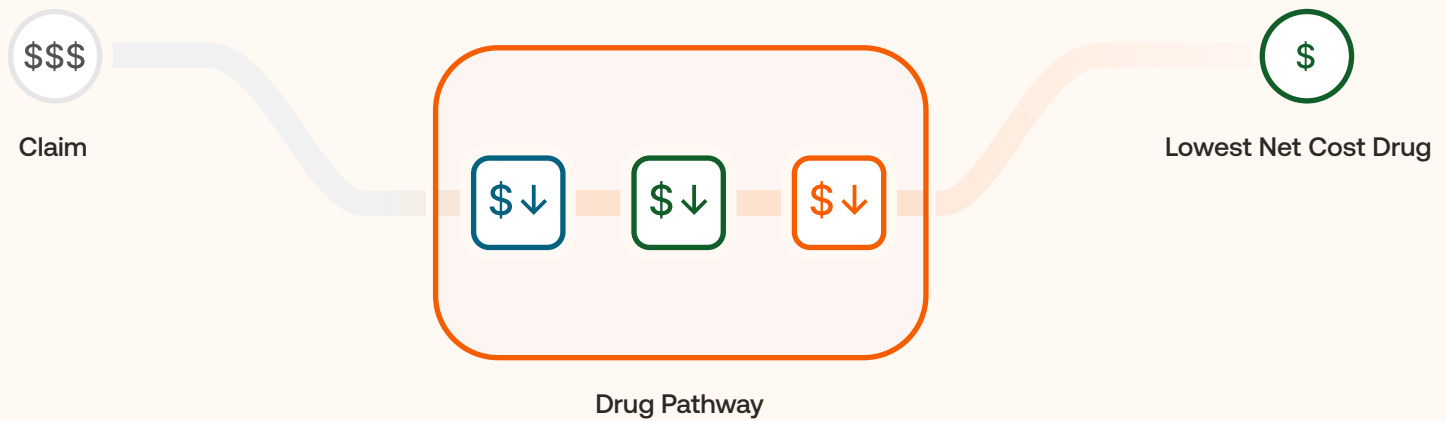


Drug Pathways

Every Claim. Its Lowest Net Cost. Every Time.

What is a Drug Pathway?

A Drug Pathway (or Pathway for short) is the optimal route for a claim to achieve the lowest net cost on the drug.



Drug Pathway Components

Every pathway is built from one or more of these components:



Drug Selection

Is there a lower-cost, clinically appropriate alternative available?



Drug Source

Which pharmacy or channel offers the lowest cost for the drug?



Cost Modifiers

Are there additional ways to lower the cost of the drug, such as savings programs?

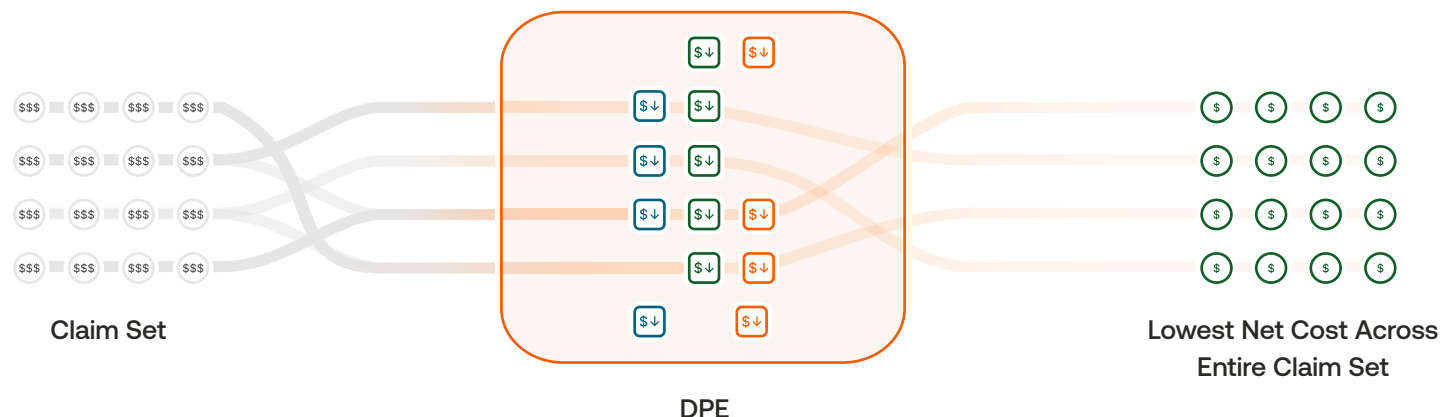
Drug Pathways integrate with and complement your formulary, which SmithRx continuously optimizes as new savings opportunities come to market. That ongoing work is what drives drug costs down year over year.



HOW IT WORKS

The Drug Pathways Engine

One system brings it all together. The Drug Pathways Engine (DPE) evaluates every claim to discover, route, and execute the optimal pathway automatically and at scale.



HOW IT SHOWS UP

The Member Experience

The Drug Pathways Engine runs on more than technology. It runs on people too. Our solution spans every level of need, from self-serve to white-glove, resulting in measurable member satisfaction.

4.5/5

Member Satisfaction Score

2025

1 98% of calls are being answered within 30 seconds the member call

4.6/5

Member Effort Score

2025

98%

Service Level¹

Q2 2026

HOW IT PERFORMS

Client Results

In 2025, Drug Pathways turned individual claim decisions into real, measurable savings across every client we serve.

20%+

Per Member Per Month Savings

Lower PMPM than industry benchmark

10.8x

Return on Investment

\$37

Average PMPM Pathway Savings

Questions about how Drug Pathways applies to your plan?

Contact your Account Manager