Member Connection & Resources

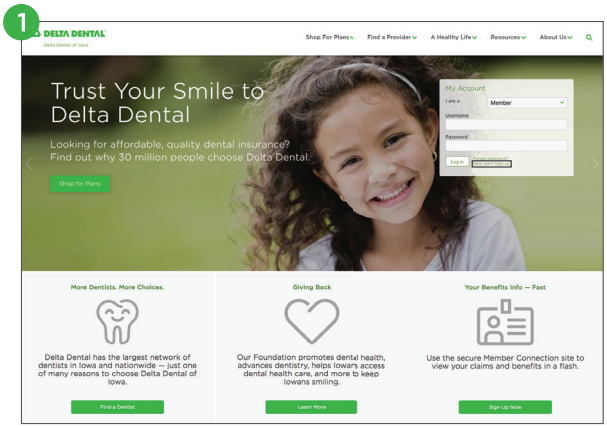
Find a dentist, view your benefits and access claims information 24 hours a day, seven days a week online through the Member Connection at deltadentalia.com or through our automated phone system at 800-544-0718.

Delta Dental Member Connection

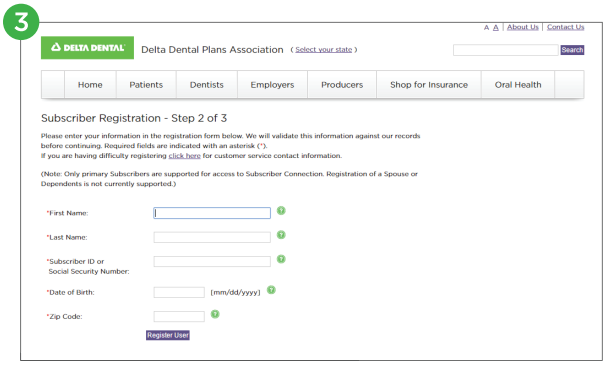
With the Member Connection, you can easily access the information you need to know about your benefits, including:

- Printable ID card
- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Preventive history
- Explanation of Benefits (EOBs)

1



3

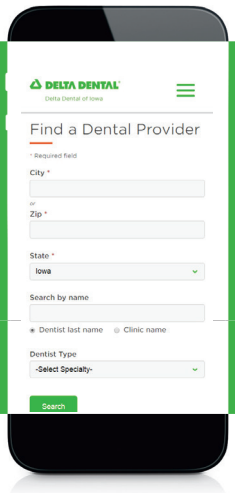


To register for the Member Connection:

1. Go to deltadentalia.com and select "New user? Sign up." in the My Account box on the right side of the homepage.

2. Complete the online registration. Enter the primary enrollee's:
   - First and last name (exactly as your employer entered it during enrollment; e.g., "Bob" may be "Robert")
   - Assigned subscriber ID or Social Security number (enter the nine digit number with no dashes)
   - Date of birth
   - ZIP code

3. Create a username and password, enter your email, create a challenge question and then click on "Register User."



Find a Dentist Near You:

1. Visit deltadentalia.com
2. Select "Find a Provider"
3. Click on "Delta Dental Dentist"
4. Enter your criteria and then click on "Search"

Looking for a Delta Dental PPO provider, specialist or specific dentist? Click on "Expand Search Criteria" to further refine your results.

Connect with Delta Dental of Iowa

At Delta Dental of Iowa, we provide several free oral health resources for our members in a variety of formats.



A Facebook
facebook.com/deltadentalia
"Like" our Facebook page for upcoming events, photos from events, helpful oral health articles, contests and more!

B Delta Dental Blog
deltadentalia.com/ahealthylife
Our blog is regularly updated with short articles and tips to help you keep your smile healthy. You can browse by topic or keyword, and subscribe to receive email updates when new articles have been posted.

C Twitter
twitter.com/deltadentalia
Follow us for regular tweets on oral health care, helpful tips, links to articles about dental care and contests for fans and followers.

D Pinterest
pinterest.com/deltadentalia
Follow our Pinterest board to see the latest tips on improving oral health and view new product information.

E Healthy You eNewsletter
deltadentalia.com/newsletter
Sign up to receive relevant dental and vision wellness information in your inbox each month.

DELTA DENTAL®

Delta Dental of Iowa 9000 Northpark Drive | Johnston, IA 50131 800-544-0718 deltadentalia.com

DDIAMR072016