Beneficiary Companion Program

The Beneficiary Companion Program is there to help with paperwork and other time-consuming details, providing relief from the confusion and frustration of managing a loved one's final affairs.

Key services

- Guidance on how to obtain death certificate copies for final notifications
- Dedicated Beneficiary Assistance Coordinators to manage notifications and close loved one's accounts, including:
 - Social Security Administration
 - Credit reporting agencies
 - Credit card companies/financial institutions
 - Third-party vendors
 - Government agencies
- Assistance protecting the loved one's identity and full resolution services if the deceased's identity is stolen

Who's eligible?

Beneficiary Companion (provided by Generali Global Assistance) is available to individuals covered by Symetra Group Life Insurance policies.

For more information and plan design requirements, contact your Symetra representative.

Accessing services



Beneficiaries can call the Symetradedicated toll-free number at 1-877-823-5807 for 24/7 support.