

## Register for Your Portal Account!

Consociate Health gives you 24/7 access to your benefits from your computer or mobile device. To access your information, follow these steps to register for your online account.

1. Go to <https://consociate.veriben.net/>. Click “Create a New Account” and select the “Members” option.



2. On the registration form, fill out your personal details as they would appear on your ID card. The email address you use will also be your portal username.

3. Next, set your security questions, time zone, and location settings.



4. Agree to the web confidentiality agreement for our portal.

5. You'll see a confirmation page and get a confirmation email with a link. Click the link and you'll be taken to the portal to complete your registration. (If you have trouble finding this email, check your Junk folder).



6. Verify your username & answer your security questions.

7. Then, create your password using the password guidelines. Your registration is complete!



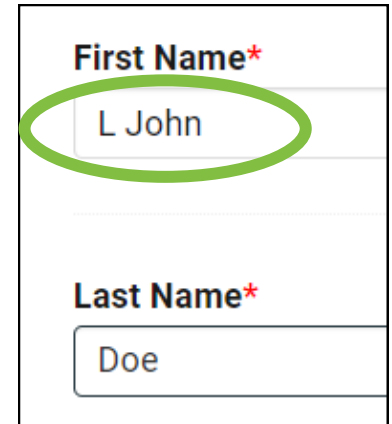
After you've registered, go to <https://consociate.veriben.net/> to log in and access your benefit plan details.

# Portal Registration FAQ

Got a question about creating your web portal account? Here are answers to the most frequently asked questions about portal registration.

**Question 1: Do I need to use my middle name when I register?**

**Answer:** No, unless your ID card shows an initial in your first name. If that's the case, use the initial and your first name as shown in the example here.



The image shows a registration form with two fields. The first field is labeled "First Name\*" in red text and contains the text "L John". The second field is labeled "Last Name\*" in red text and contains the text "Doe". A green oval highlights the "L John" text in the first field.

**Question 2: If my employee ID has a dash, do I need to put the dash in the registration form?**

**Answer:** No, just enter the ID number without the dash.

**Question 3: What do I do if I can't read the security code?**

**Answer:** Click the button that says "Generate new Security Code" and you'll get a different one.



The image shows a security code generation interface. At the top, it says "Security Code\*" in red. Below this is a distorted, pixelated security code "hgmue". A green oval highlights a button labeled "Generate new Security Code" in blue text. Below the button is a text input field with the placeholder text "Enter Security Code displayed above".

**Question 4: What is the best browser to use when accessing the portal?**

**Answer:** The portal can be used on any browser but works best on Google Chrome and Microsoft Edge.

**Question 5: How do I log in once I've created my account?**

**Answer:** Simply go to <https://consociate.veriben.net/> to log in to your portal account.

**Create your web portal account today!**  
**Register at <https://consociate.veriben.net/>.**