

Medical Program Vendor Relationships



Medical plan administrator
Manages the provider network, adjudicates all medical claims, and provides access to disease management and other health and wellness programs.

Contact for:

- Medical claim inquiries
- Medical network/benefit info

Register online to:

- View medical claims
- Compare costs and quality
- Schedule virtual visits

866-351-2009
myUHC.com



Pharmacy benefits optimizer
Provides oversight for the pharmacy clinical programs, contract language and overall drug usage and spend.

Contact for:

- Pharmacy related questions
- Pre-authorization
- Mail-order drugs
- Network information
- Formulary information

800-334-8134
rxbenefits.com/members
email:
customercare@rxbenefits.com



Pharmacy Benefit Manager (PBM)
Manages the formulary and pharmacy network as well as adjudicates pharmacy claims.

Register online to:

- View prescription orders
- Manage medication refills
- Search the covered drug list

express-scripts.com

