



# Medical care just got easier



## Here are just some of the common conditions that can be treated:

- Allergies
- Ear problems
- Respiratory problems
- Sore throats
- Urinary problems/UTI
- And more

Reach out to your employer to learn more about this offering if you are unable to attend an enrollment session.

Your employer is allowing us to make virtual care available to you through Recuro Health, one of the nation's largest virtual care networks.

Recuro Health can give you and your family easier access to doctors, right when you need them. This service is a valuable addition to your benefits package and your well-being. Recuro Health lets you talk with a doctor whenever it's most convenient for you and you can skip the waiting room. While not intended to replace a primary care doctor, Recuro Health offers 24/7 access to state-licensed, board certified doctors averaging 15 years of practice experience.

Doctors can diagnose non-emergency medical issues through virtual consults by phone or secure video on your smartphone, computer or Recuro Care Mobile App. When a medical condition calls for a prescription, Recuro Health doctors can send an e-prescription straight to your local pharmacy of choice (restrictions apply).

### Two ways to activate your account:

- [member.recurohealth.com](https://member.recurohealth.com)
- 1-888-241-4302

### Once you activate your account:

- Be sure to use "Colonial Life" as your group – not your place of employment. You'll need to provide the primary insured's last name and date of birth.
- Please allow up to 10 business days after the conclusion of your enrollment period to be recognized in the Recuro Care system.

By accessing, using, or registering with the Recuro Health Application, you agree that you have read and understood, and, as a condition to your use of the app, you agree to be bound by, these terms of use. You do not have permission to use the Application if you do not agree to these terms of use. The Application is intended to facilitate the provision of services to registered users. Recuro Health is the operator of this Application and does not provide healthcare services. Recuro's digital health tools do not provide medical diagnosis, advice, or treatment. You should discuss with your physician before making any medical decisions, including starting, stopping or modifying any medication or other treatment or care plan. Services facilitated through the Application can range from health risk assessments, to diagnostic and genomic testing, to visits with healthcare providers, to prescription of medication by healthcare providers, to other healthcare tracking and navigation tools. The Application enables Healthcare Providers to offer an online telehealth service that, when clinically appropriate, allows patients to obtain a limited range of health care from participating Healthcare Providers. Based on the information you provide, a Healthcare Provider will provide a diagnosis and a treatment plan for you. If you register to receive health care services from Healthcare Providers through the Application, we will rely on you to provide accurate and complete information throughout both the clinical interview and the registration process, in order to ensure you receive appropriate care.

For complete terms & conditions, visit: [www.recurohealth.com/terms-conditions/](https://www.recurohealth.com/terms-conditions/)

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