

Access Your ID Card Online

Did you know that you don't need your physical ID card to use your health benefits?

You can access your Luminare Health ID card anytime, from anywhere (including your doctor's office) via:

myLuminareHealth.com portal **OR** **myLuminareHealth mobile app**

Using myLuminareHealth.com Portal

Step 1:

Go to **myLuminareHealth.com** and log in. If you've never used the portal before, you will have to complete a quick one-time registration process.

luminare health

Log In



Username

Password

Submit

Remember my username

[Forgot your password? →](#)

[Forgot your username? →](#)

Register here

Register

- Plan Participant**
Find a doctor, check claim status, manage your health and more
[Create Your Account ↗](#)
- Client/Employer**
Manage employee coverage and eligibility, view claims and view reports.
[Create Your Account ↗](#)
- Broker**
Keep tabs on your clients' plan and access reports.
[Create Your Account ↗](#)
- Provider**
Check the status of your patients' claims and confirm their eligibility history.
[Create Your Account ↗](#)

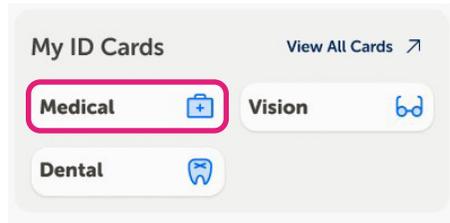
Español

Using myLuminareHealth.com Portal (continued)

Step 2:

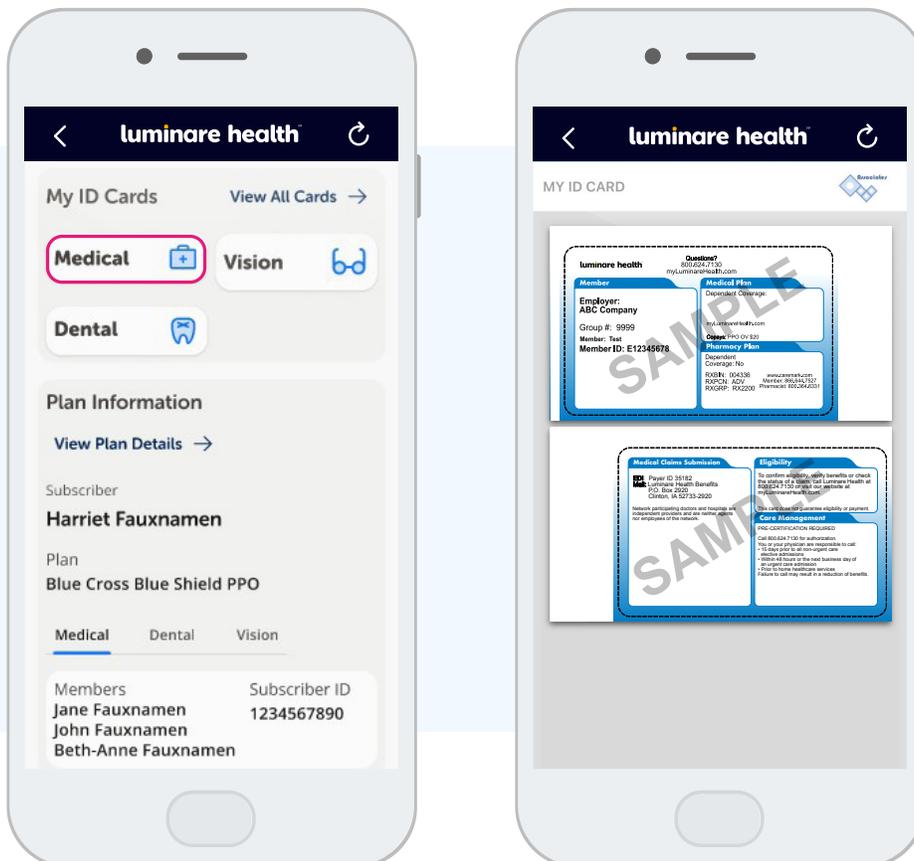
Go to the **My ID Cards** section of your home page. Click on the ID card you would like to view.

NOTE: The links in your **My ID Cards** section and the details on your ID card will vary depending on your specific plan benefits.



Using myLuminareHealth Mobile App

You can also access your ID card via our mobile app, **myLuminareHealth Mobile**, available for free download from the Apple App Store® or Google Play™.



Ordering an ID Card on myLuminareHealth Portal



Step 1:

In the **My Links** section of your home page, click on the **“Request an ID Card”** link.

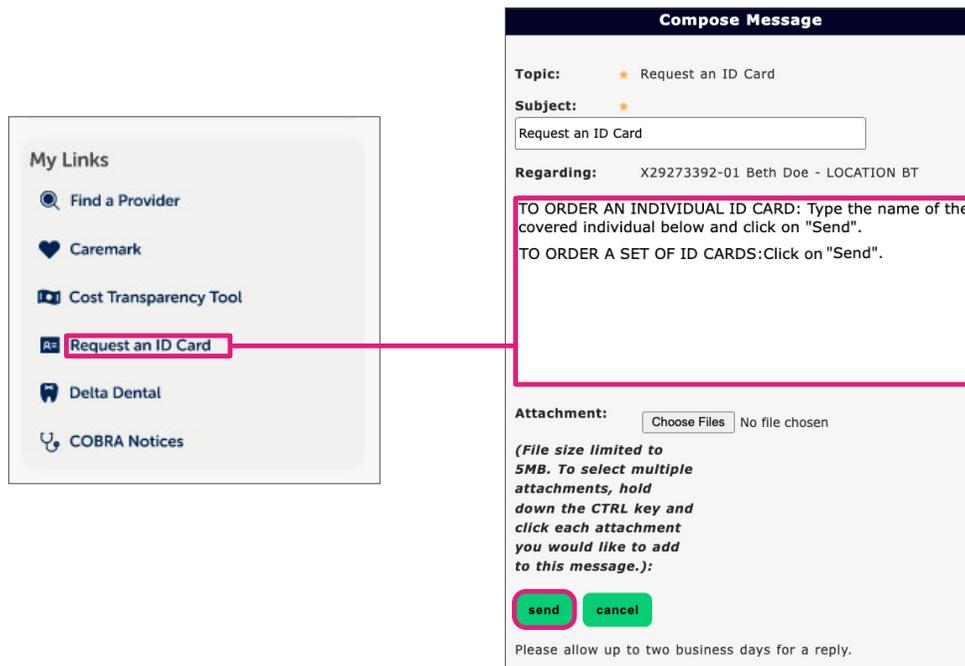
Step 2:

In the message window that opens, a set of instructions will appear:

- TO ORDER AN INDIVIDUAL ID CARD: Type the name of the covered individual below and click on **“Send”**.
- TO ORDER A SET OF ID CARDS: Click on **“Send”**.

Confirm that all information is correct and click **“Send”**.

You will receive a reply to your request within two business days.



If you have any questions, just call the number at the top of your current ID card or send us a message via **myLuminareHealth.com**.