High Performance Networks

How the High-Performance Network (HPN) works and how to use it

Hello Holley Team Members,

This is a friendly reminder about how the High-Performance Network (HPN) works and how to use it. The HPN is a network of doctors, hospitals, specialists, and other healthcare providers that deliver high-quality care at a lower cost.

As a Team Member enrolled in one of the offered HPN medical plans, please remember:

- ✓ This is a closed-network plan. Non-emergency services received outside the HPN are not covered.
- ✓ Use HPN providers and facilities for all non-emergency care. (Urgent care that is not a true emergency must be in the HPN to be covered.)
- ✓ Emergency care is covered both inside and outside of the HPN.
- ✓ Specialty care is available within the HPN. Your primary care provider may refer you to an HPN specialist when needed.
- ✓ **Always verify your provider and facility before receiving care.** Before scheduling an appointment, procedure, or other non-emergency service, confirm that both the provider and the facility participate in the HPN. Even if your doctor refers you to another provider, the referral does not guarantee that the specialist, hospital, or facility is part of the HPN. Taking a few minutes to verify your care can help prevent unexpected out-of-pocket costs.



How to Find an HPN Provider

1. Open the AmeriBen Engage app at: **engage.ameriben.com**
2. Click the **Find Care** tab to find the type of care you need.
3. Your search results will display **providers participating in the HPN.**

Scan the QR code below to download the AmeriBen Engage app.

Need Assistance?

If you have questions about your HPN benefits or need help finding an in-network provider, you can:

Contact the Holley Benefits Team at: Benefits@holley.com

Call AmeriBen Customer Care at 855-655-6265

Thank you,
Holley Benefits Team

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