

Important Contacts

Vendor	Contact	Phone Number	Website
Banner Health	Banner Benefits Resource Center	833-849-9825	myhr.bannerhealth.com
Aetna	Medical Plans – Banner Aetna	855-788-5803	banner.aetna.com
	Pharmacy – Banner Aetna	855-788-5803	banner.aetna.com
	Supplemental Benefits – Aetna	855-788-5803	myaetnasupplemental.com
	Resources for Living (EAP) – Aetna	866-568-7554	resourcesforliving.com Username: Banner Password: EAP
Cigna	Cigna Dental Plans	800-CIGNA24 800-244-6224	mycigna.com
Vision Service Plan (VSP)	VSP Vision Plans Member number is 000 + Employee ID#	800-877-7195	vsp.com
HealthEquity	Flexible Spending Accounts (FSAs)	866-212-4637	healthequity.com
	Health Savings / Reimbursement Accounts (HSAs/HRAs)	866-212-4637	healthequity.com/ed/BannerHealth
	COBRA	888-678-4881	healthequity.com
Matrix Reliance Standard	Matrix Leave Plans (FMLA, LOA, STD, LTD)	888-295-7840	matrixabsence.com
MyWell-Being	Virgin Pulse	844-982-2217	join.virginpulse.com/BannerHealth
ALEX	Ask ALEX decision tool	Available online only	start.myalex.com/bannerhealth
Fidelity	Fidelity – 401(k) and 403(b) Retirement Plans	800-343-0860 877-297-3017 (Spanish)	netbenefits.com/BannerHealth
MetLife	MetLife Legal Plan	800-821-6400	info.legalplans.com Access code: 3090010 Current enrollees: click on Members Log In
Experian	Experian Financial 24/7/365	855-797-0052	experian.myfinancialexpert.com
Bright Horizons	Bright Horizons (care programs, education support and parenting resources)	Available online only	clients.brighthorizons.com/Banner
PetPartners	PetPartners Pet Insurance	800-956-2495	independence.american.com
Beneplace	Beneplace – Discount Marketplace	800-683-2886	bannerhealth.savings.beneplace.com