

MAIL ORDER PHARMACIES

with MedOne Pharmacy Benefit Solutions

By enrolling in the MedOne Mail Order program, members receive their prescriptions delivered right to their door, right on time.

Enrollment

Members must submit a single **Mail Order Enrollment Form** per member to MedOne to request mail order medication delivery service.

- Online Mail Order Enrollment Forms can be found by going to medone-rx.com and clicking MAIL ORDER at the top of the screen.
- A paper form is also available at our website and may be faxed to 563-588-0173

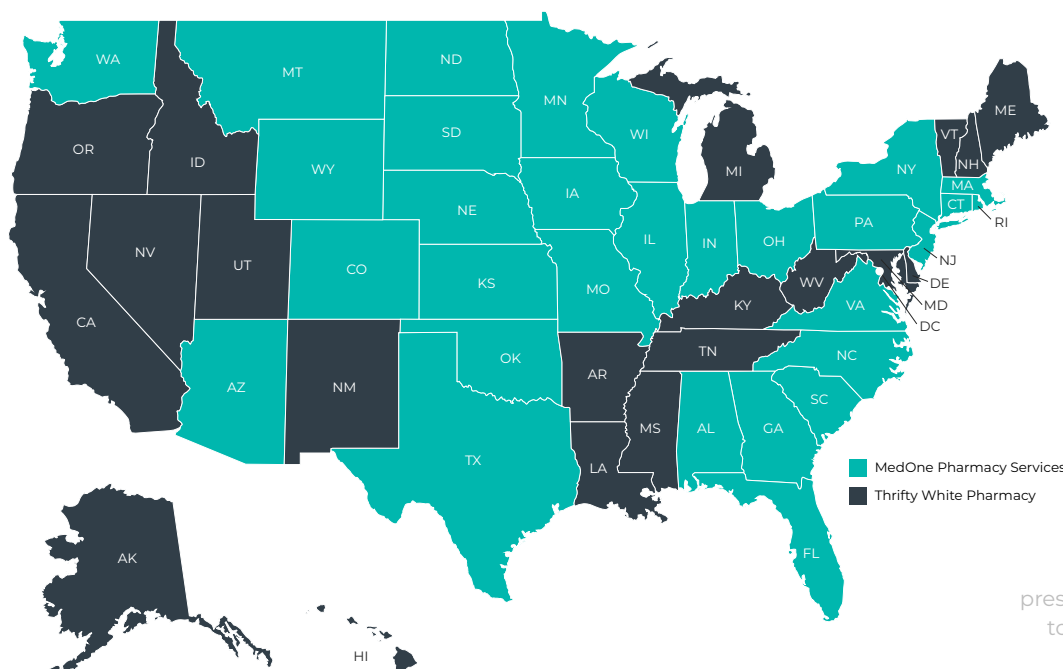
Dispensing Pharmacies

Once your enrollment form has been processed by MedOne, you will be contacted by one of our two dispensing pharmacies in our mail order network.

Your dispensing pharmacy location will be determined by the state that you live in.



Pharmacy Partners



Please Note: The mail order pharmacies will require a valid prescription from the prescriber prior to shipping any medication orders.

Pharmacy Refill & Contact Information

MedOne Pharmacy Services

Request refills online at www.medone-rx.com

- Click on MAIL ORDER at top of the web page
- Select REQUEST REFILL and create an account

Call MedOne Customer Service

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative

Download the “RxLocal” mobile app and request refills, send secure messaging, and manage profile electronically

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store

Thrifty White Pharmacy

Request refills online at www.thriftywhite.com

- Enter your last name, store number 061, and Rx number

Call Thrifty White Customer Service

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative

Download the “Thrifty White” mobile app and request refills and manage your profile electronically

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store



MedOne Pharmacy Services

Phone: 877-896-0919

Fax: 563-588-0173

Web: medone-rx.com

App: RxLocal



Thrifty White Pharmacy

Phone: 888-558-9941

Fax: 855-826-2596

Web: thriftywhite.com

App: Thrifty White

