



Feeling better, doing better

Programs that promote well-being and productivity

Lincoln can help with life's challenges

Our employee assistance programs (EAP) provide professional, confidential guidance for employees and their loved ones, helping them navigate difficult situations at work and at home.

Personal problems can knock an employee off track, causing a chain reaction that impacts your business. Companies can't afford employees who are distracted, unproductive, or absent.

But there's a way you — in partnership with Lincoln Financial — can help.

A choice of EAP services

The **EmployeeConnectSM** program, provided by ComPsych®, offers:



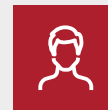
Face-to-face counseling sessions



Unlimited phone access to a ComPsych® staff attorney; includes one free 30-minute face-to-face consultation per legal issue and 25% discount off published fees with a network attorney



Unlimited phone access to a ComPsych® financial expert



Unlimited phone access and online support

The **EmployeeConnect PlusSM** package includes all the benefits of **EmployeeConnectSM**, and much more:



A designated account manager, providing personalized program management



Expert consultation for managers, policy development, and procedure review, including: onsite service visits (including training courses), work-life seminars, and critical incident response



Additional reporting functionality and promotional materials for employers

Description	EmployeeConnect SM		EmployeeConnect Plus SM
Eligibility	All employees and immediate household family members		
Availability	Included as part of our standard LTD plans		Available to purchase when any other Lincoln group insurance plan is purchased
Access			
Phone	Unlimited 24/7 telephonic support		
Online	Unlimited access to a broad range of topics		
Face-to-face	Up to five sessions per person, per issue, per year		Up to six sessions per person, per issue, per year
Covered topics include, but not limited to	<div><div>• Marital and family problems</div><div>• Stress/anger</div><div>• Anxiety and depression</div><div>• Addiction</div><div>• Life transition</div></div>		
Work-life services			
Legal	Unlimited phone access to a ComPsych® staff attorney; includes one free 30-minute face-to-face consultation per legal issue and 25% discount off published fees for additional services with a network attorney, if needed		
Financial	Unlimited telephonic access to a ComPsych® financial expert		
Work-life	Unlimited telephonic access and online support		
Customized information packets	Work-life includes, but is not limited to, information on child/elder care, event planning, resources for home improvement, and making a major purchase		
Case management	Coordinated phone intake, assessment, referral, case management, and follow-up		

	EmployeeConnect SM	EmployeeConnect Plus SM
Training	Not included	Training, orientation and personal development workshops
Critical incident services	Available on an ad hoc basis at a rate of \$225 per hour, plus travel expenses	<p>Support for critical incidents, such as natural disasters, employee deaths, and layoffs, including:</p> <ul style="list-style-type: none"> • 24/7 telephonic support • Local expertise • Onsite professional response • Outreach calls to employees <p>Please note: Onsite service hours include two per year, per 250 employees combined for critical incident services management (CISM) and training; additional hours are available on a fee-for-service basis.</p>
Expert management consultation and mandatory referrals	Not included	Management/supervisor consultation; consultations on development of policies and procedures; issues include substance abuse and return-to-work support
Account management	Not included	Dedicated account manager who provides personalized program management
Utilization reporting	Not included	Included; frequency discussed during implementation
Substance abuse assessment services	Not included	Substance abuse training and education, consultations on development of policies and procedures
Program promotion	Electronic poster and employee education material available	Partner with employer to develop an employee communication package

©2022 Lincoln National Corporation

LincolnFinancial.com

LCN-4930300-090122

MAP 10/22 **Z04**

Order code: AM-EAPBF-FLI001



EmployeeConnect [Plus]SM services are provided by ComPsych® Corporation, Chicago, IL. ComPsych® and GuidanceResources® are registered trademarks of ComPsych® Corporation.

Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates. Affiliates are separately responsible for their own financial and contractual obligations.