

Wellness Benefit*

How to file a claim



The Wellness Benefit is available under your:

Accident Insurance
For yourself & for your covered spouse: \$75
Covered children: \$75

Critical Illness Insurance
For yourself & for your covered spouse: \$100
Covered children: \$100

The Wellness Benefit is part of your Supplemental Health Insurance coverage and it provides an annual benefit payment after you complete a covered health screening test, regardless if there’s any out-of-pocket cost to you.

Step 1: Complete a health screening test

Below are some of the examples of covered health screening tests you , your covered spouse, and/or your covered children may complete. Please note, you only need to complete one health screening test, and may only receive a benefit payment once per year, even if multiple health screening tests are completed.

- Pap smear or thin prep pap test
- Serum cholesterol test for HDL & LDL levels
- Routine eye exam
- Mammograms
- PSA (prostate cancer)
- Routine dental exam
- Annual Physical Exam

Step 2: Submit your claim

1. Visit the Voya Online Claims Center at voya.com/claims. Click on “Get Started” under “Start a Claim”. **You will need to enter your group name and policy number.**
2. After answering a few questions, you will be asked to upload supporting documentation for your claim.
3. Electronically sign and submit your claim. You will immediately receive an email with a **confirmation number** letting you know the claim submission was successful.

Step 3: Claim confirmed

Once the claim is set up, you will receive a second email with a **claim number**.

Step 4: Check status

By entering your **claim number**, you can then check the status of your claim with accessible, real-time monitoring by visiting the Online Claims Center at voya.com/claims. If your claim is approved, you should receive your paid benefit within 10 business days of the approval.



Scan to file a claim

Visit the Online Claims Center to file your claim today

* Wellness Benefit may be referred to as Health Screening Benefit in some states.

This is a summary of benefits only. A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. All coverage is subject to the terms and conditions of the group policy. If there is any discrepancy between this document and the group policy documents, the policy documents will govern. To keep coverage in force, premiums are payable up to the date of coverage termination. Insurance is underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Provisions and availability may vary by state.