

Information at your fingertips.

Use the Surest app to **quickly and easily** find care and benefits information.

daily headache condition

migraine condition

headache from neck condition

head injury condition

Provider visits

Preventive services include shots, routine screening tests and provider visits.

Virtual visit
A virtual visit on your phone, tablet, or computer with a designated virtual care provider.

\$0 [Find providers](#)

Medical Office Visit
An appointment with a provider to discuss new or existing health problems. Separate from a preventive visit or annual physical.

From \$20 [View details](#)

Illustrative examples only. Costs and coverage may vary.

Show insurance card

Tap your ID card for a larger view. If your doctor doesn't know Surest, check out this [Provider Guide to Surest](#)

United Healthcare **surest** **Company Logo**

Subscriber: Mia Swenson
Service type: Medical, Rx
Care type: Surest Flex

ID number: 123456789123
Group: 12345
Payer ID: 25

Dependents:
John Sample 1234567890
Samantha Sample 1234567890
Katie Sample 1234567890
Alfredo Sample 1234567890

Out-of-pocket max:
Individual: \$4,000
Family: \$8,000

Soft-secured coverage

Medical Claims
Payer ID: 25463
Surest
P.O. Box 213758
Eagan, MN 55121

Providers
UnitedHealthcare
Choice Plus Network
Provider portal
uhc.provider.com
Provider help
eligibility
866-888-4661
PreCert
817-237-0806

Pharmacy
PHARMACY
Claims address
P.O. Box 123
Anytown, USA
12345-6789
Pharmacist
prescribers
855-123-4567

Members: We're here to help. Visit us at [surest.com](#) or call 866-888-4661 to check coverage, view claims and benefits, find a doctor, or ask a question.

Illustrative examples only. Costs and coverage may vary.

Claims **Out-of-pocket**

Date: 6/19/2023 Type: Stacy Jensen, MD All filters

5/27/2023 Mainstreet Pharmacy \$6

4/17/2023 Peter Thorpe, MD \$10

Claims **Out-of-pocket**

Out of pocket Limit
As of 10/06/2023

In network Current Year

YOUR FAMILY

\$1,886
of \$13,200

Illustrative examples only. Costs and coverage may vary.

Surest Plan coverage
Plan status and prices

Plan resources
Documentation and resources

Surest Member Services
FAQs and member support

Employee Assistance Program (EAP)

EAP offers free, voluntary and confidential resources to help with a variety of personal and family issues including: emotional, family and marriage, alcohol and substance, grief, depression, stress, and more. Phone and online EAP resources are available, day or night, for counseling and referral services to advisors and local community resources. The first ten face-to-face sessions (per person, per issue, per year) with a licensed counselor are free.

[Navigate](#)

Live Chat
[Chat With The Surest Member Services](#)

S **Search** **Claims** **Surest Plan**

[Home](#) [Search](#) [Claims](#) [Surest Plan](#)

Know before you go when you search.

Search for care by symptom or condition to find in-network providers, locations, and copays.

How you search matters.

You can search by provider name, specialty type, or location to see in-network options but, to get to a specific copay, you need to search by symptom or condition first.

S **Search** **Claims** **Surest Plan**

[Home](#) [Search](#) [Claims](#) [Surest Plan](#)

Access your digital member ID card.

From your account home page, click “Show Insurance Card” to see your ID card.

Not all in-network providers may be familiar with Surest.

If you experience this, open the Surest app and click “Show Insurance Card”, select “Provider Guide to Surest”, and share the details with office staff.

S **Search** **Claims** **Surest Plan**

[Home](#) [Search](#) [Claims](#) [Surest Plan](#)

View claims.

From the main menu, click on the claims icon to see a list of your claims. You can also filter them by date and type (medical or pharmacy).

S **Search** **Claims** **Surest Plan**

[Home](#) [Search](#) [Claims](#) [Surest Plan](#)

Find forms and resources.

From your account home page, click the “Surest Plan” icon at the bottom of the screen and then “Plan Resources” to access important forms (e.g., authorized representative) and resources available to you through your plan (e.g., Employee Assistance Program).

Get in touch.

If you have questions about your coverage or how to find care and resources, contact Surest Member Services via chat, email, or phone at 866-683-6440, Monday – Friday from 6 am – 9 pm CT.