48953015

HOSPITAL INDEMNITY INSURANCE



HOW TO SUBMIT A HOSPITAL INDEMNITY CLAIM

When admitted or confined to the hospital not only can it be stressful, but expenses can add up quick and can catch you off guard.

Items Needed to Submit a Claim

If you are admitted or confined to the hospital, you must complete and submit the items below. Complete instructions are available on the Hospital Indemnity claim form.

Hospital Indemnity claim form: Complete as instructed on the form and be sure to complete the authorization form.

Your claim submission will be reviewed by a claims analyst. Be advised that further documentation might be necessary in the future to complete the claim process. If additional information is needed, a claims analyst will reach out to you.

We are here for you

If you have questions regarding your claim, please contact our dedicated toll-free number:

(800) 775-8805

(Monday – Friday, 7:30 a.m. – 5 p.m. CST)

How to Find the Hospital Indemnity Claim Form

To access the claim form, go to **MutualofOmaha.com/support/forms.** You may also contact your Human Resources department.

Filing Options

Employee Portal:

1. Visit mutualofomaha.com/my-benefits. Register for an account or log in with your credentials.
2. Click on the "submit claim" icon on the portal homepage.
3. On the forms page, select "I am a Plan Member (Employee)" and choose the relevant state.
4. Select the necessary form, then select "Complete form online".

Mail them to:

United of Omaha Life Insurance Company
Group Hospital Indemnity Claims
3300 Mutual of Omaha Plaza | Omaha, NE 68175-0001

Fax: (402) 997-1898
Email: submitgrphi@mutualofomaha.com

Phone: 1-800-877-5176
Submit over the phone by calling 1-800-877-5176 and follow the steps below:

1. Option 4 (questions about life, critical illness, accident or hospital indemnity policies)
2. Option 4 (for hospital indemnity)
3. Option 1 (to start a new claim)

Mutual of Omaha

Underwritten by
United of Omaha Life Insurance Company
A Mutual of Omaha Company