

# IDENTITY PROTECTION

*provided by* assist america®

TRANSAMERICA®

Transamerica policyholders now have access to protection from identity fraud with Identity Theft Protection, an Assist America program that offers robust tools to help prevent theft of your personal data, and restores its integrity if it is used fraudulently.

## IDENTITY FRAUD PREVENTION TOOLS

### Secure Credit Card & Document Registration

You can store information from credit cards, banks, and important documents in one secure, centralized location. If any of the registered items becomes lost or stolen, retrieving the information is fast and simple, and the resolution process of cancelling and replacing cards and documents is just a simple click away, enabling the fastest possible resolution.

### Internet Fraud Monitoring via Card Patrol

Once you register credit/debit card information on our secure site, Identity Protection uses real-time web crawling technology to monitor any sign of the cards in underground chat rooms and websites and blogs where thieves trade and sell stolen data. If we find any serial numbers or personal information on these web portals, we automatically send out an alert to the member, providing enough time to foil a thief's attempt to use the data.

**For more information or to register cards, visit https://www.assistamerica.com/Additional-Services/Identity-Protection/Login.aspx/. Use Access Code 18327 to link to our secure provider, Card Patrol.**

## 24/7 ID THEFT RESOLUTION TOOLS

If you become a victim of ID-theft, or even suspect it may have occurred, a single toll-free call is all that is necessary to put our professional fraud support team into action. A dedicated Fair Credit Reporting Act (FCRA)-certified caseworker who will act as a trusted guide through the maze of forms and agencies, will provide you with a customized Identity Fraud Support Service Kit, and help you:

- Regain ownership of your data by contacting the major credit reporting agencies, filing disputes, notifying the U.S. Postal Service, and alert the Social Security Administration and IRS
- Notify your bank and credit card issuers of the fraudelent activity
- Restore peace of mind by acting as partners to bring about speedy problem resolution

**If you suspect fraudulent activity in association with your identity, call 1-877-409-9597.**

*Assist America is a third-party service provider for Transamerica Life Insurance Company. Assist America and Transamerica are not affiliated in any way.*

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