



## ID CARDS

### Medical

Your medical ID card will be mailed to you from Trustmark Health Benefits (our third-party administrator). You can call Trustmark at 866.280.4120 for a status on delivery or get a replacement card. You can also register with [mytrustmarkbenefits.com](http://mytrustmarkbenefits.com) to get a digital copy of your card.

Dental and Vision – ID cards are no longer issued from Delta Dental PPO and VSP (vision). Simply tell your provider the name of your insurance plan and your coverage will be verified within the provider/carrier portal. If you enrolled in the DeltaCare HMO plan you will get a welcome packet from the carrier. See the Contacts list for carrier information.

You can create an account with [Delta Dental](#) or [VSP](#) to learn more.

## MEDICAL CLAIMS

Trustmark is the administrator for your medical benefits, managing all administrative aspects including claims processing, eligibility, and appeals. Locate appeal information included with each Explanation of Benefits or call member services on the back of your medical ID card for assistance 866.280.4120.