

Advocating for Your Benefits Support Needs

Discover how Charlie can
help you today!

ASK

Charlie



Charlie's personalized benefits support provides a team of dedicated advocates to help you and your covered family members maximize your benefits, alleviating the overwhelming process of navigating the complex world of employee benefits.

Our Licensed Benefits Experts are Here to Help!

For medical, dental, vision, voluntary, life & disability, wellness, and EAPs, our experts can:

- Explain the value and functionality of your benefits
- Help locate in-network providers
- Navigate your billing issues and assist in resolving insurance claims
- Facilitate your pre-authorizations and support appeal options
- Assist with other benefit related concerns



CommerceCity.benefits@imacorp.com



833-570-2588 | M - F, 8 a.m. - 6 p.m. CST

Provided by:



Commerce
CITY