

# Avoid the wait and the \$2,577 ER bill. Know where to go to get care now.

An average ER visit costs \$2,577 – that’s guaranteed to make you feel worse! Texas Health Aetna offers several convenient, affordable options when you need care now. Knowing the right place to go can save you time, money and unpleasant financial surprises.

## See your doctor.

Your primary care physician is your first stop for routine and preventive care. No one knows you or our medical needs better. But if you or a family member is sick or injured, and can’t get an appointment right away, we have other simple, low-cost ways to get you the care you need.



## Use the Anytime-MD App.

For non-emergency, every day care needs without the wait or bills, speak to a doctor 24/7 via the Anytime-MD App. They’ll listen, answer questions, advise, diagnose, even get you an appointment or send a prescription to your local pharmacy. That’s peace of mind round the clock, free\* to all Texas Health Aetna members. To learn more, please visit: [anytime-md.com](https://anytime-md.com).



## Walk-in to any MinuteClinic®.

If you’re not feeling well and want to see someone face to face, visit any MinuteClinic® for quick, routine, non-emergency care anywhere in North Texas, and throughout the U.S. To learn more, please visit: [cvs.com/minuteclinic](https://cvs.com/minuteclinic).



## Visit an in-network urgent care center.

For those times when you really need to see someone, we have over 200 urgent care and walk-in clinics included in the Texas Health Aetna network, including:

- + MinuteClinic®
- + Concentra Urgent Care
- + PrimaCare Medical Center
- + Urgent Care for Kids
- + Legacy Urgent Care



For a complete listing, go to [texashealthaetna.com](https://texashealthaetna.com) and click on “Find a Doctor” at the top right to find a nearby urgent care center.

## Always call 9-1-1 for medical emergencies.

A medical emergency is an event that you reasonably believe threatens your or someone else’s life or limb in such a manner that immediate medical care is needed to prevent death or serious impairment of health. A medical emergency includes severe pain, bad injury, a serious illness or a medical condition that is quickly getting much worse.

If you have questions about any of our care options, please call the 800# on the back of your member ID card and one of our team will be happy to help you.



\* Access to the Anytime-MD application is not included in all plans, deductibles may apply. Please call the Member Services number on your ID card to confirm eligibility. Prescriptions and follow-up appointments will be billed according to your health plan’s benefits.

For members with qualified High Deductible Health Plans eligible for a Health Savings Account, Anytime-MD is \$45 per virtual visit with 7 days of unlimited follow-up and treatment, prior to meeting the deductible. \$0 after the deductible.