

## **IF YOU HEAR:**









**SPECIALIST** 

**SCAN** 

**LABS** 

Call our care navigation team today!



1-800-222-8734





## 7 IMPORTANT THINGS TO KNOW ABOUT YOUR MEDICAL PLAN

Important! Make sure to provide your health care provider and pharmacy with a copy of your new ID card.



For your providers contact Assured Benefits Administrators for any questions;



- Pre-certification
- Claims



Assured Benefits Administrators will answer all member and health care provider questions. Customer Service will connect to other team members as necessary. If you have complex health needs or your care requires a precertification/authorization, you and your provider will be put in touch with the nurse team at MediReview. It is your nurse team at Medireview who will also research the availability of a designated \$0 cost to you provider for imaging, outpatient and inpatient procedures.





Your prescriptions are processed by VerusRx.



Certain medications will need to be filled through ScriptSourcing or Optimed\*. You do not need to contact ScriptSourcing or Optimed on your own. VerusRx will inform you during the fulfillment process if you are prescribed a medication that must be coordinated by either ScriptSourcing or Optimed.





24/7/365 access to unlimited telehealth + virtual urgent care via Lyric powered by Mytelemedicine. You also have access to mental health services.

Visits anywhere, anytime! No appointments, no waiting rooms!







Lab work is \$0 member cost when you use QuestSelect.



Use for \$0 cost to your lab work, either in person or have your provider send your lab work to Quest. Visit https://www.questselect.com/index-.php (select QuestSelect Lab Benefits: Advanced) for detailed questions and answers about the QuestSelect program.







Durable Medical Equipment is \$0 member cost to you when you use ConnectDME.



Use for \$0 cost to you Durable Medical Equipment (DME)











If a designated provider is available, you will pay \$0 for certain imaging, outpatient and inpatient procedures.



Contact Assured Benefits Administrators before starting treatment.

\*\*Please note that in-network providers are subject to your deductible and OOP. If you are inquiring about a \$0 option, please contact ABA.

Important! Make sure your provider contacts Assured Benefits Administrators and not First Health to check your coverage/eligibility. Contact customer service before visiting a specialist or starting any treatment. In order to take advantage of the 'disappearing deductible' and \$0 cost to you for certain imaging, outpatient and inpatient procedures you must contact customer service to have the MediReview team review your records and research the availability of a designated \$0 cost provider. Note, not all geographic areas and treatment types have designated \$0 providers.





(800) 226-5116 | @ <u>www.myfirsthealth.com</u>



- Unlimited glucose testing supplies
- Unlimited access to a Health Advisor
- Unlimited access to diabetes education



Use for \$0 cost to you diabetic testing supplies, coaching and education.





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