Allstate
IDENTITY PROTECTION

product features: Pro+ Cyber

Cyber protection

Tools designed to safeguard a user's data and devices so they can keep enjoying what technology adds to their life. Coverage extends to up to 5 devices with an individual plan and up to 10 devices with a family plan.

WiFi network scan and alerts

Checks the health of WiFi networks you connect to with your personal mobile device, detecting and alerting you to unsafe networks or active threats that may put your data or device at risk.

Mobile safe browsing and phishing protection

Be alerted to possible phishing attempts while browsing and using email, apps, and even while sending text messages on your personal mobile devices.

Mobile device locator and theft alerts

Track a lost or stolen device, plus remotely activate the camera to take a photo and get information on the last known location of the device in your email. You can also remotely lock your device, sound an alarm (even if the device is on "silent"), post a custom message for the thief, or even erase your data.

Mobile device and app security scan

Helps identify and alert you to potential malware, viruses, spyware, spam, and other digital threats that may be attempting to infiltrate your personal mobile device. You'll also be alerted if your device has been rooted, jailbroken, or if there's an available software or security update.

Personal computer security

Comprehensive personal computer security features to protect against online threats such as viruses, phishing attacks, and malware. And with a family plan, you can extend that protection to your children, elderly parents, and other loved ones.

Antivirus protection

Defend your personal computer against threats such as viruses, worms, trojans, adware, and other malicious software.

Safe browsing and phishing protection

Block malicious links from a website, email, or other communication, so that cybercriminals posing as reputable businesses can't steal login credentials, gather PII, or install malware on your device.



JAVELIN
IDENTITY PROTECTION SERVICE PROVIDER SCORECARD BEST IN CLASS (B2B)
2022

Award-winning coverage

Allstate Identity Protection is proud to have won the first ever Best in Class award for B2B identity protection service providers from Javelin Strategy & Research. The award specifically measures providers across three categories: prevention, detection, and resolution of identity theft and cybercrime.



Web filtering

Disable browsing to certain types of websites, such as social media or gambling.

Webcam protection††

Whether it's built-in hardware or an accessory, webcams can be especially vulnerable to cybercrime, giving hackers eyes and ears wherever you access your device. Webcam protection is designed to safeguard against malware that could hijack the webcam.

Firewall††

You can help protect yourself as you browse the internet with a barrier between your device and incoming or outgoing network traffic.

VPN

Everything you do online leaves a trail of data that could expose you to risk. Our VPN protects your privacy by anonymizing their online activity, so bad actors can't monitor or intercept their data. Users will also be protected on unsafe networks.

Password manager

Using the same password across multiple sites can increase the risk that it will be compromised. With the password manager, users can safely create and store passwords, and seamlessly use them online. It encrypts all stored username, password, and credit card information to help keep it secure.

Network security

Cybercriminals can target your Wi-Fi network to access information on your computer, use your internet service for free, and potentially use your network to commit crime. Our network security feature protects a participant's home Wi-Fi network and the devices that are connected to it, such as personal computers, tablets, smartphones, and smart home devices.

Comprehensive monitoring and alerts

Our proprietary monitoring platform detects high-risk activity to provide rapid alerts, so you can detect fraud at its earliest sign, enabling quick restoration for minimal damage and stress.

Allstate Security Pro®

We provide real-time, personalized content about heightened security risks. Alerts leverage internal data to inform you about emerging threats, how they may affect users, and what steps you can take to better protect yourself.

High-risk transaction monitoring

We send alerts for non-credit-based activity that could indicate fraud, such as a wire transfer or an electronic document signature that matches your information.

Financial transaction monitoring

Alerts triggered from sources such as bank accounts, thresholds, credit and debit cards, 401(k)s, and other investment accounts help you take control of your finances.

Unemployment fraud center with dedicated support

Our unemployment fraud center ensures that victims have the tools and support they need for a quicker and easier resolution of their case, saving time and stress. Our dedicated specialists are available 24/7 to help you unravel unemployment fraud.

IP address monitoring

We look for malicious use of your IP addresses. IP addresses may contribute to a profile of an individual, which — if compromised — can lead to identity theft.

Social media account takeover monitoring

Add your and your family's social media accounts and get notified of suspicious activity that could indicate hacking or account takeover. You can even add YouTube accounts and we'll monitor comments for cyberbullying, threats, and explicit content.

Lost wallet protection

You can store critical information in your secure portal, which conveniently holds important information from credit cards, credentials, and documents. Should you lose your wallet, you'll be able to easily access and replace the contents.

Stolen wallet emergency cash†

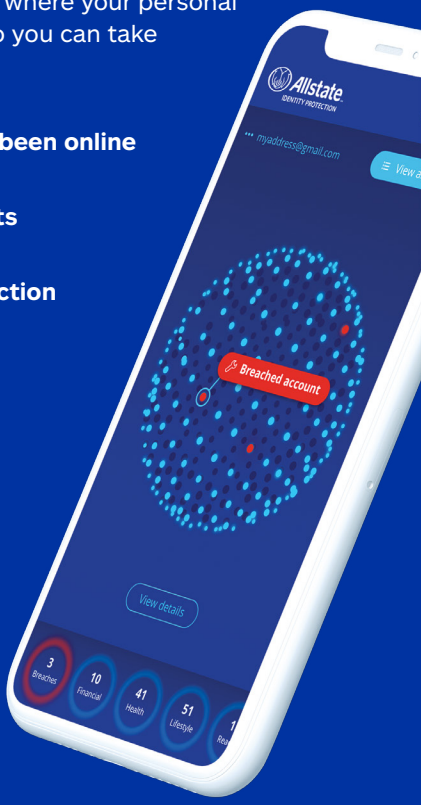
We'll reimburse you up to $500 for cash you had in your wallet when it was lost or stolen, after providing a police report.

ONLY FROM ALLSTATE

Allstate Digital Footprint℠

The internet knows a lot about you, but it doesn't have to. Now, you can see where your personal information lives online, so you can take action and help protect it.

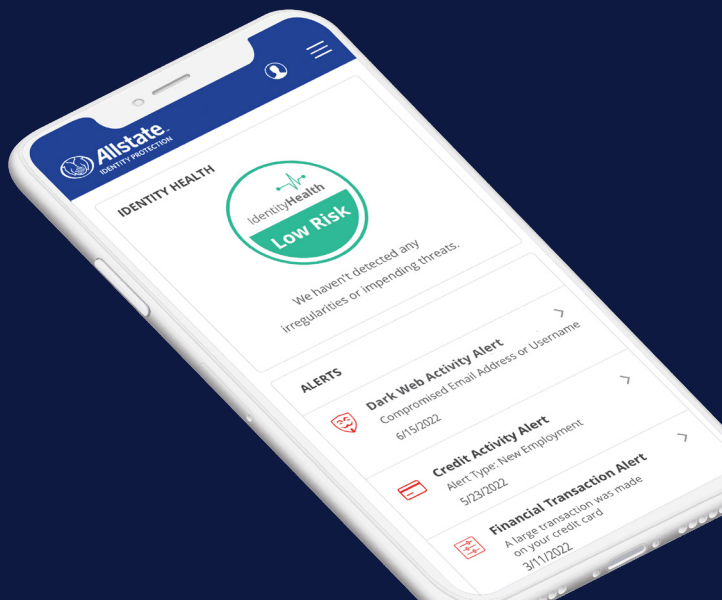
- **Track where you've been online**
- **Spot possible threats**
- **Learn how to take action**



ENHANCED FEATURES FOR 2023

Identity Health Status**

See a snapshot of your identity health and risk level with our unique tool viewable within the Allstate Identity Protection portal. Get monthly status updates using our enhanced algorithm and deep analytics to spot fraud trends and alert you while you're still one step ahead.



KEY FEATURE

Dark web monitoring

In-depth monitoring goes beyond just looking out for your Social Security number. Bots and human intelligence scour closed hacker forums for compromised credentials and other personal information. Then we alert you if you have been compromised. Users can track:

- Social Security number
- Email address
- Usernames and passwords
- Credit card numbers
- Debit card numbers
- Driver's license number
- Medical ID number
- IP address
- Gamer credentials

Robocall blocker

Robocalls persist, despite the Do Not Call Registry and regulatory restrictions. These calls can pose a risk to your and yourr elderly family members, as many are scams with the goal of soliciting personal information or money. The robocall blocker can help intercept scam and telemarketing calls before they reach our participants.

Ad blocker

Members can set up automated blocking for unwanted advertisements, prevent data gathering by online trackers, and whitelist websites they trust.

ENHANCED FEATURES FOR 2023

Fraud resolution tracker

Our new Fraud Resolution Tracker makes it easy for users to see their case status, communicate and share documents securely, and facilitate faster resolutions.

Solicitation reduction

We aid you in opting in or out of the National Do Not Call Registry, credit offers, and reducing junk mail.

Credit monitoring and alerts

We alert for transactions like new inquiries, accounts in collections, new accounts, and bankruptcy filings. We also provide credit monitoring from all three bureaus, which may make spotting and resolving fraud faster and easier.

Financial protection

KEY FEATURE

Up to $1 million identity theft expense & stolen fund reimbursement†

If you fall victim to fraud, we will reimburse many of your fraud-related out-of-pocket costs. Participants can also get expense reimbursement for out-of-pocket costs due to home title fraud, professional fraud or ransomware*** on their personal devices.† And we'll reimburse stolen funds from:

- Employee HSA, 401(k), 403(b), and other investment accounts that traditional banks may not cover
- SBA loans
- Unemployment benefits

Allstate Identity Protection will even reimburse stolen tax return refunds.

	Individual	Family
Identity theft expense reimbursement†	Up to $1 million	Up to $2 million
Stolen fund reimbursement†	Up to $1 million	
401(k)/HSA fraud reimbursement†	Up to $1 million	
Deceased family member fraud expense reimbursement†	Up to $1 million	Up to $2 million
Home title fraud expense reimbursement†	Up to $1 million	Up to $2 million
Professional fraud expense reimbursement†	Up to $1 million	Up to $2 million
Personal ransomware*** expense reimbursement†	Up to $1 million	Up to $2 million

For Allstate Identity Protection Pro+ Cyber members, the max total that we will reimburse a member with an individual plan is $1 million in one year and the max total we will reimburse a member with a family plan is $2 million in one year.

Data breach notifications

We send alerts every time there's a data breach affecting you directly so you can take action immediately.

Credit assistance

Our in-house experts will help you freeze your credit files with the major credit bureaus. You can even dispute credit report items from your portal.

Sex offender notifications

If a sex offender is registered in a nearby area, we'll notify you and provide a photo and physical description.

Mobile app

Access the entire Allstate Identity Protection portal on the go! Available for iOS and Android.

ENHANCED FEATURES FOR 2023

Family protection and monitoring

Our suite of family digital safety tools helps you manage and protect your children's online lives by monitoring over 30 of the most popular apps and social media platforms, including direct messages and communications. Plus:

- Set healthy screen time limits
- Track device locations so you know where they are without asking
- Filter or block specific websites
- Detects signs of cyberbullying, drug use, predators, violence, and more

ENHANCED FEATURES FOR 2023

Family coverage, including parents, in-laws, and grandparents age 65+

Our generous definition of family covers everyone that's "under roof and wallet." If they are dependent on you financially or live under your roof, they're covered.*

ENHANCED FEATURES FOR 2023

Elder fraud center

Safeguard older family members from threats to their finances and identity. Our Elder Fraud Center is a helpful resource hub built specifically for seniors, their families, and caretakers to easily understand and protect against scams or threats. Additionally, our Identity Specialists can provide customized care for older family members to identify and resolve scams or fraud, as well as create a plan together for proactive protection.

BEST-IN-CLASS FEATURE

Best-in-class customer care

Should fraud or identity theft occur, in-house experts are available 24/7 to fully restore compromised identities, even if the fraud or identity theft occurred prior to enrollment. Our expert team is highly trained and certified to handle and remediate every type of identity fraud case. When resolving complex cases of identity theft, our satisfaction score is an industry- leading 99%. We fully manage participants' restoration cases, helping them save time, money, and stress.

ENHANCED FEATURES FOR 2023

Help center

We've improved our web portal and mobile app to include an interactive help center so members can quickly get answers to their questions with clear definitions, easy-to-follow instructions, plus proactive guides to help protect themselves.

24/7 U.S.-based customer care center

We believe customer care is an essential part of our team. Our support center is located directly in our corporate headquarters, and our customer care team is available 24/7.

Product may be updated or modified prior to availability. Certain features require additional activation.

Personal devices covered include laptops, tablets, computers, and mobile phones, in addition to other smart/connected devices such as TVs, game consoles, appliances, thermostats, home security systems, and virtual assistants.

††Windows only
†††Android devices only

*Only available with a family plan.

**Available 1/1/2023

***Does not cover cyber ransom payments to hackers

†Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for informational purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.