

The Benefits Center P.O. Box 100158, Columbia, SC 29202-3158 Toll-free: 1-800-445-0402 Fax: 1-800-447-2498

Call toll-free Monday through Friday, 8 a.m. to 8 p.m. Eastern Time.

benefitsintake2@unum.com

For use with policies issued by the following Unum Group ["Unum"] subsidiaries:

Unum Life Insurance Company of America Provident Life and Accident Insurance Company

#### **OUR COMMITMENT TO YOU**

You have our commitment to provide you with responsive service and to be understanding and sensitive to your circumstances during this difficult time.

### When should you use this claim form?

Use this claim form to submit a Voluntary Benefits Life Insurance claim to Unum.

### Who is responsible for completing this claim form?

- The beneficiary(s) is responsible for completing this form.
- · If the beneficiary is a minor child, the minor's guardian/custodian needs to complete and sign section G.

### **How to Complete the Beneficiary Statement**

- · Please provide complete and legible responses to ensure the claim is processed as quickly as possible.
- · If there is more than one beneficiary, only one form signed by all beneficiaries is needed. However, if it is more convenient, each beneficiary may complete a separate form.
- Please provide the policy owner name and date of birth at the top of page 3. This will be important for identification purposes if the pages of the form become separated.
- · Please include a certified death certificate with the form.

### How to Complete the Authorization (last page of this form)

- Please sign and date this form.
- · Mail or fax it to the address or fax number indicated at the top of the page.

This form authorizes the release of medical information needed to evaluate this claim.

### Questions?

If, at any time, you have questions about the claim process or need help to complete this form, please call the above toll-free number. Our Contact Center is staffed with experienced professionals who can be contacted from 8 a.m. to 8 p.m. Eastern Time, Monday through Friday.



### **Claim Fraud Statements**

Before signing this claim form, please read the warning for the state where you reside and for the state where the insurance policy under which you are claiming a benefit is issued.

For your protection, state laws, including Alaska, Arizona, Arkansas, Connecticut, Delaware, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maine, Maryland, Massachusetts, Michigan, Mississippi, Missouri, Montana, Nebraska, Nevada, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, and Wyoming require the following statement to appear on this claim form.

**Fraud Warning:** Any person who knowingly, and with intent to injure, defraud, or deceive an insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of insurance fraud, which is a felony.

**Alabama:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly present false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**California:** Any person who knowingly presents false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**District of Columbia:** It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida:** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Kentucky:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Minnesota:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638.20.

**New Jersey:** Any person who knowingly and with intent to defraud any insurance company or other persons, files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact, material thereto, commits a fraudulent insurance act, subject to criminal prosecution and civil penalties.

New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Pennsylvania:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Puerto Rico:** Any person who knowingly and with the intention of defrauding presents false information in an insurance application, or presents, helps, or causes the presentation of a fraudulent claim for the payment of a loss or any other benefit, or presents more than one claim for the same damage or loss, shall incur a felony and, upon conviction, shall be sanctioned for each violation with the penalty of a fine of not less than five thousand (5,000) dollars and not more than ten thousand (10,000) dollars, or a fixed term of imprisonment for three (3) years, or both penalties. If aggravating circumstances are present, the penalty thus established may be increased to a maximum of five (5) years; if extenuating circumstances are present; it may be reduced to a minimum of two (2) years.



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BENEFICIARY STAT	EMENT (PLEASE PR	INT)				
A. Information About t	he Policy Owner					
Policy Owner's Last Name  Date of Birth (mm/dd/yy)	Social Sec	urity Number	Suffix		er's First Name	MI
B. Information About t	<b>he Deceased -</b> Check	One	er □ Spou	se 🗆 Do	mestic Partner 🛭 C	hild □ Grandchild
Deceased's Last Name  Date of Birth (mm/dd/yy)	Date of De	ath (mm/dd/yy)	Suffix		s First Name  pocial Security Number	MI
C. Information About t			etail and provid	le a copy of t	he official accident report.	
D. Information About t		Mailing Address			Telephone No.	
Specialty		City	State	Zip	Fax No.	
E. Information About T	he Beneficiary(s): Co	omplete Section G for	minor bene	ficiaries.		
Beneficiary #1 (Please print	clearly)					
Beneficiary Last Name  Mailing Address			Suffix	Beneficiary	/ First Name	MI
City				State	Zip	
Home Telephone Number (inc	Cellular Telephone Number	er (including ar	ea code)	Work Telephone Number	(including area code)	
Date of Birth (mm/dd/yy)	Relationship to Deceased	☐ Parent ☐ Child ☐	Spouse D D	Domestic Par	tner  Other	
Social Security Number	or	Estate Identification N	lumber			
Language Preference □ En	glish □ Spanish □ Oth	er				



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BENEFICIARY STATE	MENT (PLEASE PRI	NT)							
Policy Owner's Last Name			Suffix	Policy Ow	ner's First Na	ıme			MI
Beneficiary #2 (Please print	clearly)								
Beneficiary Last Name			Suffix	Beneficiar	y First Name				MI
Mailing Address									
City				State	Zip				
Home Telephone Number (inc	cluding area code)	Cellular Telephone Numbe	er (including ar	ea code)	Work Telep	hone Number	r (includi	ing area o	code)
Date of Birth (mm/dd/yy)	Relationship to Deceased	☐ Parent ☐ Child ☐	Spouse D D	omestic Pa	rtner 🗆 Oth	er			
Social Security Number	or	Estate Identification N	lumber						
Language Professore II En	valiah II Spaniah II Oth	O							
Language Preference ☐ En		ei							
F. Signature of Benefic	ciary								
Fraud Warning: For yo	ur protection, Arizona	law requires the follow	ing to appe	ar on this	claim form	:			
Any person who knowin claim for payment of a lo and may be subject to fi	oss or benefit or knowi	ingly presents false inf							
Fraud Warning: For yo	ur protection, New Yor	k law requires the follo	owing to app	ear on th	is claim for	m:			
Any person who knowin or statement of claim coing any fact material the to exceed five thousand	ontaining any materially ereto, commits a fraudu	y false information, or outlent insurance act, wh	conceals for nich is a crin	the purpone, and sh	ose of misl	eading, inf	ormati	on cond	cern-
I have read and underst plete to the best of my k		listed above and on pa	age 2 of this	form. Th	e above st	atements a	are true	e and co	om-
X Signature of Beneficia	#4				Data				
Signature of Beneficia	1y #1				Date				
X					T				
Signature of Beneficia	ry #2				Date				



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MINOR	<b>BENEFICIARY</b>	STATEMENT	(PLEASE PRINT)
MILLACIA	DEIGE IOIVI	CIAILIVILIAI	

G. Information About Minor Beneficiary(s):	For all minor beneficia	ries, pleas	ер	rovide th	ne i	following information.
Minor Beneficiary #1 (Please print clearly)		ij.				
Minor Beneficiary Name (Last Name, First Name, MI)			Date of Birth (mm/dd/yy)			Minor Beneficiary Social Security Number
Legal Guardian/Custodian Last Name			Legal Guardian/Custodian First Name			/Custodian First Name MI
Legal Guardian/Custodian Mailing Address			Relationship to Minor Beneficiary			Service and the Control of the Contr
City			State Zip			
Home Telephone Number (including area code)	Cellular Telephone Number (including area of			 ∋a code)   Work Telephone N		ork Telephone Number (including area code)
Minor Beneficiary #2 (Please print clearly)						
Minor Beneficiary Name (Last Name, First Name, MI)		Date of Birt	Date of Birth (mm/dd/yy) Minor Beneficiary Social Security N			Minor Beneficiary Social Security Number
Legal Guardian/Custodian Last Name			Legal Guardian/Custodian First Name			/Custodian First Name MI
Legal Guardian/Custodian Mailing Address			1	Relationship to Minor Beneficiary  □ Parent □ Other		
City				State	T	Zip
Home Telephone Number Cellular Telephone Number					Wo	ork Telephone Number
H. Signature of Legal Guardian/Custodian						
Fraud Warning: For your protection, Arizona law	w requires the following	to appear o	n th	nis claim	for	m:
Any person who knowingly and with the intent to payment of a loss or benefit or knowingly preser to fines and confinement in prison.						
Fraud Warning: For your protection, New York	aw requires the followin	g to appear	on	this clai	m f	form:
Any person who knowingly and with the intent to statement of claim containing any materially fals fact material thereto, commits a fraudulent insur thousand dollars and the stated value of the claim	e information, or concea ance act, which is a crim	als for the pa ne, and sha	urp	ose of m	isle	eading, information concerning any
I have read and understand the fraud notices listed above and belief.	e and on pages 2 of this form	. The above	stat	tements ar	re tr	rue and complete to the best of my knowledge
X						_
Signature of Legal Guardian/Custodian  Please include copies of minor beneficiary's birth cel	rtificate and legal documen	itation regard	ding			ip.



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# Information About the Unum Retained Asset Account

If approved benefits are payable to a minor and no financial guardian is appointed, payment will be made through a Unum Retained Asset Account set up in the minor's name and payable through the Bank of New York Mellon. Payment through a retained asset account will satisfy Unum's claim payment obligation. The funds may not be withdrawn from the account until the minor becomes an adult (typically age 18, but this may vary by state). The money may be withdrawn earlier by a court appointed conservator or guardian of the minor's estate. We must receive copies of the court documents appointing the conservator or guardian of the minor's estate. These documents can be provided to Unum by mailing them to the address listed on this form.

Please review the features of the Unum Retained Asset Account:

- A quarterly statement is provided, detailing the account balance, interest rate, accrued interest and account transactions for the statement period.
- Funds in the Unum Retained Asset Account are fully guaranteed by Unum Group. The
  funds are not protected by the FDIC, but are protected by state Guaranty Associations.
  You may contact the National Organization of Life and Health Insurance Guaranty
  Associations at nolhga.com or (703) 481-5206 to learn more about the protections
  provided.
- The beneficiary may leave the money in the Unum Retained Asset Account for as long as he/she wishes.
- Unum will retain the funds and invest them in its general account for as long as they
  remain in the Unum Retained Asset Account. Unum guarantees the account balance
  and will pay a competitive interest rate regardless of the investment performance of
  Unum's general account. Unum may derive income from the total gains received on the
  investment of the balance of the funds in the retained asset account.
- The interest rate is determined by monitoring rates of interest offered on similar types
  of accounts (i.e. checking, savings and money market accounts). Any changes to the
  interest rate will be disclosed via a quarterly account statement.

The interest earned on the Unum Retained Asset Account may be taxable. The beneficiary's guardian should consult a tax advisor, an investment advisor, or another financial advisor with any questions. For further information, please contact your state insurance department. You may contact us at the telephone number listed on this form.



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Please sign and return this authorization to The Benefits Center at the address above. This authorization is designed to comply with the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule. You are entitled to receive a copy of this authorization.

## **Authorization – Life or Accidental Death Claim**

I authorize the following persons: health care professionals, hospitals, clinics, laboratories, pharmacies, emergency medical service agencies, and all other medical or medically related providers, facilities or services, medical examiner's offices, coroner's offices, health plans, insurance companies, third party administrators, insurance producers, insurance service providers, credit bureaus, professional licensing bodies, law enforcement agencies, consumer reporting agencies, employers, attorneys, financial institutions and/or banks, and governmental entities;

To disclose information, whether from before, during or after the date of this authorization, about the deceased's health, including HIV, AIDS or other disorders of the immune system, information on the diagnosis, treatment, and testing results related to sexually transmitted diseases, unless further restricted by state law, use of drugs or alcohol, mental or physical history, condition, advice or treatment (except this authorization does not authorize release of psychotherapy notes), prescription drug history, death, earnings, financial or credit history, professional licenses, employment history, autopsy reports and findings, laboratory test results and findings, toxicology results, police reports, accident reports, or incident reports of any kind, photographs, blood, urine, or other specimens, insurance claims and benefits, and all other claims and benefits of \_\_\_\_\_\_\_ (print name of deceased) ("Information");

**To Unum Group and its subsidiaries**, Unum Life Insurance Company of America, Provident Life and Accident Insurance Company, and persons who evaluate claims for any of those companies ("Unum"); **So that Unum may evaluate and administer the claim(s).** For such evaluation and administration of claims, this authorization is valid for two years, or the duration of the claim, whichever is shorter.

of claims, this authorization is valid for two years, or the duration of the claim, whichever is shorter. I understand that once Information is disclosed to Unum, privacy protections established by HIPAA may not apply to the Information, but other privacy laws continue to apply. Unum may then disclose the Information only as permitted by law, including, state fraud reporting laws, or as authorized by me.

I also authorize Unum to disclose Information to the following persons (for the purpose of reporting claim status or experience, or so that the recipient may carry out health care operations, claims payment, administrative, or audit functions related to any benefit, plan or claim): any employee benefit plan sponsored by my employer; any person providing services or insurance benefits to (or on behalf of) my employer, any such plan or claim, or any benefit offered by Unum. Unum will not condition the payment of insurance benefits on whether I authorize the disclosures described in this paragraph. For the purpose of these disclosures by Unum, this authorization is valid for one year, or for the length of time otherwise permitted by law.

If I do not sign this authorization or if I alter or revoke it, except as specified, Unum may not be able to evaluate my claim(s), which may lead to my claim(s) being denied. I may revoke this authorization at any time by sending written notice to the address above. I understand that revocation will not apply to any information that is requested prior to Unum receiving notice of revocation.

Signature of Beneficiary or Personal Representative	Date Signed				
Printed Name	Deceased's Social Security Number				
signed on behalf of the Beneficiary or Personal Representative as(print relationship). If Guardian, Conservator, or court-appointed guardian of the minor's property/estate for a Minor Beneficiary, please attach a copy of the document granting authority.					
Jnum is a registered trademark and marketing brand of Unum Group an	nd its insuring subsidiaries.				

CL-1294 (10/21) CL-1061-AUTH (11/21)