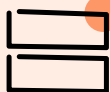


Meet Your Benefit Support Specialist

For benefits questions or general support, connect with your Benefit Support Specialist



Sidebar Navigation

Navigate to 'Support' in the left navigation bar.



Ask Zoe

Say 'Connect me with the support team'.

A Benefit Support Specialist can help:

- Answer coverage questions, pre- and post-enrollment season.
- Assist with bill review and disputes.
- Provide claim submission instructions.
- Provide general member education.
- Offer provider recommendations for PCPs, specialists, and in-network facilities.
- Advise on prescription medication coverage and discount recommendations.
- Estimate costs of services.

Contact Information

team@support.healthee.com | 518-254-8785 | Monday through Friday, 9 a.m. to 8 p.m. ET

Available to support in multiple languages



To log into your account and speak with our Benefits Specialist Support, scan the QR code and sign in with your work email.