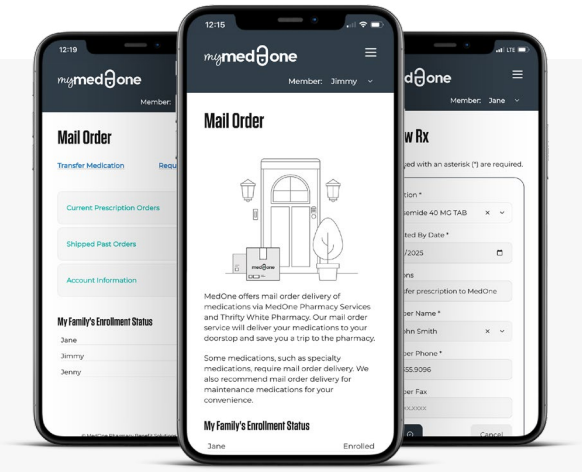
MY MAIL ORDER

Prescriptions Delivered Right on Time, Right to Your Door

The myMedOne Member Portal is your convenient, one-stop destination for all your mail order pharmacy needs. By visiting **my.medone-rx.com**, you can easily enroll in mail order services, view current and past prescriptions, transfer prescriptions, request new fills, and update your account information.

How to Sign Up for My Mail Order

- From the main menu, select **MY MAIL ORDER**.
- To enroll in mail order, click **ENROLL** next to the name of the person you wish to enroll.
- Complete the required fields in the following sections: demographics, preferences, medication conditions, allergies, HIPAA authorization, payment method, and review your information. Once finished, you have successfully enrolled in mail order!
- To transfer prescriptions, select **TRANSFER MEDICATIONS** and choose the medications you'd like to have filled through MedOne's mail order services.



Visit myMedOne
SCAN HERE

Add myMedOne to Your Phone's Home Screen

It is in our future plans to develop an app for direct download to your phone. In the meantime, we offer a convenient workaround to add and view your prescription benefit via a quick link on your phone's home screen. Follow these simple steps below to add myMedOne to your home screen:

Apple iPhone

- In Safari, visit **my.medone-rx.com** or scan the QR code above.
- Tap the **SHARE** option on the menu bar.
- Scroll down and choose **ADD TO HOME SCREEN.**

Android Phone

- In Google Chrome, visit **my.medone-rx.com** or scan the QR code above.
- Tap the menu icon located in the upper right corner.
- Scroll down and choose **ADD TO HOME SCREEN,** then tap **ADD.**

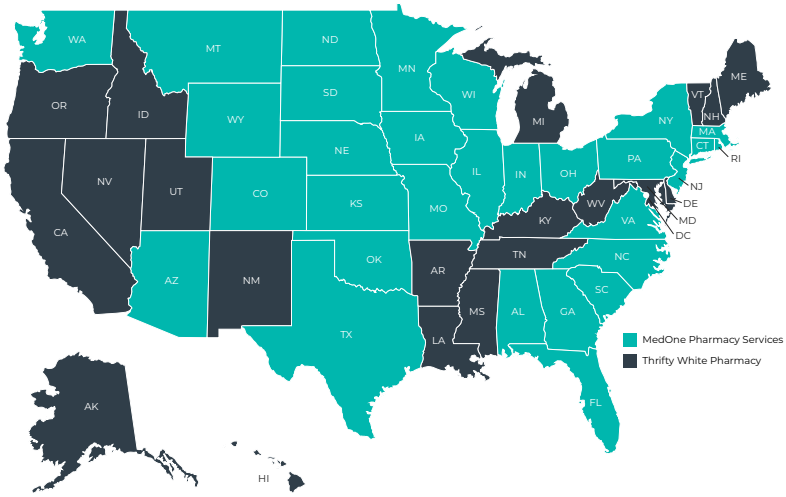
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Dispensing Pharmacies

Once your enrollment form has been processed by MedOne, you will be contacted by one of the two dispensing pharmacies in our mail order network.

Your dispensing pharmacy location will be determined by the state in which you live.

Please Note: The mail order pharmacies will require a valid prescription from the prescriber prior to shipping any medication orders.



MedOne Pharmacy Services

Phone: 877-896-0919

Fax: 563-588-0173

Web: medone-rx.com

App: RxLocal

Thrifty White Pharmacy

Phone: 888-558-9941

Fax: 855-826-2596

Web: thriftywhite.com

App: Thrifty White

Pharmacy Refill & Contact Information

MedOne Pharmacy Services

Request refills online at **my.medone-rx.com.**

- Select **MY MAIL ORDER** on the home screen.
- Locate the **SHIPPED PAST ORDERS** and expand the prescription you would like refilled.
- Select **REQUEST A REFILL.**
- Select **SUBMIT REFILL REQUEST.**

Call MedOne Customer Service.

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative.

Thrifty White Pharmacy

Request refills online at **www.thriftywhite.com.**

- Enter your last name, store number 061, and Rx number.

Call Thrifty White Customer Service.

- Request a refill through automated prompts, or
- Speak to a Customer Service Representative.

Download the“Thrifty White” mobile app and request refills and manage your profile electronically.

- Mobile app available on Apple and Android devices in both the App Store and Google Play Store.

Questions?

Our Pharmacy Care Coordinators can also assist with any questions you may have regarding your prescription benefit plan. They can be reached at **877-896-0919**.

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