Get the medications you need—without the hassle



At SlateRx, we're here to make getting your prescription easier, because your health should be your priority, not paperwork. For medications that need a clinical review prior to being filled, our dedicated clinical team works with you and your physician to simplify the coverage determination process.

Here's how SlateRx makes coverage determinations faster and more seamless:

Collaboration with your doctor
We work directly with your prescriber to gather the necessary documentation without putting you in the middle.

Clear communication
You and your prescriber will receive notification of the outcome of your case, including the length of your approval, if approved. Communications will use clear and concise language explaining our rationale and any next steps.

Expert pharmacy staff
Our team understands the complexities of conditions with extra requirements and is here to answer any questions you or your prescriber may have.

For questions about your coverage determination or appeal, contact us through the methods below:

Clinical Services
1-833-789-9236

Coverage Determinations Fax
1-866-351-1617

Online Prior Authorizations
slate-rx.promptpa.com

Hours of Operation
Monday-Friday 9am-9pm ET

Saturday-Sunday 9am-1pm ET

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