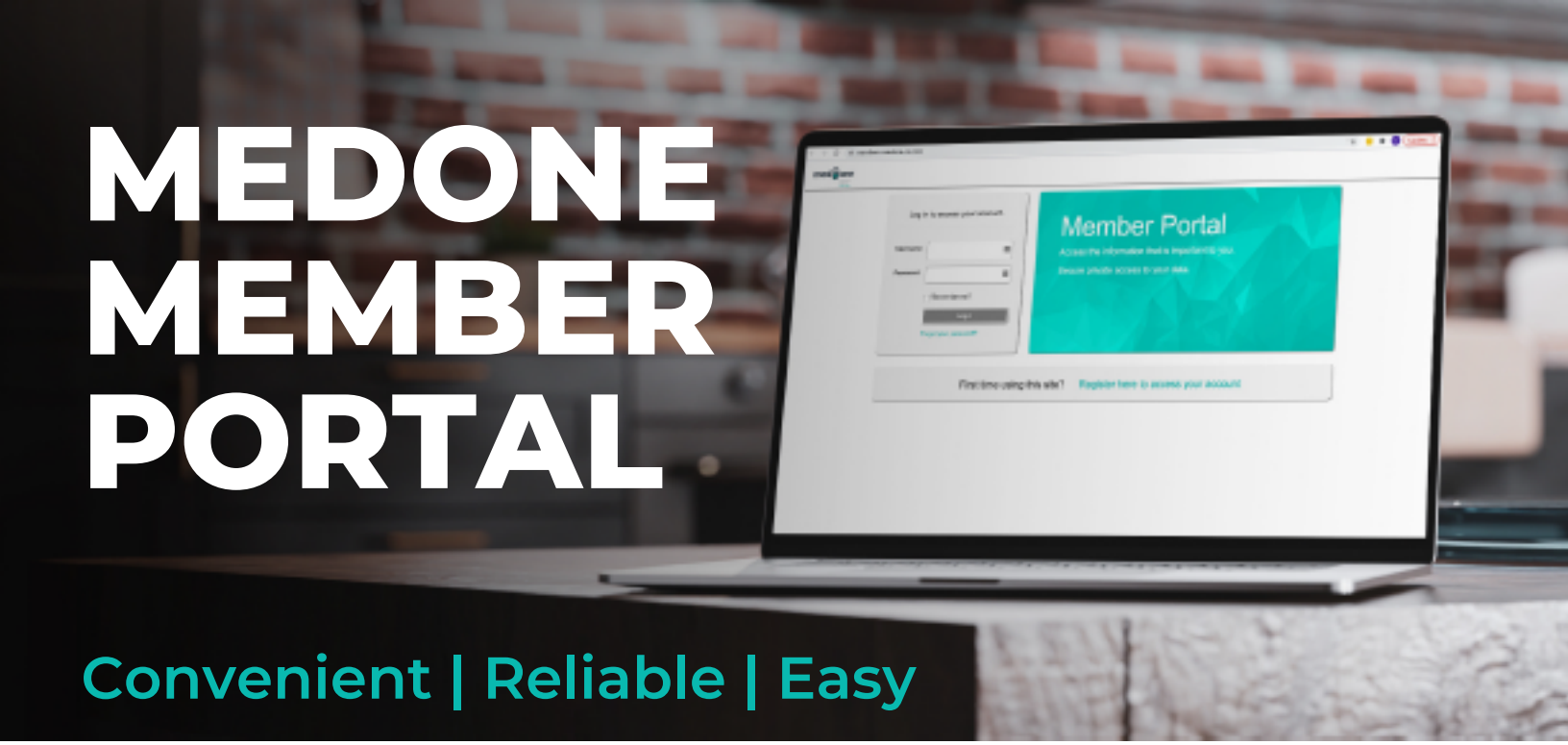
MEDONE MEMBER PORTAL



Convenient | Reliable | Easy

MedOne Member Portal

The MedOne Member Portal - found on our website at www.medone-rx.com - allows you to conveniently access everything you need concerning your pharmacy benefits.

How to Register for the Member Portal

1. Go to www. medone-rx.com.
2. Click Member Portal in the menu bar at the top of the page.
3. Click "Register here to access your account" at the bottom
4. Enter all required information. Find Group Number and Member ID on your pharmacy ID card.
5. Click "Register."
6. Open the confirmation email that was sent and click the link provided.
7. Enter your username and password to log in to your account.

Questions of any kind? Please reach out!

MedOne Pharmacy Services
Phone: 888.884.6331
Fax: 563-588-0173
www.medone-rx.com

- View Rx History
- Look Up In-Network Pharmacies in the Area
- Run Sample Pricing for Potential Medications
- Gather ID Card Processing Information
- Review Out of Pocket Maximum
- Access Drug Information Directory
- Enroll in the MedOne Mail Order Program

medone Pharmacy Benefit Solutions



ENROLL IN MAIL ORDER

MedOne Mail Order

By enrolling in the MedOne Mail Order program, members receive their prescriptions delivered right to their door, right on time.

How to Enroll in Mail Order



1. Go to www. medone-rx.com.
2. Click Mail Order in the menu bar at the top of the page.
3. Read the Terms and Conditions. Check "I Agree" and click "Next."
4. Read the Notice of Privacy Practices. Check "I Agree" and click "Next."
5. Enter all required patient information. Find Member ID, BIN Number, and Group Number on your pharmacy ID card.
6. Enter all required prescription information including each medication, the date it was last filled (if available), day supply, prescriber name and phone number.
7. Select a refill program: Automatic or Call-In Only.
8. Select a cap type: Child Proof (default) or Non-Child Proof.
9. Note all known allergies/reactions or medical conditions if applicable.
10. If desired, list individuals that MedOne is authorized to speak with regarding your medical information.
11. Electronically sign by typing your name to acknowledge all information is correct and confirm your request for prescription services.
12. Enter all required billing information using a debit or credit card. Click "submit."

Questions?
Call us at 888-884-6331.