

Frequently Asked Questions

Who is Nomi Health?

Our mission at Nomi Health is to deliver the highest quality care at affordable and accessible prices. By using our bundled pricing approach, we capture the best savings possible for you and your Health Plan while never sacrificing quality of care. We work alongside your existing major medical health plan, offering some of the same services with better savings.

What types of services are available through Nomi Health

- Labwork
- Surgery (General, Orthopedic, GYN, Cardiology, ENT, etc.)
- Imaging (X-rays, MRI, CT, PET, ECG, Mammograms)
- Gastroenterology (colonoscopy, endoscopy)
- Physical Therapy and Rehabilitation
- Nationwide Virtual, Mobile Services
- Many more!

What Providers do I have access to?

To locate participating providers use our provider search tool here at nomihealth.com/provider-search. You may also call or email Nomi Health to speak to one of our Care Guides. Check back for provider updates.

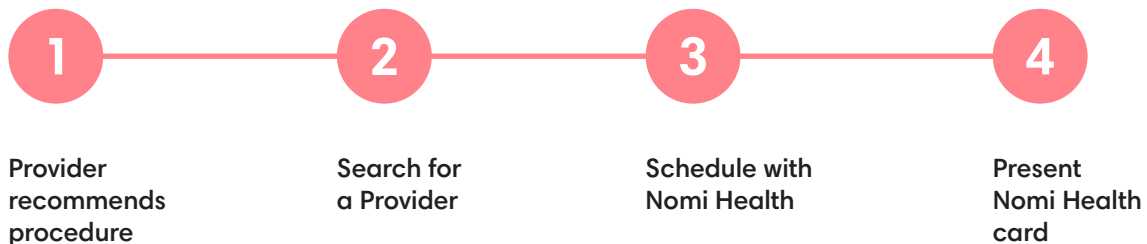


(855) 601-1900



getcare@nomihealth.com

How does it work?



Contact a Care Guide for any assistance

How do I access my digital Nomi Health ID card?

Members will be able to access their digital ID card either through the Viveka app or through our Care Guides. Once you initiate the care coordination process, a Care Guide will send the digital ID card directly to the member. To avoid billing issues, the member should only provide their Nomi Health ID card at appointments.

How much will using Nomi Health cost?

The Health Plan will pay 100%*. You will have no out-of-pocket costs for your bundled procedure.

* Nomi Health's Direct Network is a benefit designed to be a no-cost offering to employees. The IRS requires a federal minimum deductible for designated HSA-qualified HDHP health plans. With these plan types, Employers cannot provide first-dollar coverage prior to the member meeting their federal minimum deductible (\$1,650 individual plans/\$3,300 family plans for 2025).



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When is the best time to use my Nomi Health benefits?

If your procedure is elective, scheduled, routine, or planned, you could use the Nomi Benefit. Use our search tool or contact a Care Guide today to see available services near you.

Does Nomi Health replace my major medical health plan?

No. This is an optional benefit in addition to your major medical coverage. We work alongside your Health Plan to offer some of the same services with better savings.

Do I need doctor's orders?

For most referrals, including all Physical Therapy, orders are required. If you have questions specific to your need, please reach out to our dedicated Care Guides.

How are we different than a traditional insurance network?

Nomi Health contracts with Providers for a pre-negotiated, transparent price for medical treatments. We tell you the price for medical treatments upfront, taking the guessing and uncertainty out of the equation— allowing you to take control of your healthcare and costs!

Who is eligible for the program?

Any individuals enrolled in the Health Plan will immediately have access to the Nomi Health benefit.

I received a bill for my appointment, but I presented my ID card.

Contact our Billing Team 855.601.1900 opt 4. We will ensure it is resolved with the contracted facility.



nomihealth.com

Contact a Care Guide today



855-601-1900



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