INTERNATIONAL SOURCING

A New Savings Opportunity

RxAlly is MedOne's suite of specialty cost containment solutions. Included in the suite is the opportunity to internationally source specialty medications. MedOne has partnered with a selection of international pharmacy vendors that offer access to medications from other countries at much lower costs to MedOne clients and members.

Through this new offering, we are able to provide additional access to the most appropriate prescriptions at the most affordable costs. The below outlines some frequently asked questions about international sourcing and enrollment.

Frequently Asked Questions

Where is the medication coming from?

While our contracted vendors are able to source medications from Australia, Canada, New Zealand, and the United Kingdom, temperature-sensitive medication will be sourced exclusively from pharmacies in Canada.

Is the enrollment process difficult?

The enrollment process is simple, and our Patient Care Coordinators are here to walk you through the whole process. This involves enrolling in mail order through the international sourcing vendor and is very similar to what you do currently to fill your specialty medications.

What's expected of the member?

While the Patient Care Coordinator is responsible for much of the enrollment process, there are a few requirements that differ from other mail order pharmacies you must do. Outlined here are the only enrollment expectations:

1. Members need to consent to their prescription being transfered to an international pharmacy.
2. Members will be required to provide a copy of government-issued identification, like a driver's license.
3. Members will be asked to sign a Declaration of U.S. Citizenship form.

You will also have to validate a phone number and/or email address for record-keeping purposes.

What happens after enrollment?

After the enrollment process is complete and the prescriber has successfully sent the prescription to the international pharmacy, members begin receiving medication by FedEx or USPS by way of the international postal service.

Our Patient Care Coordinator team continues to communicate with the member to ensure shipments are received on time, answer any remaining questions, mitigate any issues that may arise, etc. We are here to help!

Is participation required?

International sourcing cannot be mandated or forced, both you and your prescriber must willingly make this switch. Current regulation only allows personal importation.

What if a I refuse to use international sourcing?

You are not mandated to make the switch to an international pharmacy. We are simply offering you the opportunity to save on your prescription with this alternative option to source your medication internationally.

How can I contact RxAlly?

Patient Care Coordinators can be reached by phone at **877-794-2218** or email at **PCC@myRxAlly.com**.

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