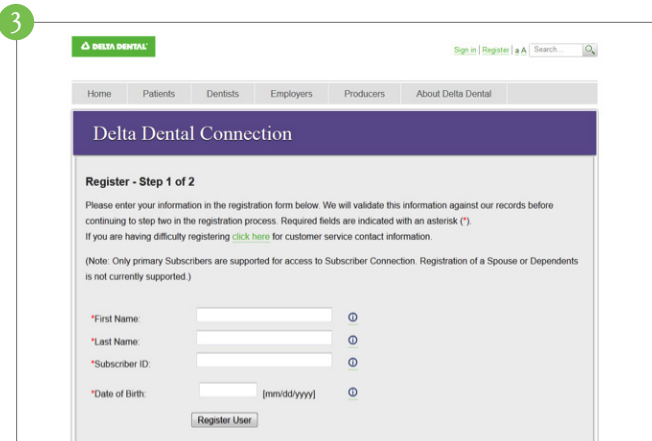
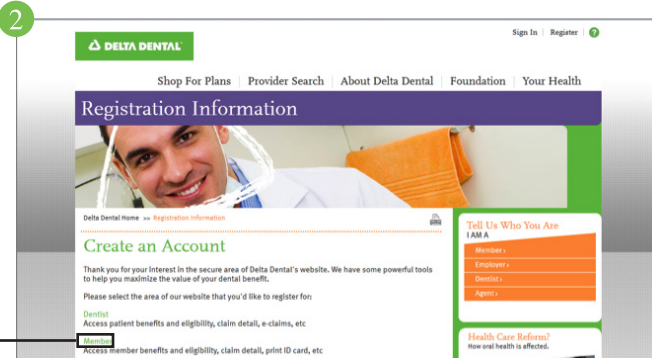
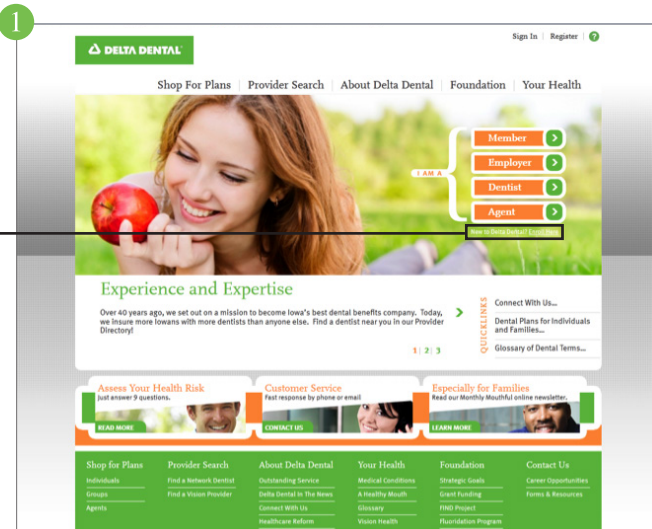


Member Connection

Connecting with Delta Dental of Iowa is easy!

Get real time benefit and claim information 24 hours a day, seven days a week online through the Member Connection at www.deltadentalia.com or through our automated phone system at 800-544-0718.



With the Member Connection, you can find everything you need to know about your and your covered dependents' benefits, including:

- Claim status
- Eligibility information
- Maximum and deductibles used to date
- Benefit levels
- Frequency and age limits
- Print ID card
- Waiting periods
- Preventive history
- Explanation of Benefits (EOBs)

To register for the Member Connection, you need to:

1. Go to www.deltadentalia.com and select "New to Delta Dental? Enroll Now".
2. Select "Member" from the Registration page.
3. Complete the online registration. Enter the primary enrollee's first and last name (the name must appear exactly as your employer entered during enrollment; e.g., "Bob" may be "Robert"), the assigned subscriber ID or Social Security number (enter nine digit number with no dashes), and date of birth.
4. Create a username and password, enter your email, create a challenge question, and then click on "Register User".

Using the Delta Dental of Iowa Member Connection

Once you have registered for the Member Connection, you can view information on your and your covered dependents' benefits.

1. Go to www.deltadentalia.com.
2. Select "Member" from the home page.
3. Enter your Member Connection username and password.
4. Access your and your covered dependents' benefits and claims information, print a temporary ID card, sign up to receive electronic EOBs (Go Green E-Statements), conduct a procedure code search and access EOB history.

Automated Phone System. Faster service for you.

You can also call 800-544-0718 to access our automated phone system 24 hours a day, seven days a week or to speak to a customer service representative during normal business hours (7:30 a.m. to 5 p.m. Monday through Friday, Central Time).

Step 1: Delta Dental of Iowa Home Page

Navigation: Shop For Plans | Provider Search | About Delta Dental | Foundation | Your Health

Member Log In: [Username] [Password] [Log In]

Step 2: Member Log In Page

Member Log In: [Username] [Password] [Log In]

Step 3: My Benefits Page

My Benefits | Provider Search | Enhanced Benefits | Resources

Benefits & Claims | ID Card | Go Green E-Statements | Procedure Code Search | EOB Summary

Step 4: Benefits & Claims Page

Benefits: JANE DOE Special Cond.

Below is a complete listing of dental benefits for everyone enrolled on your dental plan. Information on eligibility, frequency, age limits, maximums and deductibles, benefit levels, waiting periods, and plan-based wellness is included below.

Please examine this information carefully. If you believe any of this information is in error, please contact us.

Benefits & Eligibility as of: [Date]

This is not a guarantee of benefits and does not cover all plan details. If there are any differences between the information stated here and the group contract, the group contract will govern. All benefits are subject to deductibles, contract maximums and eligibility on the date of service. The eligibility and benefit information is only valid for the following subscriber on the date shown above.

EXPAND ALL CATEGORIES

Eligibility

Name	Amount Used			
	Regular Deductible	Regular Maximum	Ortho Maximum	Ortho Life Maximum
JANE DOE				
Start Date				
End Date				
FAMILY DEDUCTIBLES & MAXIMUMS	\$0.00	\$0.00	\$0.00	\$0.00

Frequency & Age Limits

Standard Coordination of Benefits

Child Coverage Age: 26	Student Coverage Age: 99	Adult Orthodontic Age: No	Dependent Orthodontic Age: 19
Services	Frequency Limit	Age Limitations	
Initial/Periodic Exam	Allowed 2 in a benefit year	None	
Full Mouth or Panoramic X-rays	Allowed at 5 year intervals	None	