

Care Membership

Care for all you love

Nanny quit? House a mess? Finding the right care for your family can be hard, especially when you're balancing the demands of work and life. We make it easier with unlimited access to an extensive network for finding and managing care for kids, adults, pets, home, and more.



How It Works

1

Log in to your account online or through the app.

2

Search caregiver profiles, post a job, schedule interviews and request background checks.

3

Once you're ready to hire, easily schedule and pay your caregiver on Care.com.

“Care.com has given me the flexibility to find care providers to meet the unique needs of my family.”

— Care Membership User



100%

of caregivers interacting with families have been background-checked with CareCheck

Enroll or login to find care today

BILH.CARE.COM



Care Membership

Frequently Asked Questions

What does my Care Membership include?

Your Care Membership gives you unlimited access to an extensive network for finding and managing care for children, seniors, pets and the home. Enroll and sign in today to explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care Safety Center and background check options and send real-time payments to caregivers.

What precautions does Care take to maintain a safe community?

Your family's safety is a top priority. We're committed to our safety measures, and provide tools and resources that empower you to make informed hiring decisions. Today, safety at Care.com includes, but is not limited to, the following:

- 100% of caregivers interacting with families have been background-checked with CareCheck.
- We verify license information of daycares in our Marketplace Directory.
- Caregivers and families have access to the Care Safety Center (care.com/safety). There, users can read through our community guidelines, understand and purchase additional background checks, and access a collection of safety resources and articles.

How do I pay for care?

You can pay caregivers directly, through our site, or through the Care app.

What if I already have a Care.com account?

If you already have a Care.com account created to find caregivers, you are able to merge the account with your company-sponsored membership. During enrollment, take the following steps:

- Visit your company's Care.com website
- Click on "Let's Get Started" and follow the prompts
- Set up your account making sure to use the email address that is registered to your existing account
- If the email address is already registered with Care, you will be prompted to link accounts

Please note: If your Care benefits through your employer require the use of your work email address to register, you will need to update your personal account with that same email address first in order to link the accounts.

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