

Blue Cross Blue Shield Global® Traveler

WEBSITE REGISTRATION, MEMBERSHIP
VERIFICATION AND ENROLLMENT



The Blue Cross Blue Shield Global Traveler plan is **easy to implement and administer**. As GeoBlue doesn't receive a roster of enrolled members from the employer, BCBS Global Traveler members are identified through two means: registration and verification at point of service.



REGISTRATION

Registration provides BCBS Global Traveler members with access to the GeoBlue Member Hub and mobile app. Business travelers can register online at www.geo-blue.com or through the GeoBlue mobile app. Once travelers register, they'll have access to their electronic ID card, global provider directory, medicine equivalent tool, medical term and phrase translation tool and news and safety information. Travelers only need to register once; the same email address cannot be registered multiple times.



Travelers can download the app and login using their username and password from www.geo-blue.com or register as a new user through the app using the group access code which also appears on the ID card: QHG99999DWER



MEMBER ELIGIBILITY AND ENROLLMENT

There is no individual enrollment upon policy implementation for a blanket insurance policy. A blanket policy provides cover for a group of participants (business travelers) that is changing on a continual basis.

Verification of eligibility and enrollment occurs upon utilization of the insurance policy. Travelers should contact our service teams if they require assistance.

Account Managers are always notified of any traveler using the benefit, whether notification comes from the Global Health and Safety team or receipt of a claim. Account Managers then contact the employer's designated contact to confirm that the employee is eligible to participate in the plan. Any delay in the verification process should not affect a traveler's access to healthcare services.



✓ Name

✓ Address

✓ Date of birth

✓ Email or phone

✓ Travel dates

✓ Home and host country

This information is used to enroll the employee for coverage during the specified travel dates and allows us to establish the member in our system for any future claims.



Customer service is available 24/7/365

Inside the U.S. call 1-888-412-6403 Outside the U.S. call +1-610-254-5830

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