The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbstx.com/member/policyforms/2022 or by calling 1-800-521-2227. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions   | Answers  | Why This Matters:  |
|---|--|--|
| What is the overall<br><u>deductible</u> ?                              | <u>Network</u> : \$1,250 Individual/\$3,750<br>Family<br>Out-of-Network: \$2,500<br>Individual/\$7,500 Family  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your <u>deductible</u> ?     | Yes. In-Network Preventive Health<br>Care services, certain services with a<br><u>copayment</u> , and some <u>prescription</u><br><u>drugs</u> are covered before you meet<br>your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/.</u>   |
| Are there other <u>deductibles</u> for specific services?               | No.  | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u><br><u>limit</u> for this <u>plan</u> ? | <u>Network</u> : \$1,250 Individual/\$3,750<br>Family<br>Out-of-Network: Unlimited<br>Individual/Unlimited Family  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the<br>out-of-pocket limit?                     | Premiums, <u>balance-billed</u> charges, and health care this <u>plan</u> doesn't cover.   | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit.</u>  |
| Will you pay less if you use<br>a <u>network provider</u> ?             | Yes. See <u>www.bcbstx.com/go/bcppo</u><br>or call 1-800-521-2227 for a list of<br><u>network providers</u> .  | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to<br>see a <u>specialist</u> ?           | No.  | You can see the <u>specialist</u> you choose without a <u>referral</u> .   |



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

|                         |  |   | What You Will Pay                                      |  |   |
|-------------------------|--|---|--|--|---|
| Common<br>Medical Event | Services You May<br>Need   | Network Providers<br>(You will pay the least) | Out-of-Network<br>Providers<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information                |   |
|                         | Primary care visit to<br>treat an injury or<br>illness           | \$25/visit; <u>deductible</u> does not apply  | 20% <u>coinsurance</u>                                 | Virtual Visits are available. See your benefit booklet* for details.     |   |
|                         | If you visit a health care<br><u>provider's</u> office or clinic | <u>Specialist</u> visit                       | \$45/visit; deductible does not apply                  | 20% coinsurance  | None  |
| prov                    |  | Preventive<br>care/screening/<br>immunization | No Charge; <u>deductible</u> does not apply            | 20% <u>coinsurance</u>   | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a test      | <u>Diagnostic test</u> (x-<br>ray, blood work)                   | No Charge after <u>deductible</u>             | 20% coinsurance  | Preauthorization may be required. See your benefit booklet* for details. |   |
|                         | Imaging (CT/PET<br>scans, MRIs)                                  | \$250/test; <u>deductible</u> does not apply  | 20% <u>coinsurance</u>                                 | Preauthorization may be required. See your benefit booklet* for details. |   |

|   |  | What You Will Pay  |  |  |
|---|--|--|--|--|
| Common<br>Medical Event   | Services You May<br>Need                             | Network Providers<br>(You will pay the least)  | Out-of-Network<br>Providers<br>(You will pay the most)   | Limitations, Exceptions, & Other<br>Important Information  |
| If you need drugs to treat<br>your illness or condition<br>More information about<br>prescription drug coverage<br>is available at<br>www.bcbstx.com/rx22 | Preferred generic<br>drugs                           | Retail - Preferred Participating - No Charge<br>Participating - \$10/prescription<br>Mail - No Charge; <u>deductible</u> does not apply                        | Retail - \$10/prescription;<br>deductible does not apply<br>plus 50% additional<br>charge        |  |
|   | Non-preferred<br>generic drugs                       | Retail - Preferred Participating -<br>\$10/prescription<br>Participating - \$20/prescription<br>Mail - \$30/prescription; <u>deductible</u> does not<br>apply  | Retail - \$20/prescription;<br><u>deductible</u> does not apply<br>plus 50% additional<br>charge | Limited to a 30-day supply at retail (or a 90-<br>day supply at a <u>network</u> of select retail<br>pharmacies). Up to a 90-day supply at mail<br>order. <u>Specialty drugs</u> limited to a 30-day<br>supply. Payment of the difference between<br>the cost of a brand name drug and a generic<br>may also be required if a generic drug is<br>available. Additional Out-of-Network charge |
|   | Preferred brand<br>drugs                             | Retail - Preferred Participating -<br>\$35/prescription<br>Participating - \$55/prescription<br>Mail - \$105/prescription; <u>deductible</u> does not<br>apply | Retail - \$55/prescription;<br><u>deductible</u> does not apply<br>plus 50% additional<br>charge |  |
|   | Non-preferred brand<br>drugs                         | Retail - Preferred Participating -<br>\$75/prescription<br>Participating - \$95/prescription<br>Mail - \$225/prescription; <u>deductible</u> does not<br>apply | Retail - \$95/prescription;<br><u>deductible</u> does not apply<br>plus 50% additional<br>charge | will not apply to any <u>deductible</u> or out-of-<br>pocket amounts. Certain drugs require<br>approval before they will be covered.<br><u>Cost-sharing</u> for insulin included in the drug<br>list will not exceed \$25 per prescription for a   |
|   | Preferred <u>specialty</u><br>drugs                  | \$150/prescription; <u>deductible</u> does not apply   | \$150/prescription;<br><u>deductible</u> does not apply<br>plus 50% additional<br>charge         | 30-day supply, regardless of the amount or type of insulin needed to fill the prescription.  |
|   | Non-preferred<br><u>specialty drugs</u>              | \$250/prescription; <u>deductible</u> does not apply   | \$250/prescription;<br><u>deductible</u> does not apply<br>plus 50% additional<br>charge         |  |
| If you have outpatient<br>surgery   | Facility fee (e.g.,<br>ambulatory surgery<br>center) | \$100/visit plus <u>plan</u> <u>deductible</u>   | \$200/visit plus 20%<br><u>coinsurance</u>   | Preauthorization may be required. For<br>Outpatient Infusion Therapy, see your benefit<br>booklet* for details.  |
|   | Physician/surgeon<br>fees                            | No Charge after <u>deductible</u>  | 20% coinsurance  |  |

|   |                                       | What You Will Pay   |  |   |
|---|---------------------------------------|---|--|---|
| Common<br>Medical Event   | Services You May<br>Need              | Network Providers<br>(You will pay the least)               | Out-of-Network<br>Providers<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information   |
| If you need immediate<br>medical attention                                      | Emergency room<br>care                | \$400/visit plus <u>plan</u> <u>deductible</u>              | \$400/visit plus <u>plan</u><br><u>deductible</u>      | <u>Copayment</u> waived if admitted. Out-of-<br>Network <u>cost share</u> is subject to <u>Network</u><br><u>deductible</u> . |
|   | Emergency medical<br>transportation   | No Charge after <u>deductible</u>                           | No Charge after<br><u>deductible</u>                   | <u>Preauthorization</u> may be required for non-<br>emergency transportation; see your benefit<br>booklet* for details.       |
|   | Urgent care                           | \$25/visit; deductible does not apply                       | 20% <u>coinsurance</u>                                 | None  |
| If you have a hospital stay   | Facility fee (e.g.,<br>hospital room) | \$150/visit plus <u>plan</u> <u>deductible</u>              | \$250/visit plus 20%<br>coinsurance                    | Preauthorization required. Preauthorization penalty: \$250 Out-of-Network. See your benefit booklet* for details.             |
|   | Physician/surgeon<br>fees             | No Charge after <u>deductible</u>                           | 20% coinsurance  | Preauthorization required. See your benefit booklet* for details.   |
| If you need mental health,<br>behavioral health, or<br>substance abuse services | Outpatient services                   | \$25/office visits; No Charge for other outpatient services | 20% coinsurance  | Preauthorization may be required; see your benefit booklet* for details.  |
|   | Inpatient services                    | \$150/visit plus <u>plan</u> <u>deductible</u>              | \$250/visit plus 20%<br><u>coinsurance</u>             | Preauthorization required. Preauthorization<br>penalty: \$250 Out-of-Network. See your<br>benefit booklet* for details.       |

|  |   | What You Will Pay   |  |   |
|--|---|---|--|---|
| Common<br>Medical Event  | Services You May<br>Need                  | Network Providers<br>(You will pay the least)   | Out-of-Network<br>Providers<br>(You will pay the most)                             | Limitations, Exceptions, & Other<br>Important Information   |
|  | Office visits                             | Primary Care: \$25/initial visit<br><u>Specialist</u> : \$45/initial visit; <u>deductible</u> does not<br>apply | 20% <u>coinsurance</u>   | <u>Copayment</u> applies to first prenatal visit (per pregnancy). <u>Cost sharing</u> does not apply for <u>preventive services</u> . Depending on the type   |
| If you are pregnant  | Childbirth/delivery professional services | No Charge after <u>deductible</u>   | 20% coinsurance  | of services, <u>copayment</u> or <u>deductible</u> may<br>apply. Maternity care may include tests and<br>services described elsewhere in the SBC  |
|  | Childbirth/delivery<br>facility services  | \$150/visit plus <u>plan</u> <u>deductible</u>  | \$250/visit plus 20%<br>coinsurance  | (i.e., ultrasound).   |
| If you need help recovering<br>or have other special health<br>needs | Home health care                          | No Charge after <u>deductible</u>   | 20% <u>coinsurance</u>   | 60 visits/year. <u>Preauthorization</u> may be required.  |
|  | Rehabilitation<br>services                | No Charge after <u>deductible</u>   | 20% coinsurance  | Separate 35 visit maximum per benefit period for <u>Habilitation</u> and <u>Rehabilitation services</u> ,   |
|  | Habilitation services                     | No Charge after <u>deductible</u>   | 20% coinsurance  | including chiropractic care. <u>Preauthorization</u><br>may be required; see your benefit booklet* for<br>details.  |
|  | Skilled nursing care                      | No Charge after <u>deductible</u>   | 20% coinsurance  | 25 days/year. <u>Preauthorization</u> may be required.  |
|  | Durable medical<br>equipment              | No Charge after <u>deductible</u>   | 20% coinsurance  | Preauthorization may be required.   |
|  | Hospice services                          | No Charge after <u>deductible</u>   | 20% coinsurance  | Preauthorization may be required.   |
| If your child needs dental or<br>eye care                            | Children's eye exam                       | No Charge; <u>deductible</u> does not apply   | Up to a \$30<br>reimbursement is<br>available; <u>deductible</u> does<br>not apply | One visit per year. Out-of-Network<br>reimbursement will not exceed the retail cost.<br>See your benefit booklet* (Pediatric Vision<br>Care Benefits) for details.  |
|  | Children's glasses                        | No Charge; <u>deductible</u> does not apply   | Reimbursement is<br>available; <u>deductible</u> does<br>not apply                 | One pair of glasses every 12 months.<br>Reimbursement for frames, lenses, and lens<br>options purchased Out-of-Network is<br>available (not to exceed the retail cost). See<br>your benefit booklet* (Pediatric Vision Care<br>Benefits) for details. |

|                         |                               | What You Will Pay                             |  |  |
|-------------------------|-------------------------------|---|--|--|
| Common<br>Medical Event | Services You May<br>Need      | Network Providers<br>(You will pay the least) | Out-of-Network<br>Providers<br>(You will pay the most) | Limitations, Exceptions, & Other<br>Important Information  |
|                         | Children's dental<br>check-up | No Charge after <u>deductible</u>             | No Charge after<br><u>deductible</u>                   | Oral exams are limited to two every benefit<br>period. Benefits for periodic and<br>comprehensive oral evaluations are limited<br>to a combined maximum of two every 12<br>months. See your benefit booklet*<br>(Pediatric Dental Benefits Rider) for details. |

# **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Che  | ck your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u> .)   |  |  |  |
|---|---|--|--|--|
| <ul> <li>Abortion (except for a pregnancy that, as certified<br/>by a physician, places the woman in danger of<br/>death or a serious risk of substantial impairment of<br/>a major bodily function unless an abortion is<br/>performed)</li> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery (except for the correction of<br/>congenital deformities or for conditions resulting<br/>from accidental injuries, scars, tumors, or diseases<br/>when <u>medically necessary</u>)</li> <li>Dental care (Adult)</li> </ul> | <ul> <li>Infertility treatment (diagnosis and treatment covered; in vitro not covered)</li> <li>Long-term care</li> <li>Non-emergency care when traveling outside the U.S.</li> <li>Private-duty nursing (except for extended care)</li> <li>Routine eye care (Adult)</li> <li>Routine foot care (except in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)</li> <li>Weight loss programs</li> </ul> |  |  |  |
| Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)  |   |  |  |  |
| Chiropractic care (35 visits/year combined with<br>habilitation and rehabilitation services)  | <ul> <li>Hearing aids (limited to one hearing aid per ear<br/>every 36 months)</li> </ul>   |  |  |  |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the plan at Blue Cross and Blue Shield of Texas at 1-888-697-0683 or visit www.bcbstx.com. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Texas at or visit <u>www.bcbstx.com</u>, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, and the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. For non-federal governmental group health <u>plans</u> and church <u>plans</u> that are group health <u>plans</u>, Blue Cross and Blue Shield of Texas at 1-800-521-2227 or <u>www.tdi.texas.gov</u>. For non-federal government of Insurance, Consumer Protection at 1-800-252-3439 or <u>www.tdi.texas.gov</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-800-252-3439 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/tx.html.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-521-2227. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-521-2227. Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-521-2227. Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-521-2227.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

| Peg is Having a Baby                         |  |  |  |
|--|--|--|--|
| (9 months of in-network pre-natal care and a |  |  |  |
| hospital delivery)                           |  |  |  |

| The plan's overall deductible | \$1,250 |
|-------------------------------|---------|
| Specialist copayment          | \$45    |
| Hospital (facility) copayment | \$150   |
| Other                         | \$0     |

# This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

## In this example, Peg would pay:

| Cost Sharing               |         |  |  |
|----------------------------|---------|--|--|
| <u>Deductibles</u>         | \$1,250 |  |  |
| <u>Copayments</u>          | \$0     |  |  |
| Coinsurance                | \$0     |  |  |
| What isn't covered         |         |  |  |
| Limits or exclusions       | \$60    |  |  |
| The total Peg would pay is | \$1,310 |  |  |

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible | \$1,250 |
|-------------------------------|---------|
| Specialist copayment          | \$45    |
| Hospital (facility) copayment | \$150   |
| Other                         | \$0     |

# This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

**Total Example Cost** \$5,600

## In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| Deductibles                | \$700   |  |
| <u>Copayments</u>          | \$500   |  |
| Coinsurance                | \$0     |  |
| What isn't covered         |         |  |
| Limits or exclusions       | \$20    |  |
| The total Joe would pay is | \$1,220 |  |

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$1,250 |
|-------------------------------|---------|
| Specialist copayment          | \$45    |
| Hospital (facility) copayment | \$150   |
| Other                         | \$0     |

## This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

## In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$1,250 |
| <u>Copayments</u>          | \$0     |
| Coinsurance                | \$0     |
| What isn't covered         |         |
| Limits or exclusions       | \$0     |
| The total Mia would pay is | \$1,250 |

The plan would be responsible for the other costs of these EXAMPLE covered services.



# Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

| Office of Civil Rights Coordinator                            | Phone:              | 855-664-7270 (voicemail)                       |
|---|---------------------|--|
| 300 E. Randolph St.   | TTY/TDD:            | 855-661-6965                                   |
| 35th Floor  | Fax:                | 855-661-6960                                   |
| Chicago, Illinois 60601                                       | Email:              | CivilRightsCoordinator@hcsc.net                |
| You may file a civil rights complaint with the U.S. Departmer | nt of Health and Hu | man Services, Office for Civil Rights, at:     |
| U.S. Dept. of Health & Human Services                         | Phone:              | 800-368-1019                                   |
| 200 Independence Avenue SW                                    | TTY/TDD:            | 800-537-7697                                   |
| Room 509F, HHH Building 1019                                  | Complaint Portal:   | https://ocrportal.hhs.gov/ocr/portal/lobby.jsf |
| Washington, DC 20201  | Complaint Forms:    | http://www.hhs.gov/ocr/office/file/index.html  |



BlueCross BlueShield of Texas

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español<br>Spanish  | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.                              |
|---------------------|---|
| العربية<br>Arabic   | إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول ىلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة المتحدث مع مترجم فوري، اتصل ىلع الرم 6984-710-855.  |
| 繁體中文<br>Chinese     | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。  |
| Français<br>French  | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.          |
| Deutsch<br>German   | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.  |
| ગુજરાતી             | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખચેર, તમારી ભાષામાં મદદ અને   |
| Gujarati            | માહિતી મેળવવાનો ફક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.  |
| हिंदी               | यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है।   |
| Hindi               | किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।.  |
| Italiano<br>Italian | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.                        |
| 한국어                 | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가  |
| Korean              | 필요하시면 855-710-6984 로 전화하십시오.  |
| Diné                | T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih.  |
| Navajo              | Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984.  |
| فارسی               | اگر شما، يا كسى كه شما به او كمك مي كنيد، سؤالى داشته باشيد، حق اين را داريد كه به زيان خود، به طور رايگان كمك و اطلاعات دريافت نماييد جهت گفتگو با يك مترجم شهافى، با شماره  |
| Persian             | تمسا حاصل نماييد 6984-710-855   |
| Polski              | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z   |
| Polish              | tłumaczem, zadzwoń pod numer 855-710-6984.  |
| Русский             | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке.   |
| Russian             | Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.   |
| Tagalog<br>Tagalog  | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| ار دو<br>Urdu       | اگر آپ کو، یا کسی ایسے فرد کو جس کسی آپ مدد کررہے ہیں، کوئی سروال درپیش ہے تو، آپ کو اپنی زبان میں مفتحدد اور معلومات حاصل کرن ہے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔                               |
| Tiếng Việt          | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông   |
| Vietnamese          | dịch viên, gọi 855-710-6984.  |