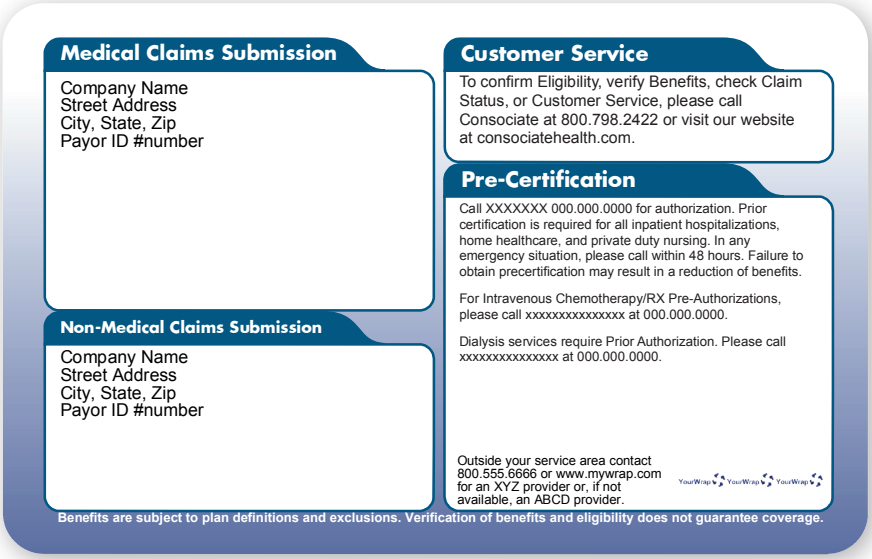
Identification Cards

Important features to notice on your ID card*:





**Your card may not be identical to the sample card.*

Please present your new ID card to your healthcare providers and pharmacy to prevent any disruption with your claims.

Identification Cards

Below is a description of your ID card. Each category corresponds with the information on the sample copy of the ID card on the previous page.

Group Name : The name or logo of your Employer.

Group : The identification number for your Group. Please refer to this number if you call or write about your claim.

Member : Name of the employee the coverage is under. Please note that an employee can present his/her ID card for any individuals covered under the plan as the filing information is all the same.

Member ID : Employee's unique identification number. Refer to this ID number if you call or write about your claim. Providers will use this number for claims submission.

Coverage : This will show the coverage and tier you are enrolled in.

Medical Plan : The logos of each network you can access for in-network benefits. Please see the Network Provider section of the booklet if you need assistance locating an in-network provider.

Claims Submission : The address for claims submission. Most providers will submit claims on your behalf.

Pharmacy Plan : You will see the logo of your pharmacy benefit manager and the BIN/PCN numbers. Your pharmacy will use this information, along with the employee alternate ID number or social security number and patient's date of birth, to process your prescription claims. For assistance, call the Member and Rx Helpline number.

Pre-Notification/Certification : Refer to your Summary Plan Description booklet for complete precertification information.

Customer Service : Contact information to obtain additional information regarding your claims, eligibility, benefit questions, etc. The website provides access to find a provider, important forms, online account review, EOBs and other personalized information. You can review this information online if active on the plan or call our customer service team for assistance.

The Customer Service number is 800.798.2422. Our website is consociatehealth.com and provides the status of submitted claims, a summary of recent online activity and direct links to a network provider website for lists of participating providers and their locations.