MEMBER PORTAL

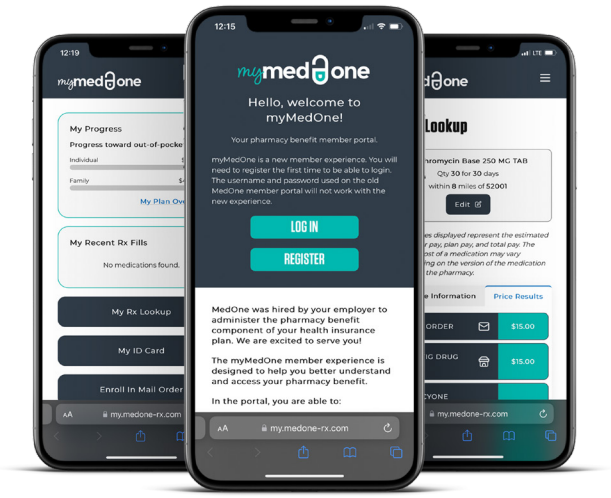
Welcome to myMedOne!

The myMedOne Member Portal, found online at **www.my.medone-rx.com,** is designed to provide you everything you need to know about your prescription benefit plan in a clean, responsive self-serve portal.

Register for the Member Portal

There are two ways to navigate to the myMedOne Member Portal. Either visit our website at **www.medone-rx.com** and select **MEMBER PORTAL** in the navigation bar along the top of the page or visit **www.my.medone-rx.com** directly.

- To register, click **LOG IN.** A registration pop-up will appear.
- Enter your cardholder ID (found on your insurance card), first name, last name, and date of birth.
- Create your portal login by entering a preferred email, username, and password.
- Click **CREATE MY ACCOUNT.**
- A verification email will be sent to the email address you supplied. Please click the link provided to verify your email.
- Return to the portal to log in and begin accessing your pharmacy benefit information.



Visit myMedOne
SCAN HERE

Add myMedOne to Your Phone's Home Screen

It is in out future plans to develop an app for direct download to your phone. In the meantime, we offer a convenient workaround to add and view your prescription benefit via a quick link on your phone's home screen. Follow these simple steps below to add myMedOne to your home screen:

Apple iPhone

- In Safari, visit **www.my.medone-rx.com** or scan the QR code above.
- Tap the **SHARE** option on the menu bar.
- Scroll down and choose **ADD TO HOME SCREEN.**

Android Phone

- In Google Chrome, visit **www.my.medone-rx.com** or scan the QR code above.
- Tap the menu icon located in the upper right corner.
- Scroll down and choose **ADD TO HOME SCREEN,** then tap **ADD.**

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Key Features

myMedOne has several features designed to help members understand their prescription benefit. Below are brief summaries of each of the features available to you as a MedOne member.

Plan Overview

Upon entering the MedOne Portal, members are met with an active overview of their plan that includes progress trackers toward deductibles and out-of-pocket maximums as well as a history of recent fills. Each of these sections can be expanded to review payment structures, plan features, and additional fill information including the cost, prescriber, and location of previously filled prescriptions.

My Recent Rx Fills

Members have the option to promptly review their recent medication fills and access their entire fill history. Each prescription filled can be expanded to view details including cost, prescription details, prescriber information, and the filling pharmacy.

My Rx Lookup

The My Rx Lookup feature is an interactive tool that allows you to access pricing via a real-time test claim for any previous or potential medications you may be prescribed. This allows you to actively compare drug prices in your area, based on zip code, allowing you to identify the most cost-efficient pharmacies in your area.

My Prior Authorizations

The My Prior Authorization feature enables members to access both current and historical records. Expand the medication section by clicking the down arrow to reveal more details. Here, members can view information such as the start date, completion date, expiration date of the prior authorization, and the decision made.

My ID Card

Members can conveniently access their pharmacy ID card at any time. If a member misplaces their physical ID card, they can easily request a replacement with a simple click.

Enroll in Mail Order

MyMedOne makes enrolling in mail order easy!

Use the main navigation menu in the top right corner to select **MAIL ORDER.** Upon selecting **ENROLL IN MAIL ORDER,** you are prompted to either begin the enrollment process if you are new to mail order or request refills and update your prescription info if you are an existing mail order member.

Contact, Meet MedOne, & Resources

As always, our team is here to help! On myMedOne, you will find resources and forms you may need, as well as contact information for our support teams. You are able to connect with our member advocate team for general support and even schedule a one-on-one consultation with an on-staff pharmacist. Want to learn more about us? Click or tap **MEET MEDONE!**

Questions?

Our Member Advocate team can also assist with any questions you may have regarding your prescription benefit. Call **866-335-9057** or check out our LIVE chat feature on our website at **www.medone-rx.com.**

mymedone™

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