

How to Continue Your Aflac Coverage

As you may recall, the Aflac coverage you chose during enrollment is portable. That means you can keep your valuable Aflac coverage. This includes dependent coverage that is in effect on the date your policy ends.

To keep your coverage in force seamlessly on an individual-pay basis, simply follow the instructions below:

- Review the Continuation of Coverage section on Aflac Group's website: https://www.aflacgroupinsurance.com/customer-service/service-requests.aspx
- Complete the Continuation of Coverage Form in its entirety, sign, and date it, within 31 days of your policy ending.
- Verify your rate from your paystub, with your employer/HR department.
- If paying by monthly ACH/Bank Draft please mail completed forms to **American Family Life Assurance Company (Aflac) PO Box 641629 Pittsburgh, PA 15264-1629.** (This payment option is only available on a *monthly basis*.)
- If paying by check, mail the completed form along with your check to the address noted on the form. (This payment option is only available for quarterly, semi-annual, or annual payments.)
- Submit within 31 days of your policy ending date.

If you have any questions, please contact our Customer Service Department Monday through Friday, 9:00 AM to 7:00 PM, Eastern Standard Time at **800.433.3036** or by chat Monday through Friday, 8:00 am - 8:00 pm est. time.