

# Get the medication you need, when you need it — your way

It's your choice:

Optum® Home Delivery Pharmacy or fill at retail

### Your plan can help you save on your long-term medications.



With **home delivery**, your medications will come right to your door, and you can:



- · Enjoy 24/7 support
- · Skip the lines



On-the-go or near home, there is a **network pharmacy** near you.

- Thousands of convenient locations
- · Meet with a pharmacist in person
- Shop for other in-store health care items



# Here are 3 ways to sign up:

- Visit optumrx.com to create an account and opt-in
- Ask your doctor to send an electronic prescription to Optum Home Delivery
- Call the number on your member ID card



# To find a retail pharmacy near you:

- Log-in to optumrx.com or download the Optum Rx app
- Under Member Tools, go to Pharmacy Locator
- Search and filter by address

# Frequently asked questions

#### Where can I learn more about my prescription drug coverage and costs?

Once your plan is active, sign into your Optum Rx account. You can view your plan details, including coverage and copays, and find a pharmacy that is convenient for you.

#### What are my network pharmacy options?

Under your plan benefit, your choices include retail, mail order and specialty pharmacies, including Optum Home Delivery. Some pharmacies may provide multi-dose packaging services.

#### Is Optum Home Delivery in my plan's network?

Yes, it's part of your plan's pharmacy network.

#### What is a long-term medication?

Long-term medications are those you take on a regular basis. These may be taken for high blood pressure, cholesterol, and depression, just to name a few.

#### Can I set up medication reminders?

Yes. Go to **optumrx.com** or use the Optum Rx app to check your profile and turn on email and phone notifications and reminders.

#### How does the automatic refill program through home delivery work?

Go online or use the app to see and enroll all eligible medications. Then, Optum Home Delivery will send your refills when it's time. You'll be notified before your order ships and your approved payment method on file will be used.



Always refer to your benefit plan materials to determine coverage for medications. Your employee health benefits are governed by legal plan documents. If there is any discrepancy between this communication and the governing plan documents, the plan documents will control.

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