

Count on us to help manage your loved one's final affairs

The Beneficiary Companion program offers 24/7 guidance on handling an estate and protecting your loved one's identity.

After losing a loved one, settling their affairs can be overwhelming. In your time of need, it's nice to know you can rely on your Beneficiary Companion program for assistance with paperwork, notifications and other details.

Receive caring support from a dedicated beneficiary assistance coordinator

Guidance services

Help is a phone call away. One of our coordinators will answer your questions, provide guidance on things like how to obtain death certificate copies and manage the necessary notifications to:

- The Social Security Administration
- Credit reporting agencies
- Credit card companies/financial institutions
- Third-party vendors
- Government agencies

Request the Beneficiary Companion guidebook

Get your complimentary copy by calling **1-866-643-4241** toll-free or calling direct at **1-240-330-1368**

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Social media shutdown

It can be emotionally painful and time consuming to bring closure to a loved one's social media accounts. Our coordinators can work with you to:

- Discontinue access to accounts on Facebook, Instagram, Twitter, Pinterest, LinkedIn and Google properties (including Gmail, Google+ and YouTube)
- Assist with memorialization of specific accounts, as requested, to preserve a loved one's digital profile for friends and family



Fraud resolution

Your loved one's identity can be easily compromised. Our coordinators are trained to help protect it—and lend a hand if it's stolen. Services include:

- A credit report review
- Suppression of the credit report or an offer to freeze/close the account with credit bureaus
- Full-service resolution assistance, including affidavit assistance, credit bureau and fraud department notification, help filing a police report and creditor follow-up

Need help?

In the U.S. and Canada, call **1-866-643-4241.** Everywhere else, call collect or direct at **1-240-330-1368.**

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B2C EI20453692.0 1/21 © 2021 United HealthCare Services, Inc. All Rights Reserved. 20-453402