

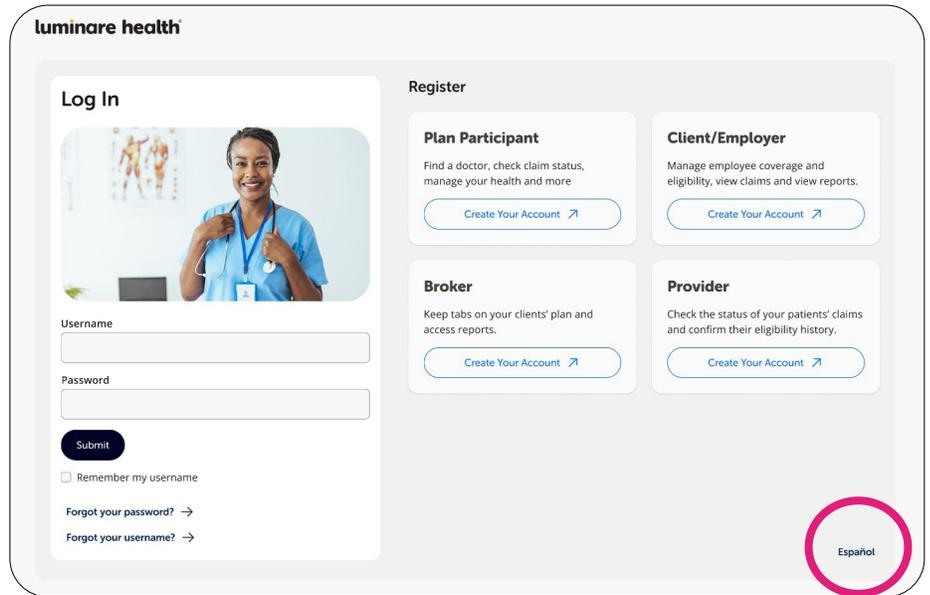


A Member's Guide To Registering on myLuminareHealth.com

To register as a member on myLuminareHealth.com for the first time, you will need to follow these steps:

Step One: Create an Account

Go to myLuminareHealth.com and select the **Create Your Account** button under the Participant section. Each plan member will need to create their own account.



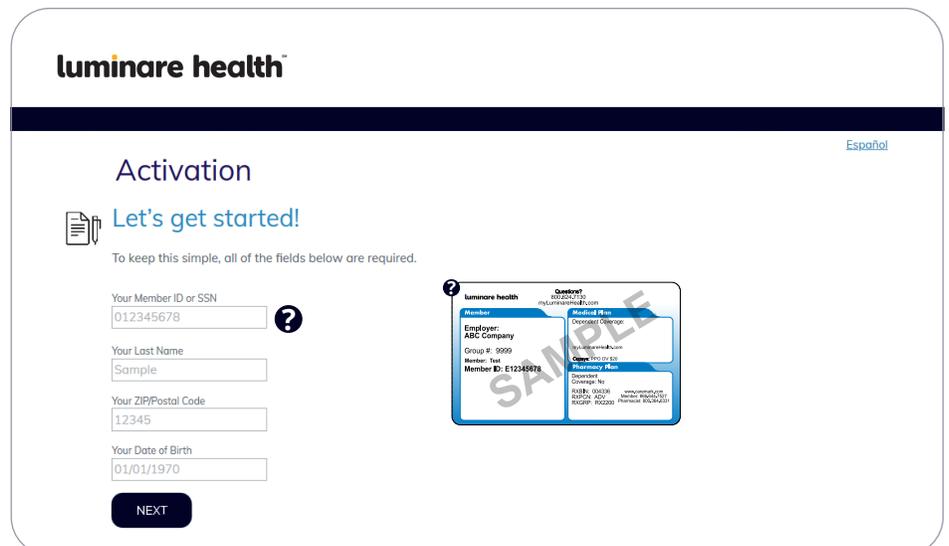
Also available in Spanish.



Note: If at any time, you forget your username or password, you can select the appropriate link under the login button on the home page, and then follow the prompts.

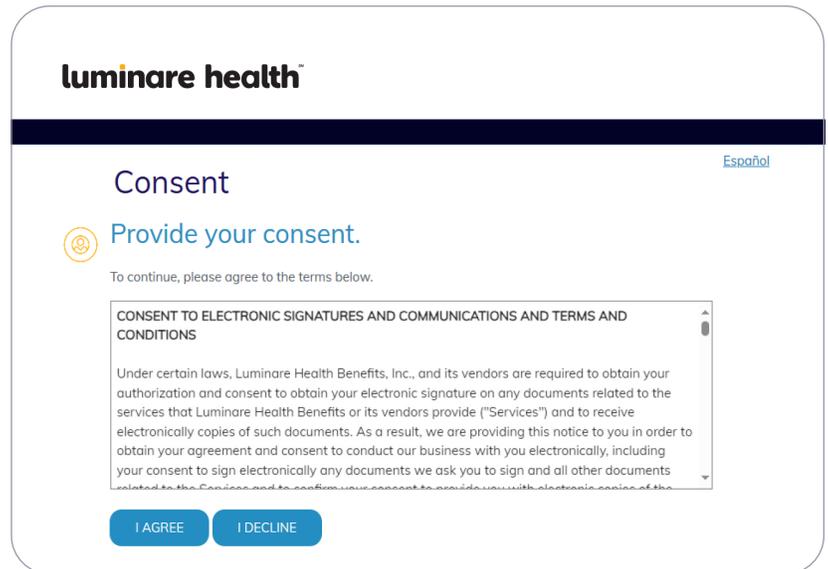
Step Two: Activation

- Enter the required fields with information from your ID card.
- Click **Next**.



Step Three: Provide Your Consent

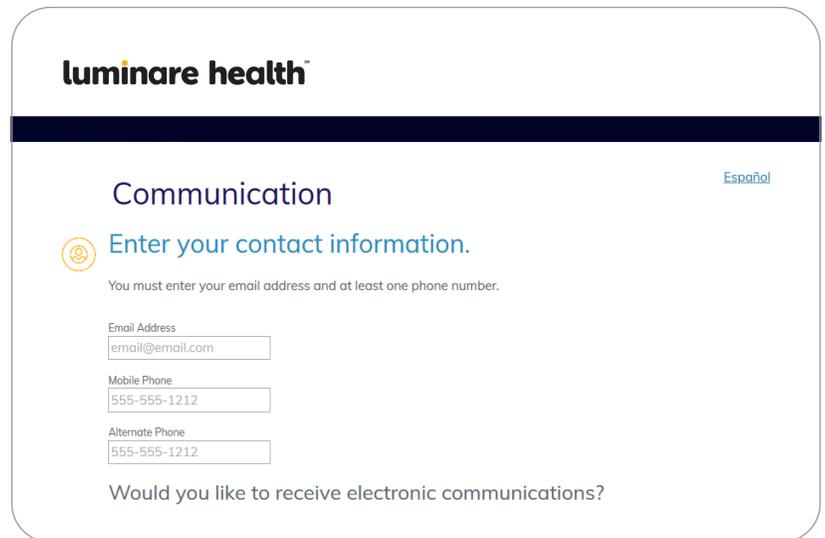
Click "I agree" to accept the consent to electronic signatures and communications and terms and conditions.



The screenshot shows the Luminare Health website's consent page. At the top left is the Luminare Health logo. On the top right is a link for "Español". The main heading is "Consent". Below it is a sub-heading "Provide your consent." with a lock icon. A message states: "To continue, please agree to the terms below." A scrollable text box contains the following text: "CONSENT TO ELECTRONIC SIGNATURES AND COMMUNICATIONS AND TERMS AND CONDITIONS
Under certain laws, Luminare Health Benefits, Inc., and its vendors are required to obtain your authorization and consent to obtain your electronic signature on any documents related to the services that Luminare Health Benefits or its vendors provide ("Services") and to receive electronically copies of such documents. As a result, we are providing this notice to you in order to obtain your agreement and consent to conduct our business with you electronically, including your consent to sign electronically any documents we ask you to sign and all other documents related to the Services and to receive electronically copies of such documents." At the bottom of the scroll box are two buttons: "I AGREE" and "I DECLINE".

Step Four: Contact Information

Enter your contact information in the fields below. You must enter your email address and at least one phone number.

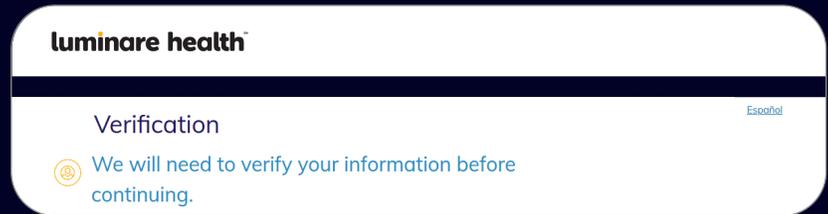


The screenshot shows the Luminare Health website's communication information page. At the top left is the Luminare Health logo. On the top right is a link for "Español". The main heading is "Communication". Below it is a sub-heading "Enter your contact information." with a lock icon. A message states: "You must enter your email address and at least one phone number." There are three input fields: "Email Address" with the placeholder "email@email.com", "Mobile Phone" with the placeholder "555-555-1212", and "Alternate Phone" with the placeholder "555-555-1212". At the bottom is a question: "Would you like to receive electronic communications?"



Step Five: Verification

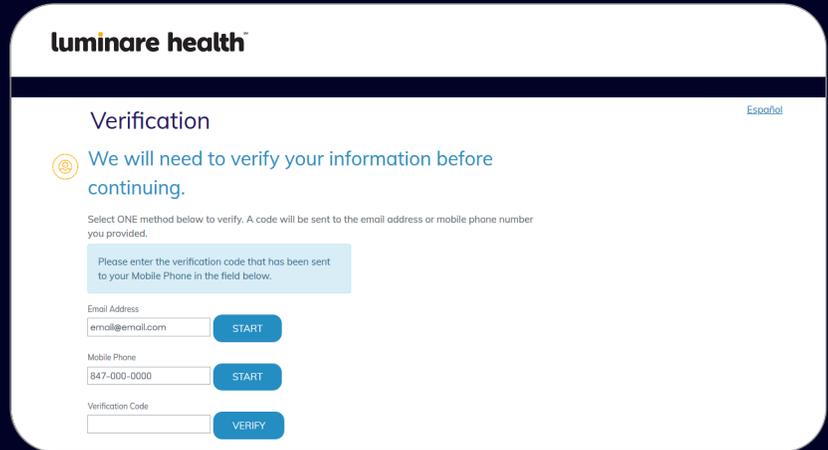
- Click "Start" next to the communication method you would like to verify and a code will be sent to the email address or mobile phone number you provided.
- Enter the verification code in the indicated field.
- Click "Next" to continue



luminare health

Verification [Español](#)

We will need to verify your information before continuing.



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Verification [Español](#)

We will need to verify your information before continuing.

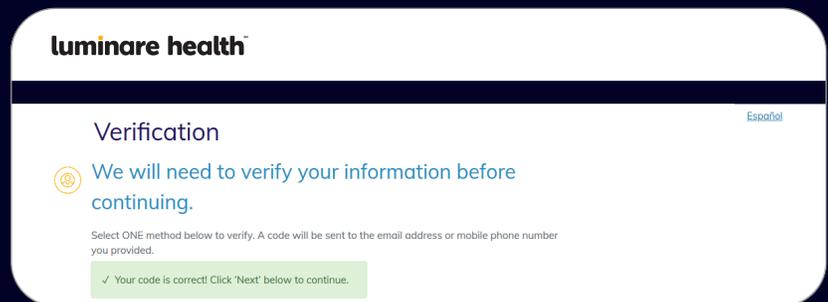
Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

Please enter the verification code that has been sent to your Mobile Phone in the field below.

Email Address
email@email.com

Mobile Phone
847-000-0000

Verification Code



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Verification [Español](#)

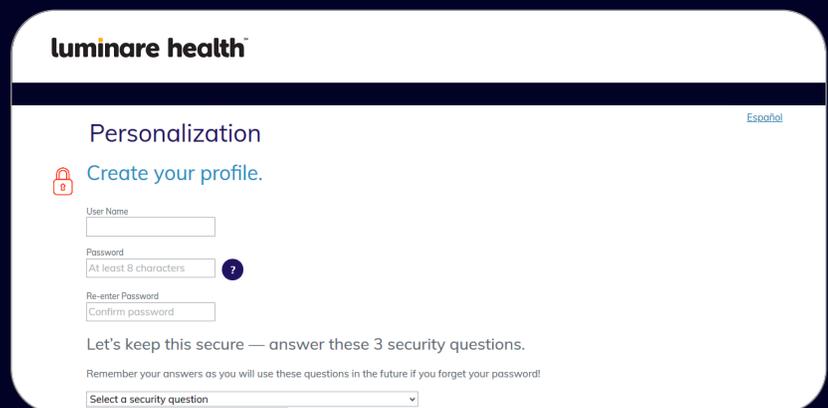
We will need to verify your information before continuing.

Select ONE method below to verify. A code will be sent to the email address or mobile phone number you provided.

✓ Your code is correct! Click "Next" below to continue.

Step Six: Personalization

Create your profile by choosing a user name and password. Answer three security questions and click "Next."



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Personalization [Español](#)

Create your profile.

User Name

Password
At least 8 characters ?

Re-enter Password
Confirm password

Let's keep this secure — answer these 3 security questions.

Remember your answers as you will use these questions in the future if you forget your password!

Select a security question

Once you're registered on this site, please be sure to bookmark it as a favorite, and return directly to myLuminareHealth.com for all future visits.